



# Cooperative Update

Julie C. Parsley, Chief Executive Officer

July 19, 2019

Board Meeting | Open Session

- Hosted at Horseshoe Bay Resort
- Included, in-person voting for districts 4 and 5, plus refreshments and member-friendly activities
- More than 250 members and guests attended
- Welcomed industry leaders and partners
- Hosted local elected officials

# 2019 PEC Annual Meeting

Saturday, June 22











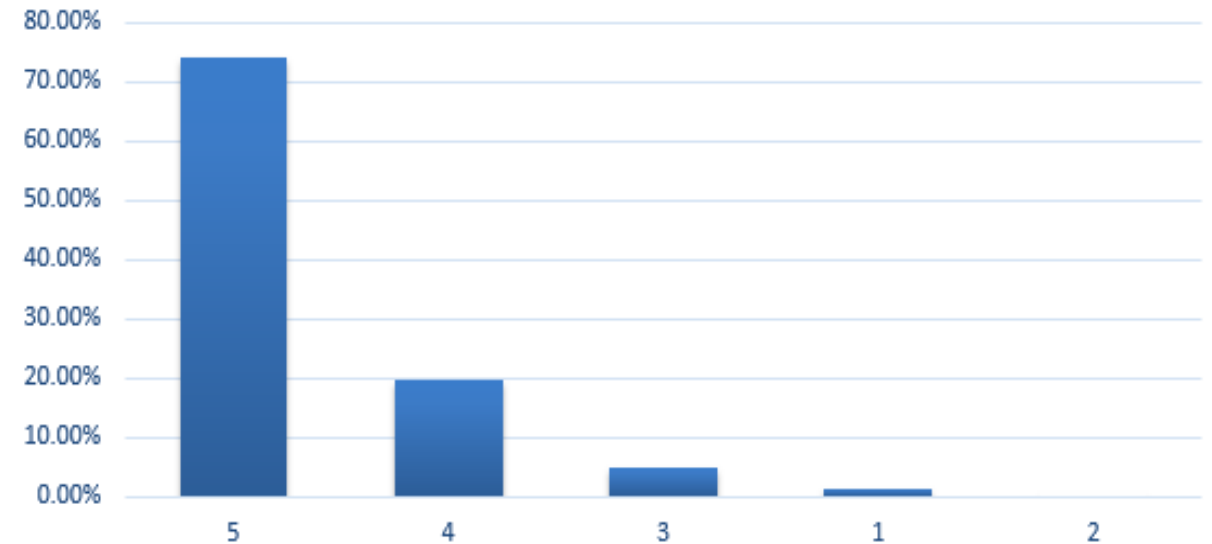


# 2019 Annual Meeting Survey Results

## Method

- Nine employee surveyors
- Five questions
- 82 member responders
- Seven minutes average engagement time
- Predicted answers were noted in the application for ease of execution
- Tools: hand-held electronic PEC devices such as mobile phones and iPads, Wi-Fi, and the Survey Monkey Anywhere app

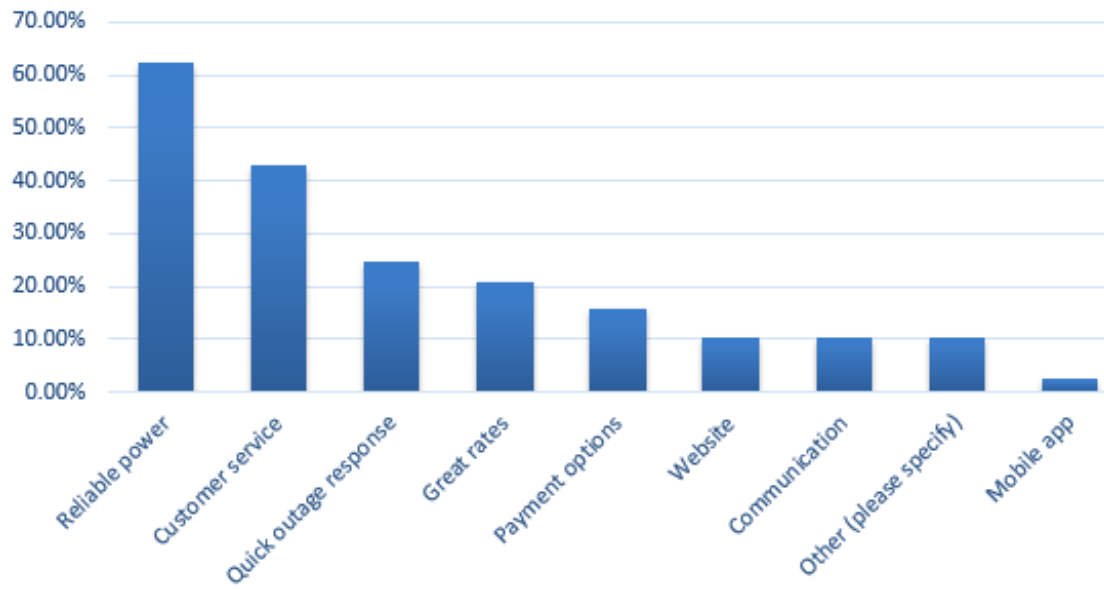
On a scale from 1 to 5 with 5 being the best, what is your overall impression of PEC?



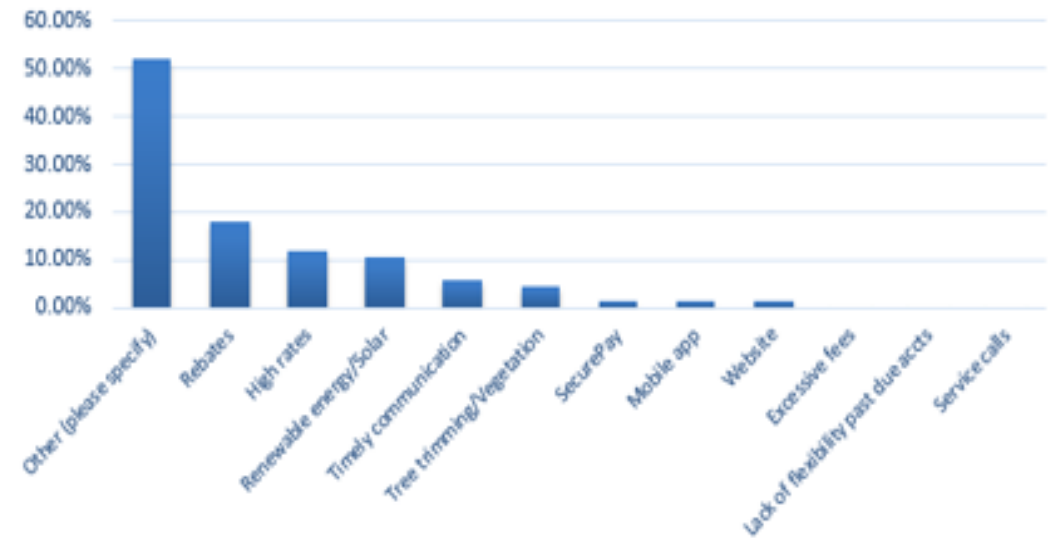


# 2019 Annual Meeting Survey Questions & Responses

What do you think PEC does well?



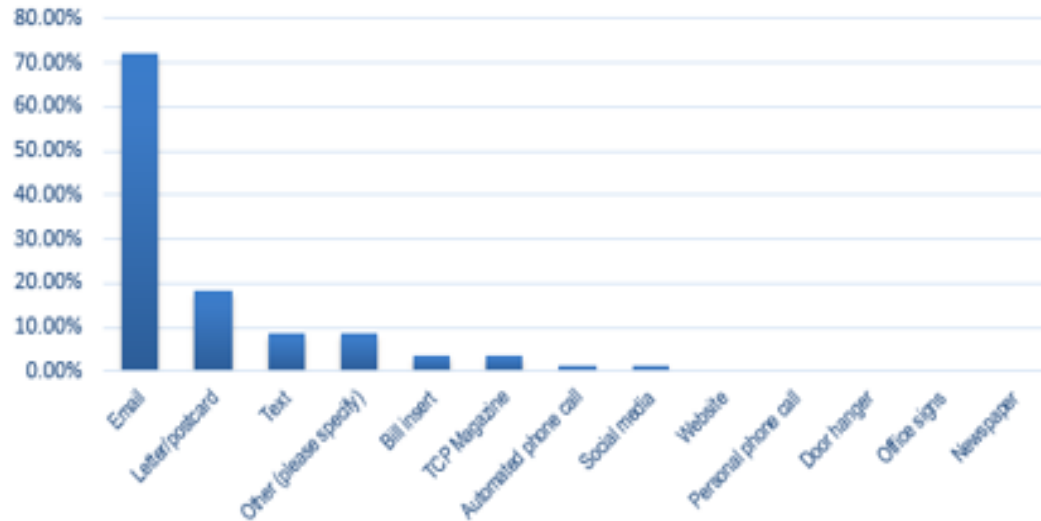
What one thing do you think we could do better?



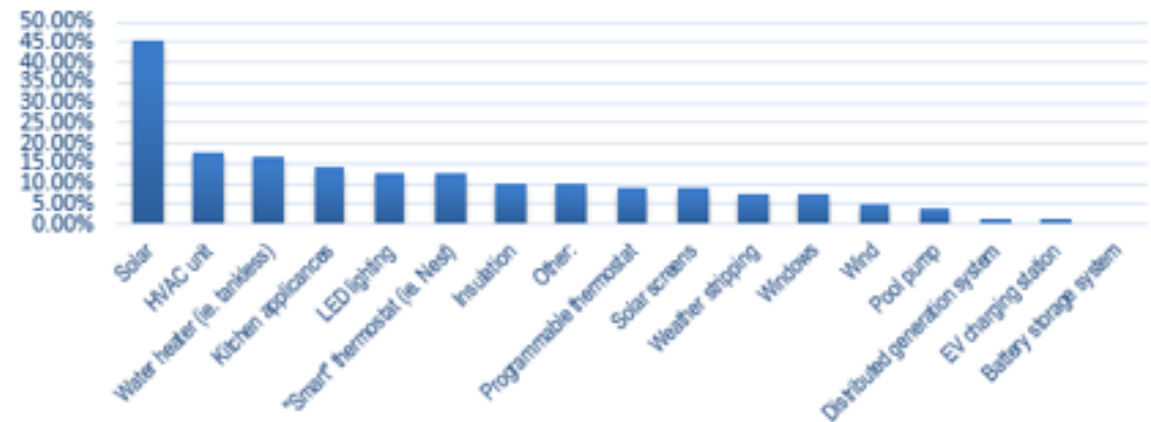


# 2019 Annual Meeting Survey Questions & Responses

What is your preferred method of receiving PEC communication?



What energy-saving improvements or installations would you be willing to complete on your home if PEC offered a rebate for them?



# Spectrum News Weather Camera



Spectrum News  
weather camera  
installed at our  
Marble Falls District  
Office, as well as  
sponsorships of the  
Buda water tower  
camera and  
downtown Austin  
camera



# Gratitude from Make-A-Wish



June 5, 2019

Rachel Febbo  
PEC United Charities, Inc.  
PO Box 1  
Johnson City, TX 78636-0001

Dear Rachel,

On behalf of Make-A-Wish® Central & South Texas and the children we serve, we extend our sincere gratitude for your recent gift. Through the generous support of friends and community, we are able to successfully fulfill our mission of creating life-changing wishes for children with critical illnesses. Children like Jacob.

Jacob was always a baseball fan, but it was the 2017 World Series that solidified the Houston Astros as his favorite team. Jacob watched every game of the series and refused to go to bed until the game was over. He knew he had to meet his baseball heroes, so when his wish granters asked him what he'd like to do for his wish, the answer was easy.

Ten short months after watching the Astros win the World Series, Jacob found himself in a private pitching lesson with Coach Strom and Justin Verlander! The day began with Jacob jumping into the limo and looking up to his mom saying, "Let's go! My team needs me!" Turns out the team *did* need him. The joy the Astros brought to Jacob was returned tenfold to the players. The high-fives and the hugs brought as much joy to them as it did to Jacob. Jacob was an all-star for the entire day. He left Minute Maid Park with his custom team jersey, signed baseballs and gloves, and a duffel bag full of goodies. Jacob's dream had finally come true after a difficult battle with stage 4 neuroblastoma. Diagnosed at under a year old, Jacob is now three and cancer free! His wish was a celebration of the end of a long journey that his mother said "was an experience that brought us closer together as a family."

Please know how much we appreciate your generosity and thoughtfulness. This year, we will grant over 300 local wishes. With your help, we can achieve our ultimate vision - to provide empowering, spirit-lifting experiences for every eligible child in our 40-county community.

Thank you for making wishes come true.

Sincerely,

Kathrin Brewer  
President & CEO

For federal income tax purposes this letter serves to confirm that no goods or services were provided in exchange for your donation of \$7,183.00 on 5/31/2019. Please retain this letter for your records.

11-16 PG-Wishplace Giving General-VY

2224 Walsh Tarlton Lane  
Suite 200  
Austin, TX 78746  
P. 512.329.9474  
F. 512.328.3326  
TF. 800.880.9474

1931 NW Military Highway  
Suite 210  
San Antonio, TX 78213  
P. 210.525.9474  
F. 210.233.6081

[cstx.wish.org](http://cstx.wish.org)



# Appreciation for Hurricane Barry Relief

- Barry made landfall in Louisiana on July 13 as a Category 1 hurricane, before being downgraded to a tropical storm
- PEC released 10 contractor crews to assist with restoration efforts
- Note of appreciation from the Director of Utilities, Alexandria Louisiana



July 16, 2019

Ms. Julie Parsley  
Chief Executive Officer  
Pedernales Electric Cooperative Inc.  
P.O. Box 1  
Johnson City, Texas 78636-0001

**RE: Storm Restoration Assistance**

Dear Julie:

On behalf of the customers and staff of the Alexandria Utility System, I would like to express my sincere appreciation to PEC for its assistance in our restoration efforts following Hurricane Barry. The Volt Power crews PEC released to travel to Louisiana represented PEC well!

If I can ever be of assistance in a similar situation, please do not hesitate to reach out.

Sincerely,

Michael P. Marcotte  
Director of Utilities

Jeffrey W. Hall  
Mayor



Michael P. Marcotte  
Director of Utilities  
P.O. Box 71 • Alexandria, LA 71309-0071  
Tel (318) 449-5008 • Fax (318) 449-5080  
email: michael.marcotte@cityofalex.com

A member emailed on July 1 to recognize the outstanding job by Pat Daniels assisting with establishing their electric service. They said:

- *Pat stuck by our side for over a year through meeting after meeting (several group meetings that were not always pleasant)*
- *Advocated for our power needs way above what many others may have done*
- *Pat was polite, reliable, and diligent*
- *His commitment, pleasant and sincere manner, and his tenacity made things happen when they just as easily could have gone south*



## Customer Thanks!



Pat Daniels  
Electrical Distribution  
Designer, Canyon Lake





# Good Luck to our Lineman's Rodeo Team!



**Representing us at the Texas Lineman's Rodeo July 20 in Sequin:**

**Apprentices:** Garrit Afman – Canyon Lake; Evan Bradfield – Cedar Park; Andrew Baughman – Cedar Park; Caleb Brodock – Canyon Lake; Neil Dodson – Canyon Lake; Darren Donhauser – Canyon Lake; Joshua Herrick – Cedar Park; Neil Jung – Canyon Lake; Dillon Moorman – Liberty Hill

**Journeyworker teams:** Chris Gerchman, Asuncion Menchaca, Nick Morris – Canyon Lake; AJ Mann, Clayton Riedel, Michael Thyberg – Canyon Lake; Charlie Goines, Jayce Johnson, Derek Morgan – Kyle/Buda





# **Oak Hill office reopening celebration**

**Friday, August 2**

Stop by during regular business hours and  
enjoy light refreshments, meet our  
friendly staff, and see our facility updates.



# Community Grants

- Community Grants open August 1 – October 1
  - Area nonprofits may apply for up to \$5,000 for projects that include technology, capital improvements, or equipment related to energy efficiency
- Funded by PEC's Power of Change
- Awarded \$25,000 to five local nonprofits in May
- Received 29 applications last round

