Information Technology Report

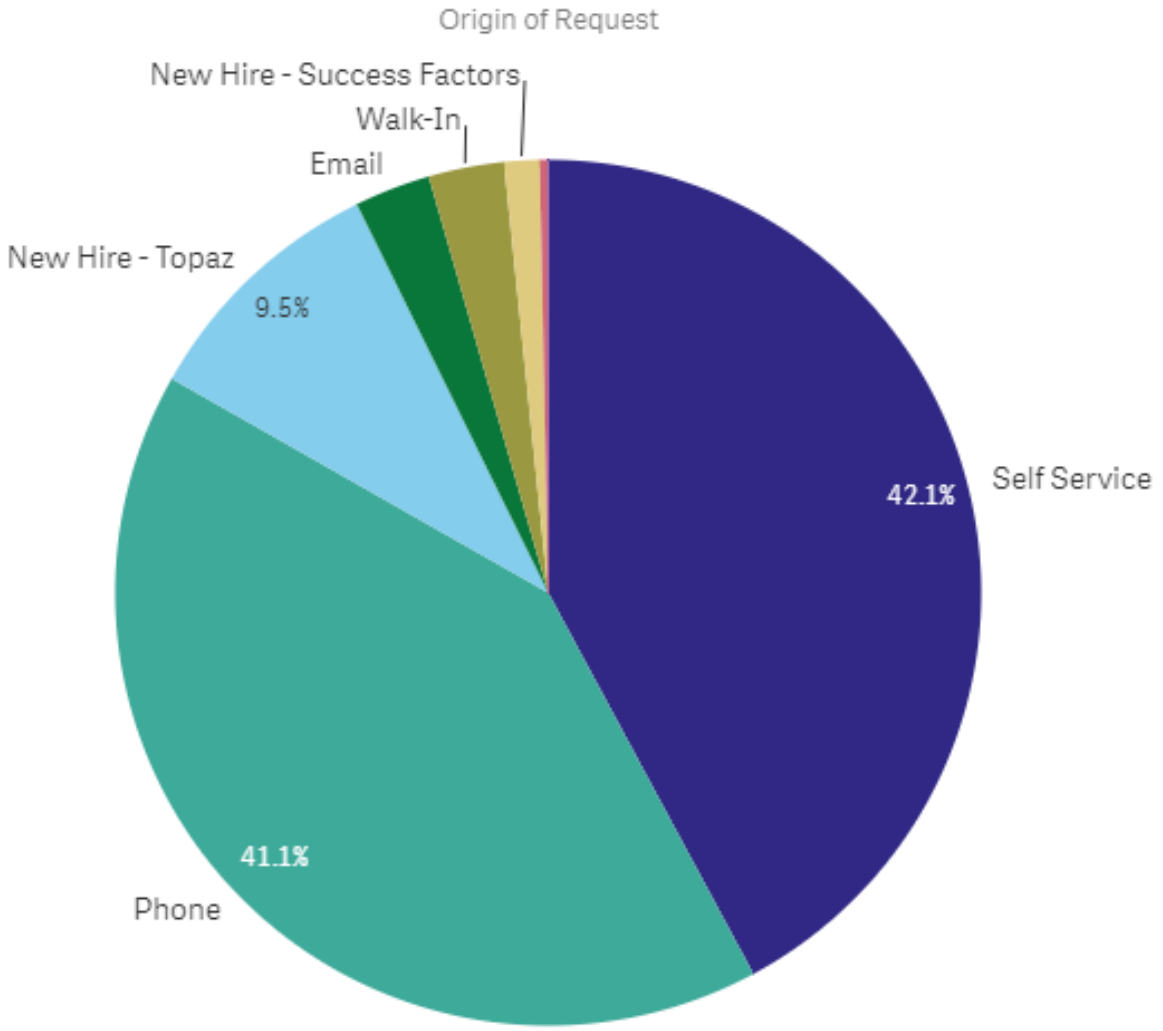
Lawanda Parnell, Chief Information Officer

March 2020

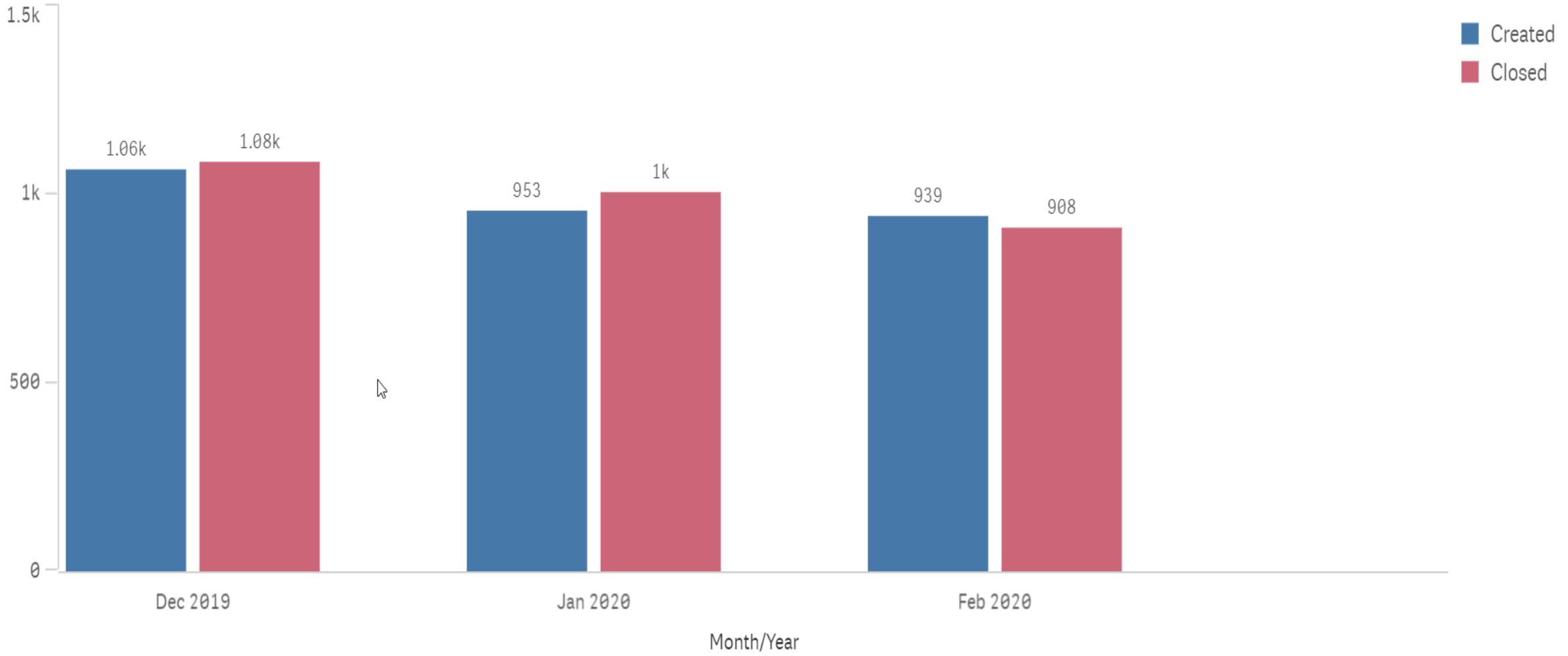
Quality Assurance (QA)

- Quality Assurance Automation
  - SmartHub Migration of Member Credentials to Cloud
  - Meter Data Management Regression Test Enhancements
  - Remittance Process Enhancements
  - SmartHub Regression Test and Health Check Enhancements
  - Script for Work Order Entry Direct Charge/Transfer

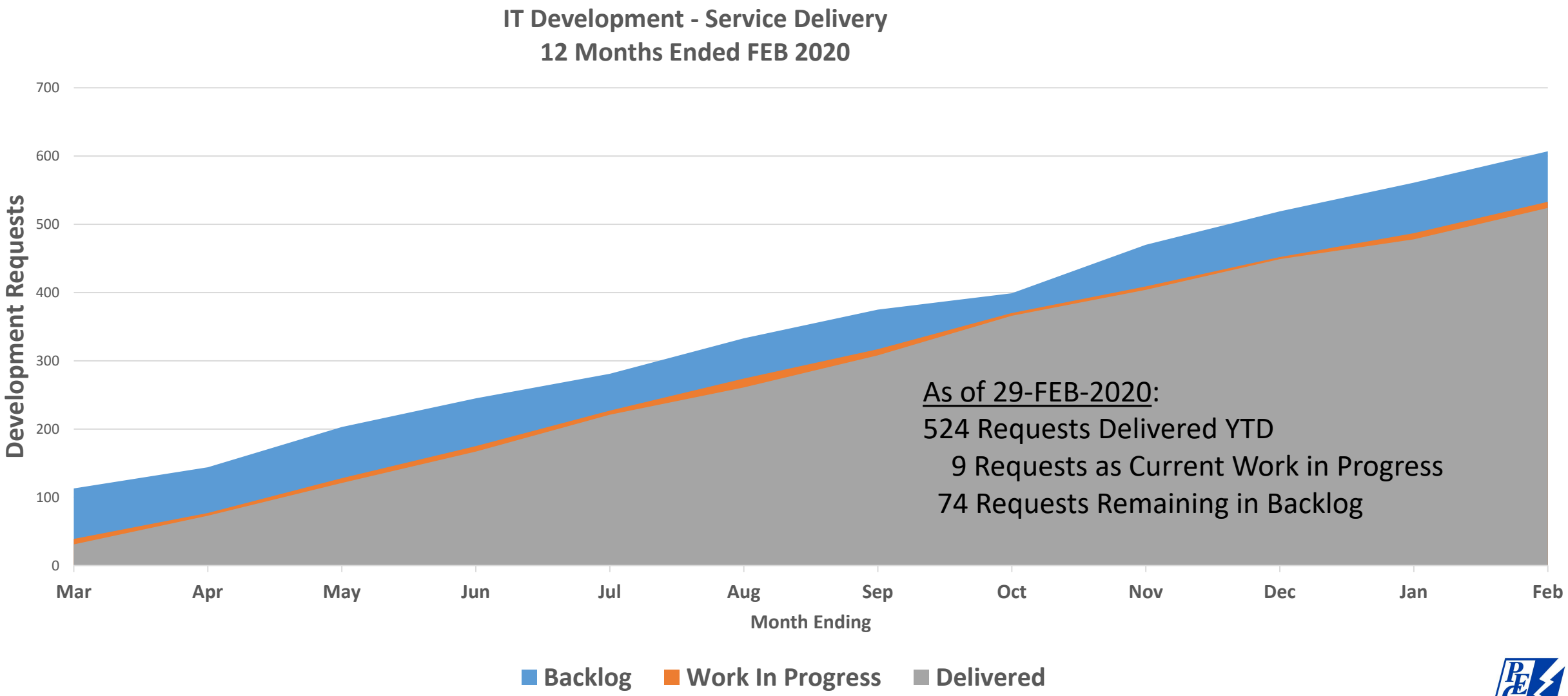
IT Ticket Origin: February 2020



IT Tickets Opened & Closed: December 2019 – February 2020



IT Development



PEDERNALES ELECTRIC COOPERATIVE

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