

# Cooperative Update Julie C. Parsley, Chief Executive Officer

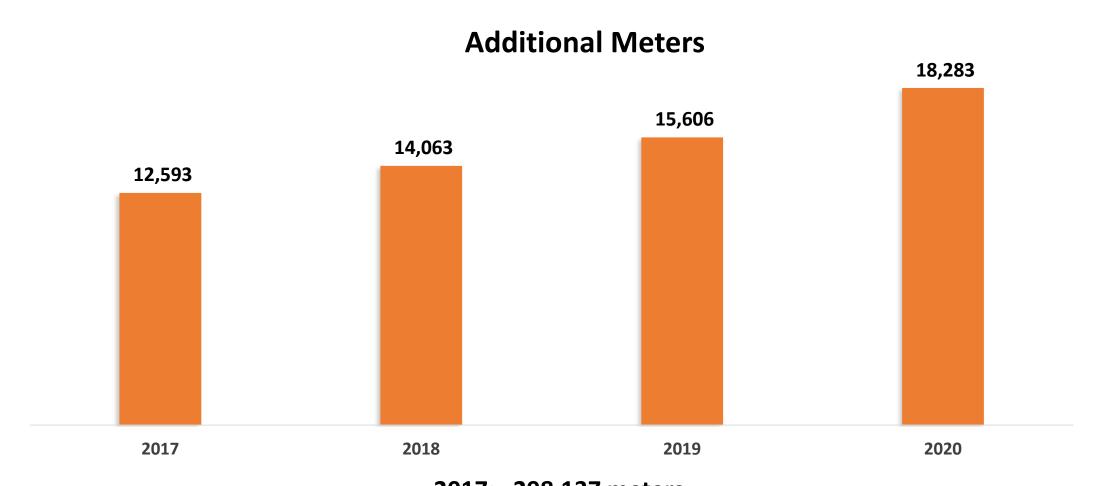
## 2020 By the Numbers

- 34,254 new member applications processed
- Total line extensions 19,458 completed
- Net growth of 18,283 additional meters
- 1,524 average monthly meters net growth
- **348,280** active meters
- **293,186** active members
- Net growth of 16,432 additional members
- 1,369 average monthly member net growth





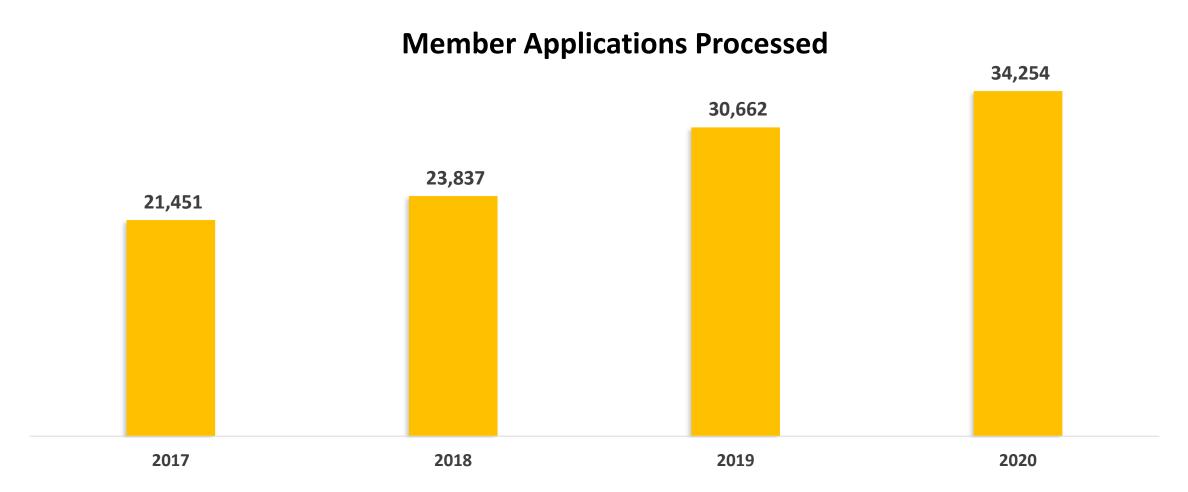
## Rapidly Increasing Growth



2017: 298,137 meters2020: 346,089 meters

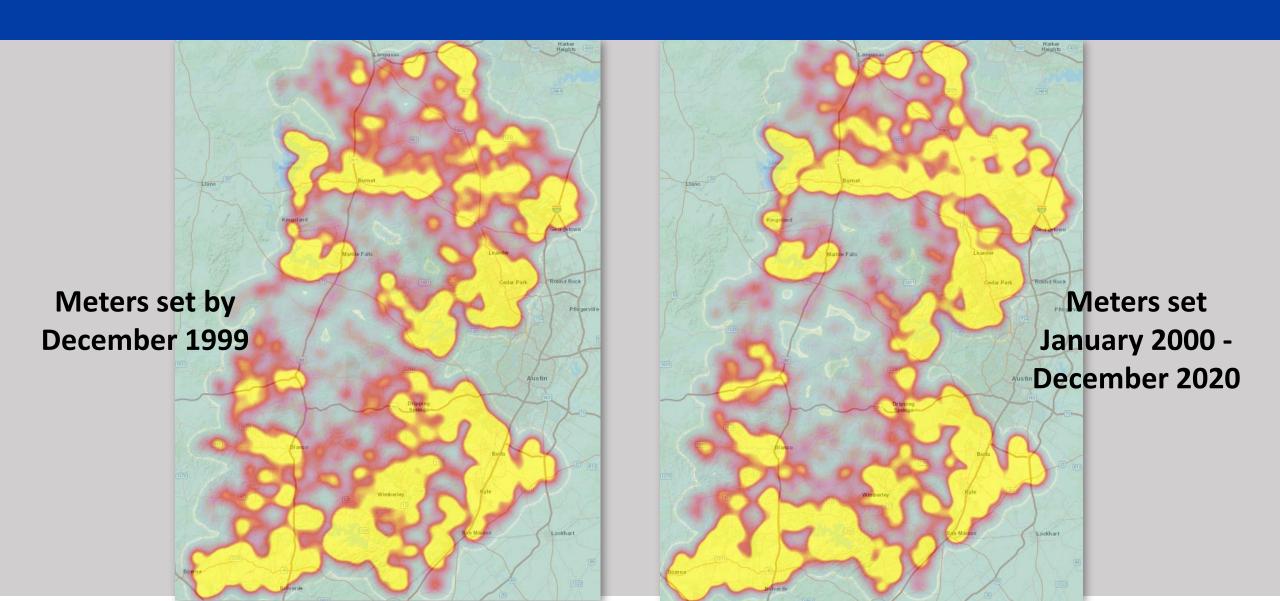


# Rapidly Increasing Growth



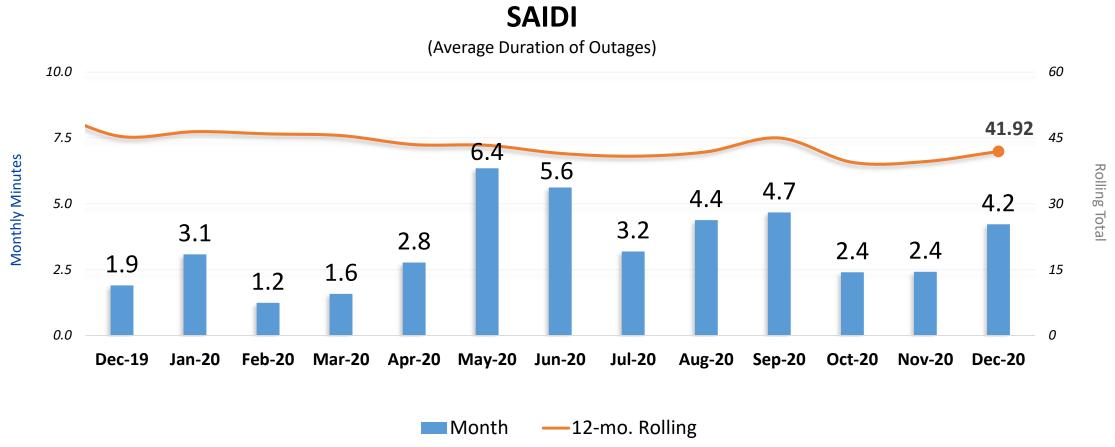


# **High Growth Continues**



#### 2020 SAIDI Record

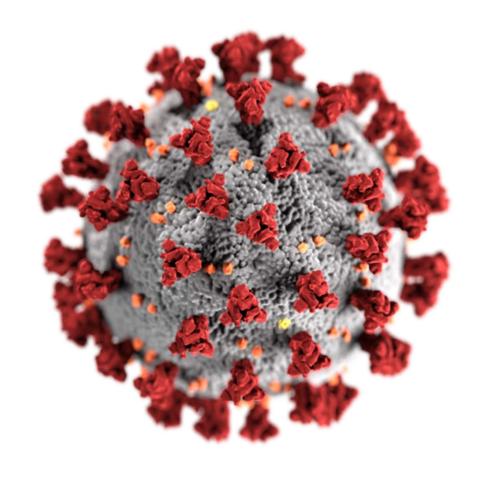
2020 SAIDI was 41.92 minutes; lowest year-end SAIDI on record





#### COVID-19 Update: Lobby Closures

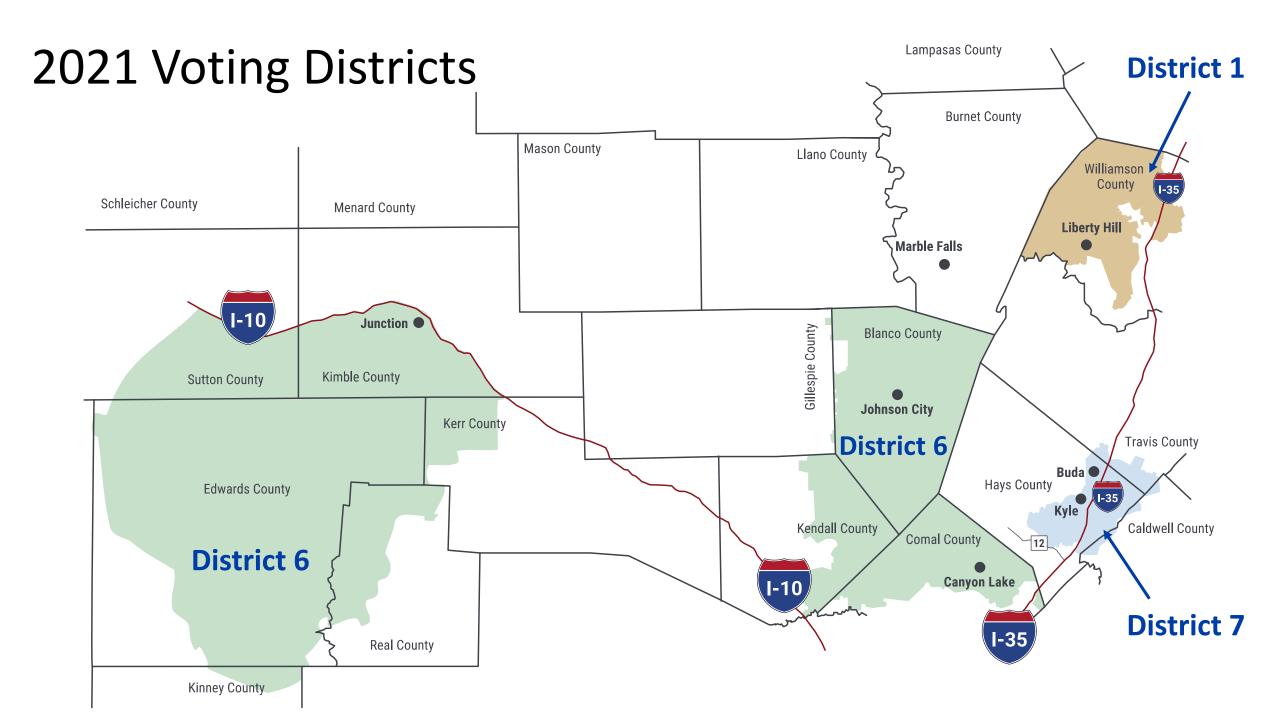
- Oak Hill office closed
   December 28, per Travis
   County guidelines
- Liberty Hill, Cedar Park,
   Dripping Springs, and Kyle
   offices closed January 8 in
   support of Williamson and
   Hays counties guidelines





# Nomination petition applications open January 18





### Scholarship Program

- Applications open
   February 1 to March 22
- Scholarships will be awarded to graduating high school seniors
- For the first time, scholarship available to adult seeking to further their education





#### Community Grants Soon Available

- Applications available in early February
- Grants funded by Power of Change
- Most recent grant recipients:
  - Samaritan's Health Ministries
  - Patriot's Hall of Dripping Springs
  - Friends of BARLD
  - Phoenix Center
  - Science Mill





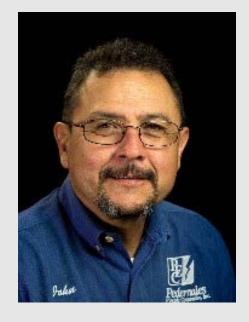
Bulverde Area Rurar

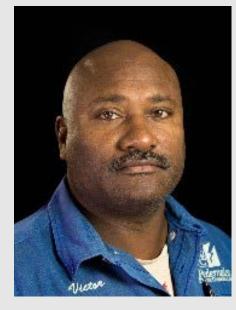


# Employee Kudos











Ashlie Faglie
Member Relations
Agent 2
Marble Falls

Paula Norris
Member Relations
Agent 2
Marble Falls

John Ramon
Journeyworker
Cedar Park

Victor Stephens
Journeyworker
Cedar Park

Donna Sloan

Member Relations

Agent 2

Dripping Springs



# Member Appreciation

I have had dealings with electric utilities in Houston and at my old ranch in Pearsall. Both had terrible service. Pedernales Electric Cooperative was far easier to work with on the construction of my power line.

-Junction Member

"[I] really appreciate the way the board has handled everything and the way they assist their members. I know the board always hears the bad, but I want to make sure they know the good, and I appreciate them and PEC very much."

-Kyle Member





PEC offices will be closed Monday in observance of MLK Day

