



Cooperative Update

Julie C. Parsley | Chief Executive Officer

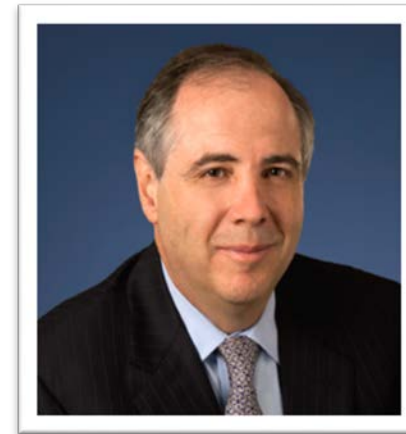
ERCOT Update

Electric Reliability Council of Texas (ERCOT)

- Legacy ERCOT board officially dissolved. October 12, 2021 meeting held with two new independent directors appointed:



Paul L. Foster
Chair



Carlos Aguilar, Ph.D.
Director

- The Board adopted bylaws changing the qualifications for independent board members

PUC Update

Public Utility Commission of Texas (PUC)

- Docket No. 52373 – Market Design
 - PUC proposing market design change to reduce wholesale pricing cap from \$9,000 to \$4,500; change expected early November
 - Continuing work sessions on other restructuring issues
- Docket No. 52322 – Securitization
 - Commissioners approved unopposed settlement regarding procedural plan for securitization; expecting Final Order soon
 - Opt-outs due 30 days from signed Final Order

Winter 2021-22 Preparedness – PEC



SMS (Texting) Alert Service

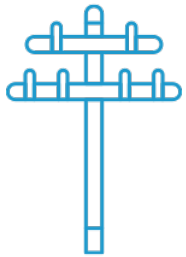
pec.coop/smarthub or call 888-883-3379

- One-way texting available now



Outage Map pec.coop/outages

- Updated, shows reported outages and restoration times



Outage Management System

- Updated, shows differences between system outages and rolling outages



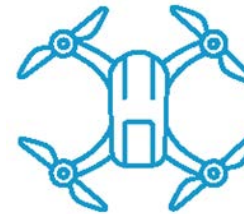
Emergency Operations Plan (EOP)

- New protocols created to strengthen communications and identify outages



Vegetation Maintenance

- As always, proactive with vegetation management; utilizing new software



Unmanned Aerial Vehicles (UAV)

- Strengthened program and increased UAV fleet

Winter 2021-22 Preparedness – Members

Help prepare your home for winter

COMPLETE THIS CHECKLIST BEFORE WINTER

☐ TREE BRANCHES

Falling, icy tree branches are a common cause of property damage. Trim any trees that are close enough to damage your home. Never trim trees that come within 10 feet of power lines yourself! Contact PEC at 888-554-4732 and we will trim them to a safe distance, free of charge.

☐ WEATHERSTRIPPING AND HVAC

Check the weatherstripping on your windows and doors, and seal leaks with caulk or replacement stripping. Addressing air leaks can save you up to 20% on your heating bill! Check the HVAC filter at least once a month and replace it when it is dirty. Have a certified technician perform maintenance on your system to ensure it is running efficiently.

☐ EMERGENCY KIT

Be prepared for emergencies before they happen. Put together an emergency kit with:

- | | |
|---------------------------------------------|-------------------------------------------------------------|
| <input type="checkbox"/> flashlights | <input type="checkbox"/> medications |
| <input type="checkbox"/> batteries | <input type="checkbox"/> pet supplies |
| <input type="checkbox"/> bottled water | <input type="checkbox"/> battery banks for charging devices |
| <input type="checkbox"/> nonperishable food | <input type="checkbox"/> all-weather radio |
| <input type="checkbox"/> blankets | <input type="checkbox"/> multipurpose tool |
| <input type="checkbox"/> matches | <input type="checkbox"/> hand sanitizer |
| <input type="checkbox"/> first-aid supplies | |

☐ WATER HEATER AND WATER LINES

Insulate external water lines on your water heater to help keep your pipes warm and save money on heating water. Remove and store garden hoses, and cover exposed water lines and spigots.

DURING A WINTER EMERGENCY

DO

- Drip the faucets into a clean container, sink, or tub to keep the pipes from freezing. Save the water to use in the event that water systems are impacted by the cold. If your pipes do freeze, turn off the main water supply to prevent further damage.
- Pick the lowest temperature you're comfortable with and set your thermostat there — 68 degrees or lower is recommended. When you're not home, keep your thermostat set at 60 degrees.
- Keep drapes and blinds closed, except when windows are in direct sunlight.
- Monitor PEC communications for potential energy conservation alerts and follow guidance when you are able. We'll provide updates when possible on our website and social media channels.



twitter.com/PedernalesCoop

facebook.com/PedernalesCoop

DON'T

- Don't use your stove or oven for heat. Gas stoves and ovens produce carbon monoxide, and electric ones pose a fire risk when not used as designed.
- Don't run your car in the garage as a way of warming up. Only run the car outside, and before you start it, make sure that the exhaust pipe is clear of snow and debris. Taking these steps could save you and your family from carbon monoxide poisoning.
- Never run a generator closer than 20 feet from doors and windows to prevent fumes from entering the home.

WAYS TO REPORT AN OUTAGE:



- Call PEC at 888-883-3379.
- Use the SmarHub website at pec.coop/smarhub.
- Use the SmarHub mobile app.

Out these tips and save them on your fridge!

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Access more winter-weather preparation information at pec.coop/winter-prep.


Monthly Meter Totals

Steady Growth Continues Across the Hill Country

- Since January, we've added more than 11,958 meters
- More than 19,100 meters added since September 2020








National Cooperative Month





Pedernales Electric Cooperative
23 hrs · 🌐

Ready for a PEC history lesson? Back in the 1930s, local community leaders stepped up to electrify the Texas Hill Country when for-profit electric utilities wouldn't. That's why we're celebrating National Cooperative Month with you! Learn more: <https://shr.link/cooperative-month>








83



Like



Comment



1 Comment





It's your cooperative

CELEBRATE NATIONAL COOPERATIVE MONTH

In the 1930s, investor-owned utilities said there wasn't enough profit in extending electric lines

PEC are rooted in the Cooperative Principles, developed in 1844 that form the basis for the modern cooperative movement. Those principles are: voluntary and open membership; democratic member control; members' economic participation; autonomy and independence; education, training, and information; cooperation among cooperatives; and concern for community.

Today, we're excited to celebrate National Cooperative Month with you. In the words of the employees who have dedicated themselves to serving you, find out what makes being a member of this cooperative special.

MEMBER OWNED, MEMBER GOVERNED
"PEC is governed by a board of directors. This means that the cooperative's direction is determined by the members, who can even run for a director." Sylvia Romero, PEC Governance Committee Chair

PART OF THE COMMUNITY
"We give back in a variety of ways through grants to area nonprofit programs, and more. Just employees, we're Caroline Tinley Porter, Relations Manager

PEDERNALES ELECTRIC COOPERATIVE
PEC.COOP • 800-554-4732



LCRA Community Development Partnership Program

- **Bulverde Spring Branch Emergency Services (Comal County) — \$19,241**
 - Purchase of equipment for water rescues and subsurface water rescue training for first responders
- **Double Horn Creek Water Supply Corporation (Burnet County) — \$25,000**
 - Purchase and installation of a water storage tank to assist fire departments in Spicewood, Round Mountain, and Marble Falls
- **Hoover Valley Volunteer Fire and Emergency Services (Burnet County) — \$23,727**
 - Purchase of new hydraulic rescue tools
- **Science Mill (Blanco County) — \$25,000**
 - Creation of a “Light Loom” exhibit



Customer Service Week – October 4-8



Customer Service Appreciation Week



AUSTIN CHAMBER

- PEC is finalist for the 2021 Greater Austin Business Awards in category of Customer Experience.
- Recognizing people and companies that have demonstrated a unique vision, innovation, and best practices.
- Honorees are selected by a panel of independent judges.
- PEC was honored last year as the recipient of the 2020 Greater Austin Business Awards in the category of Community Relations.
- Final award recipients will be announced in a ceremony on December 7, 2021.

Employee Kudos



Rose Rios

Distribution Planner 2
Oak Hill

Lusinda Castorena

Member Relations
Analyst
Junction

Peggy Moon

Distribution Planner 2
Marble Falls

Daryl Moon

Journeyworker
Marble Falls

Richard Bennett

Veg. Maintenance
Specialist 2
Headquarters

Employee Kudos



Penny Whisenant

Supervisor
Vegetation
Maintenance



International Society of Arboriculture Texas Chapter Board of Directors – Penny elected to serve on the Board

