

Operations Report

Safety & Technical Training

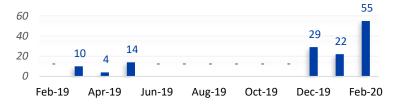
Personal Incidents

Reportable Injuries



Feb: 2 YTD: 2

Restricted Duty Days



Feb: 55

YTD: 77

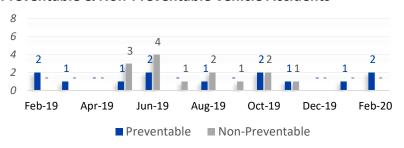
Lost Time Days



Restricted Duty is the ability to perform another activity without missing work.

Vehicle Incidents

Preventable & Non-Preventable Vehicle Accidents



Preventable:

Feb: 2

YTD: 3

Non-Preventable:

Feb: 0

YTD: 0

Incident Notes:

Personal Incidents (2):

- Employee tripped over a floor mat, lost balance and fell.
- Employee punctured arm with a gaff in the field.

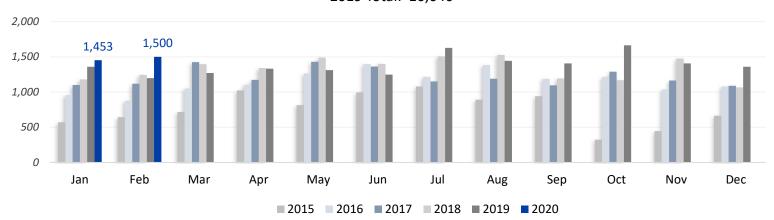
Vehicle Incidents (2):

- Preventable Employee rear-ended another car.
- Preventable Employee backed into a gate.

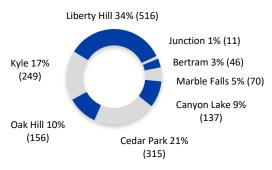
System Growth

Annual Line Extension Comparison

2018 Total: 15,893 2019 Total: 16,640



Line Extensions by District (1,500)

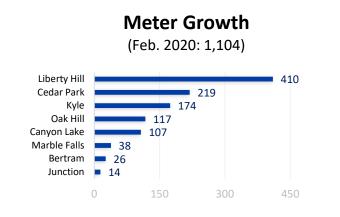


New Member Applications

(Feb. 2020: 2,377)

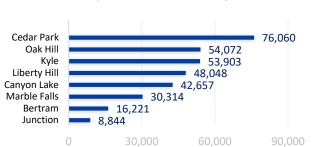
Cedar Park
Liberty Hill
Kyle
Oak Hill
Canyon Lake
Marble Falls
Bertram
Junction
18

250
500
750



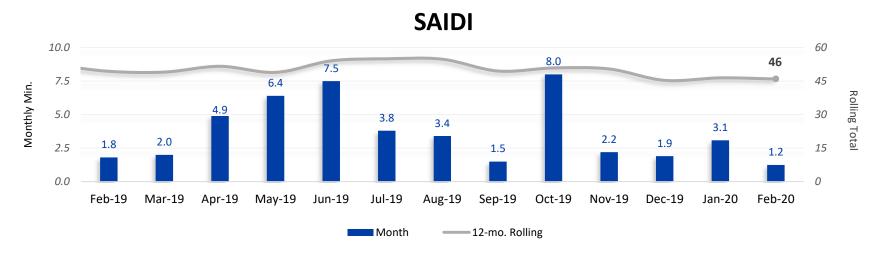
Meter Totals

(Feb. 2020: 330,119)





Reliability



KPI Status

SAIDI:

46

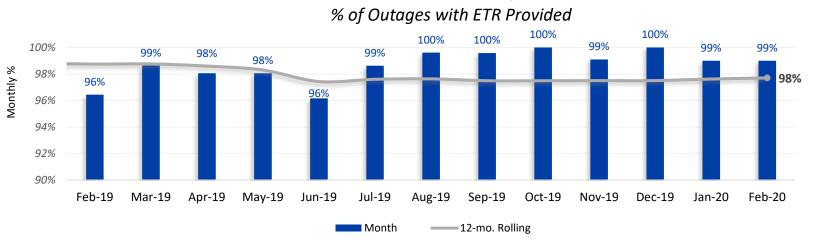
Platinum KPI

ETR:

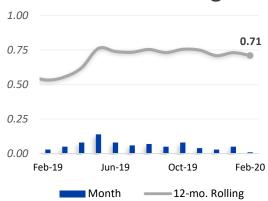
98%

Gold KPI

Estimated Time of Response (ETR)

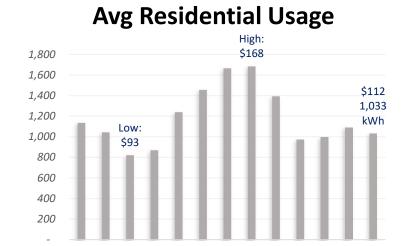


SAIFI Trending



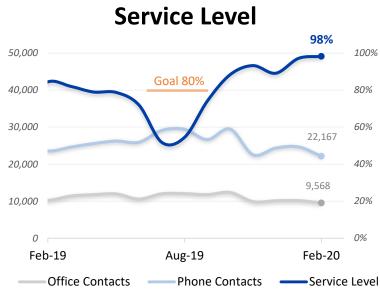


Member Relations



Aug-19

Feb-20



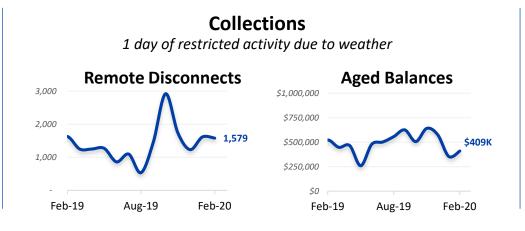
Contact Types

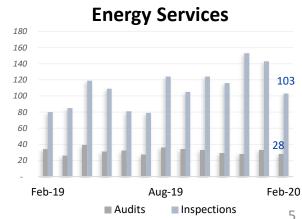
Main Contact Types	Feb. Totals	
Payment	10K	29%
Service Request	7K	21%
Billing Inquiry	5K	14%
Payment Arrangement	2K	5%
Application Inquiry	2K	5%
Account Update	2K	4%
Autopay Inquiry	1K	4%

Payment Types

Feb-19

Туре	Feb. Tota	Feb. Totals	
Autopay	146K	45%	
Self-Service	93K	29%	
Mail	35K	11%	
Wire	34K	10%	
Agents	15K	5%	





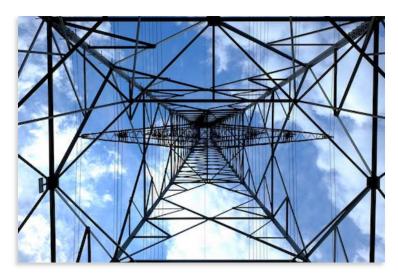


Engineering

Transmission Project Updates

- Blanco Devil's Hill distribution under-build re-conductor (Canyon Lake)
 - Rebuild 1.75 miles of transmission line
 - Phase 1: Construction complete for initial phase
 - Phase 2: Start construction in May 2020
- Wirtz Mountain Top line upgrade (Marble Falls)
 - Rebuild 25 miles of 69 kV line and convert to 138 kV
 - T313 Wirtz to Johnson City complete with temporary segment from FM2147 to Wirtz
 - T317 began in November 2019 and to be complete by March 2020
- Dripping Springs Rutherford relocation (Oak Hill)
 - Construction on hold
- Whitestone Blockhouse Leander line upgrade (Cedar Park)
 - Pole bids received, Constructing Bid Package being prepared
 - Construction start between Leander and Blockhouse September 2020
- Burnet Bertram Andice line upgrade (Bertram)
 - Pole bids received, Constructing Bid Package being prepared
 - Construction start between Leander and Blockhouse September 2020
- System-wide LIDAR Survey
 - Conducting transmission system LIDAR survey to comply with HB 4150
 - Aerial survey completed. Data analysis ongoing with completion expected in 2Q2020.







Engineering

Substation Projects

- Andice T1 & T2 Upgrade (Bertram/Liberty Hill) Upgrade T1 & T2 to 46.7 MVA:
 - T1 and T2 upgrades have been completed
 - Feeder exits were completed in February 2020
- Spanish Oak Substation (Liberty Hill/Cedar Park) LCRA to construct substation on the LCRA Round Rock - Leander transmission line:
 - PEC to purchase distribution section of the substation
 - The substation construction started May 2019 and scheduled to be completed in March 2020
 - The feeder exits are estimated to be completed Summer 2020
- Ridgmar Substation (Liberty Hill) LCRA to construct substation on the LCRA Round Rock - Leander transmission line:
 - PEC to purchase distribution section of the substation
 - The substation construction started June 2019 and scheduled to be completed in March 2020
 - The feeder exits are estimated to be completed Summer 2020







Engineering

Substation Projects

- **Leander Substation** (*Cedar Park*) Rebuild 138 kV bus for improved reliability and add line terminal for LCRA transmission line:
 - Construction in progress, projected completion in April 2020
- Wirtz, Johnson City, Mountain Top Substations (Marble Falls) Line terminal work at the substations associated with the transmission line upgrade:
 - Line terminal substation construction complete March 2020
- **Crosswinds Substation** (*Kyle*) New substation with one 46.7 MVA power transformer:
 - Engineering complete, PEC contractor (Lambda) started in January 2020 and is projected to be completed in June 2020
- Buttercup Substation (Cedar Park) Upgrade 22.4 MVA power transformer to 46.7 MVA and improve 138 kV bus:
 - Construction started in January 2020 and is projected to be completed in December 2021

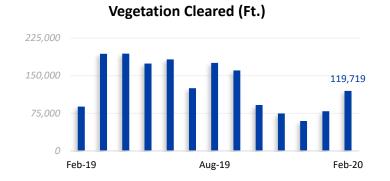






System Maintenance

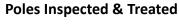
Vegetation Management

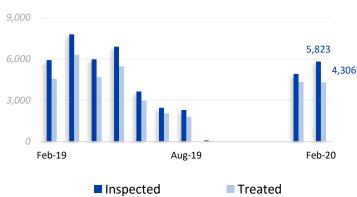






Pole Testing & Treatment (PTT)





Poles Rejected & Replaced/Restored





Procurement Update

Feedback on Process Improvements for End-Users

Simplified both receiving on services and requisitions for maintenance work:

"The new processes cut the time I spend on creating requisitions and approving invoices in half."

-Kyle Hahn, ROM, Oak Hill

"I appreciate that you all are looking at the procurement process from an outside perspective and willing to make things easier/better."

-Brad Noack, Electrical Distribution Design & Planning Manager, Marble Falls

"Really appreciate all your hard work on this new process. I think it will be a great thing for everyone."

-Dennis Brown, Manager, System Maintenance

"Oh my goodness – these changes are amazing. Thank you again!"

-Teri Arnold, Facilities Coordinator

"I am very grateful that we have been able to achieve this not just for our department but for the coop in general."

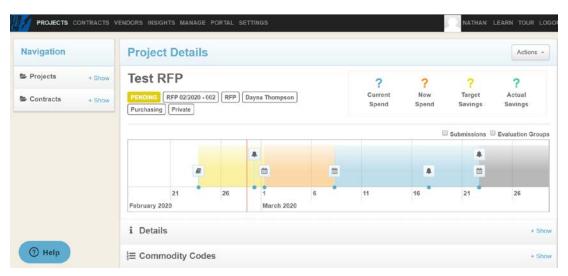
-Belinda Fox, Engineering Assistant

Procurement Update

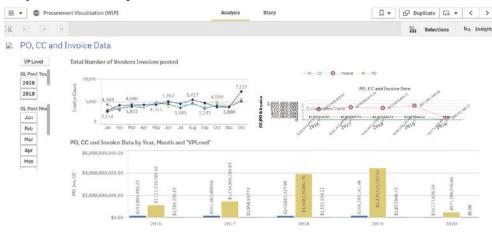
New user software currently in testing

Strategic Sourcing Platform

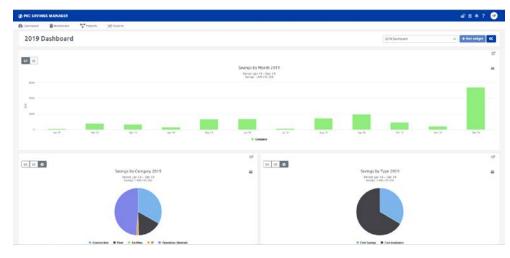




Spend Analysis Platform



Savings Analysis Platform







pec.coop