Dear Mr. Gawiser,

Thank you for taking the time to share your concerns with our Member Experience Manager, Caroline DeCamp. We appreciate when our members provide valuable feedback concerning their experience with PEC. Member satisfaction is one of our highest priorities and we regret when we fall short of that goal.

For any further comments, concerns, or suggestions, please reach out to Caroline at <u>caroline.decamp@peci.com</u> or (830)-225-0493. Thank you for your membership!

Sincerely,

Member Relations Team | PEDERNALES ELECTRIC COOPERATIVE, INC. Questions: 888-554-4732 | Payments: 844-886-9798 or <u>Pay Now</u> Website | <u>Facebook</u> | <u>Twitter</u> | <u>LinkedIn</u> | <u>YouTube</u> | <u>PEC Energy News</u>

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