



Operations Report

Eddie Dauterive | Chief Operations Officer

Safety

Monthly Totals

Recordable Injuries / Illnesses

0 Feb
0 YTD

Lost Time & Restricted Duty Cases

0 Feb
0 YTD

Preventable Vehicle Accidents

1 Feb
1 YTD

Non-Preventable Vehicle Accidents

1 Feb
4 YTD

Preventable Vehicle Accident Notes (1):

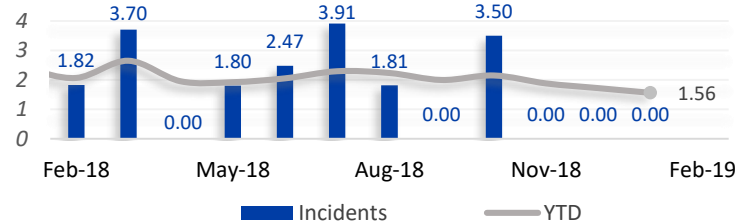
- An employee driving to a location, passed the destination and while backing up, collided with a vehicle.

Non-Preventable Vehicle Accident Note (1):

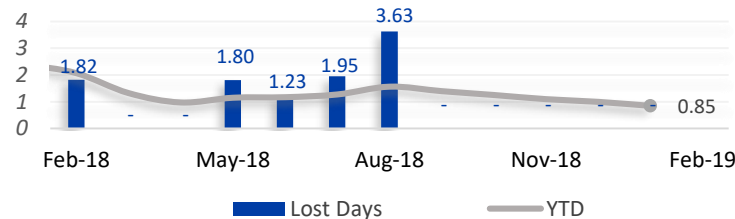
- An employee driving on a caliche road during wet conditions tried to avoid hitting an animal and ran into a grassy curb.

Trending

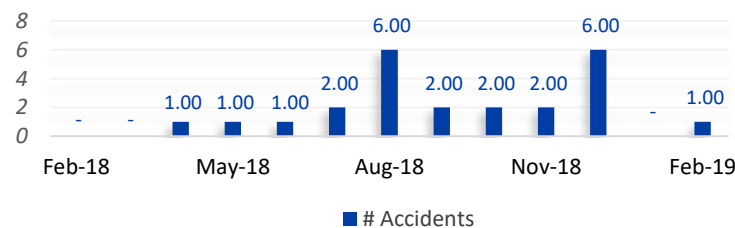
TCIR - Total Case Incident Rate



DART - Days Away Restricted Duty



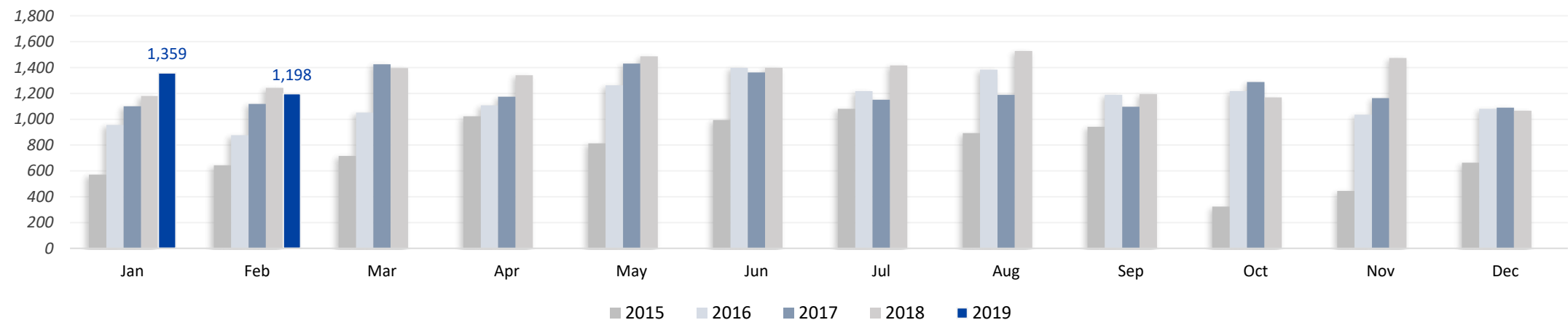
Preventable Vehicle Accidents



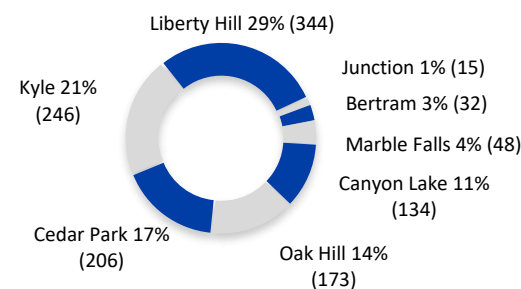
System Growth

Annual Line Extension Comparison

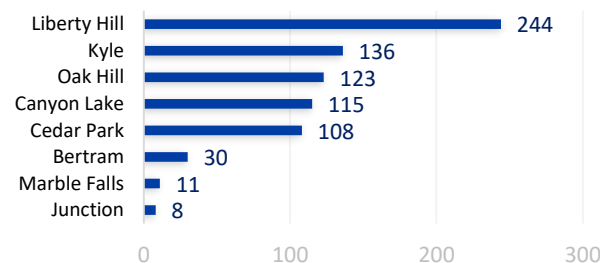
2018 Total: 15,893



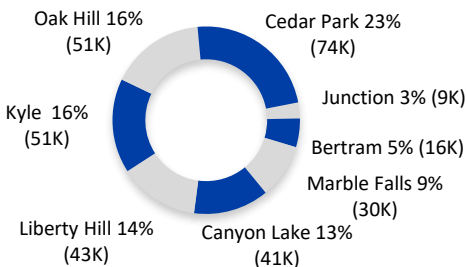
February Line Extensions by District



February Meter Growth by District

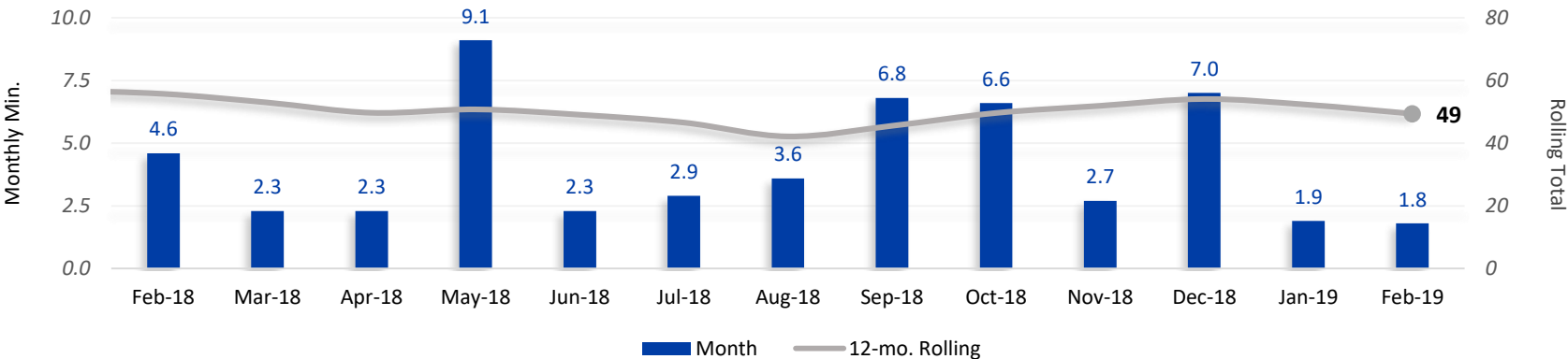


February Meters by District

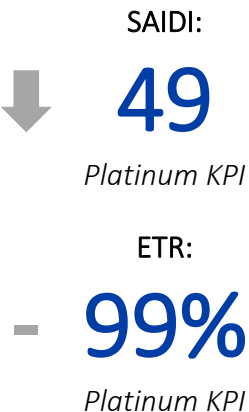


Reliability

SAIDI

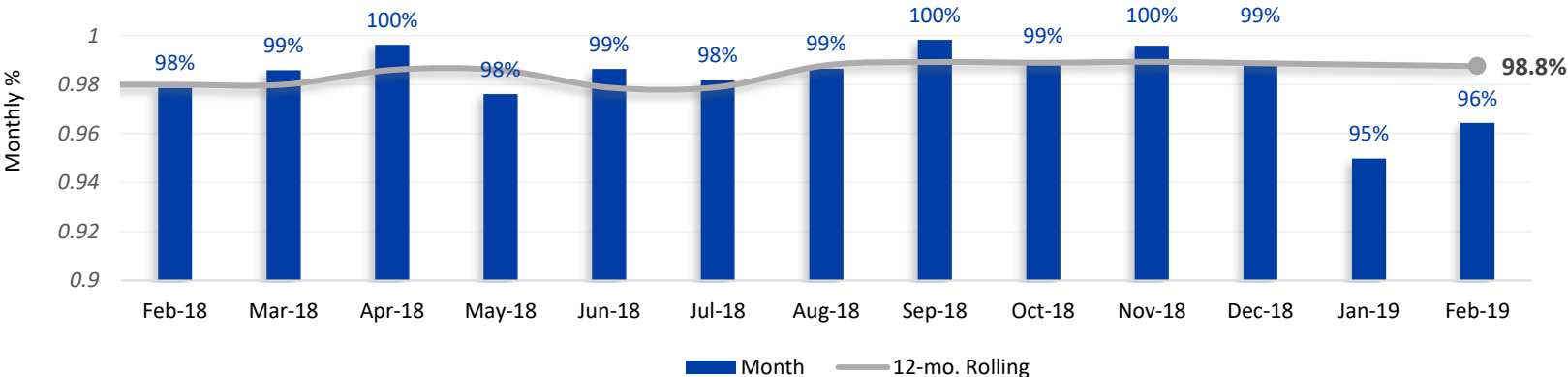


KPI Status

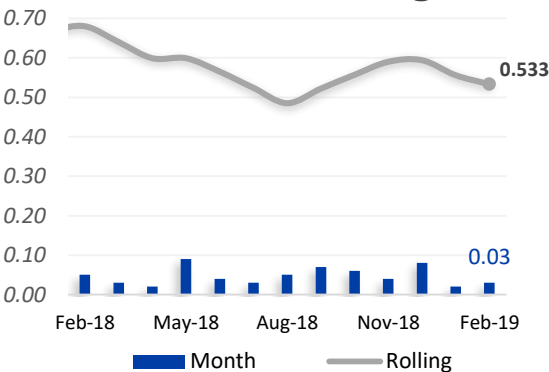


Estimated Time of Response (ETR)

% of Outages with ETR Provided

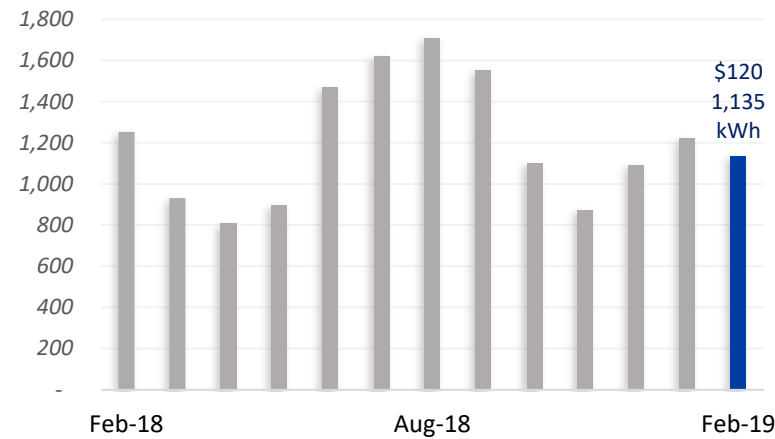


SAIFI Trending



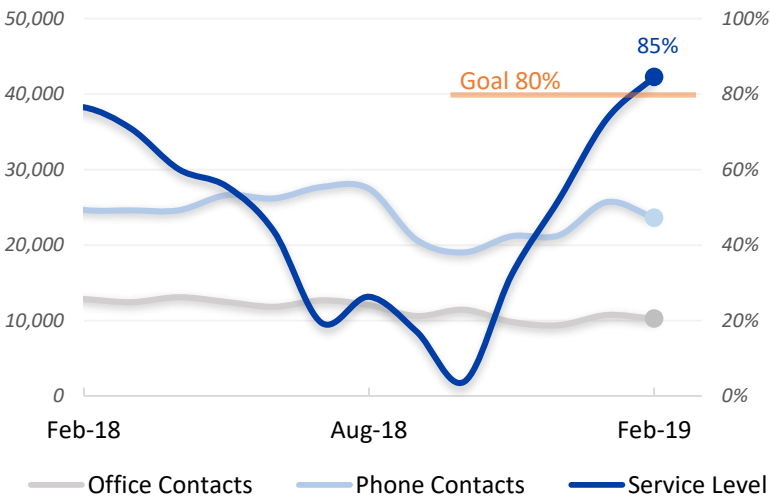
Member Relations

Avg Residential Usage



- Experienced a mild and event-free February
- Staff have done tremendous work to reach member responsiveness goals
- As training continues and Oak Hill office undergoes remodeling, response times will be monitored
- Overall, staff and systems are performing well

Service Level

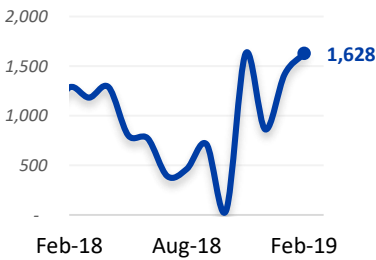


Payment Types

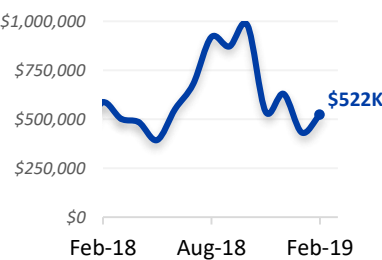
Type	March Totals	
Autopay	123K	40%
Self-Service	93K	30%
Mail	40K	13%
Wire	37K	12%
Agents	16K	5%

Collections

Remote Disconnects



Aged Balances



Energy Services



Engineering

Transmission Project Updates

- **Hwy 32 - Wimberley** line rebuild and upgrade (*Kyle District*)
 - All final notice letters expired on February 25, 2019
 - 48 offers were made, 7 are still needed
 - The pole bids have been reviewed and recommended
 - The conductor and OPGW have been ordered
- **Blanco - Devil's Hill** distribution under-build re-conductor (*Canyon Lake*)
 - Rebuild 1.75 miles of transmission line
 - Phase 1: Construction complete for initial phase
 - Phase 2: Engineering started in February
- **Wirtz - Mountain Top** line upgrade (*Marble Falls*)
 - Rebuild 25 miles of 69kV line and convert to 138kV
 - Engineering is complete
 - Maslonka to start construction on foundations in March
- **Dripping Springs - Rutherford** Reroute (*Oak Hill*)
 - Relocate 5 poles for Driftwood Golf Club
 - Engineering complete in March, poles to be bid in March
- **Whitestone – Blockhouse – Leander** line upgrade (*Cedar Park*)
 - Currently in engineering; verifying easement capabilities



Engineering

Substation Projects

- **Bergheim T2 Addition** (*Canyon Lake*) - Adding 2nd transformer. Construction began in October, 2018, to be completed in June 2019.
- **Andice T1 & T2 Upgrade** (*Bertram/Liberty Hill*) - Upgrade T1 & T2 to 46.7 MVA. Transformer offloading to begin in March, 2019, construction to start in April, 2019 and scheduled to be completed by August 30, 2019.
- **Spanish Oak Substation** (*Liberty Hill/Cedar Park*) - LCRA to construct substation on the LCRA Round Rock - Leander Transmission line.
 - PEC to purchase distribution section of the substation
 - Construction started in February 2019
- **Ridgmar Substation** (*Liberty Hill*) – LCRA to construct substation on the LCRA Round Rock – Leander Transmission line.
 - PEC to purchase distribution section of the substation
 - Construction to start in April 2019
- **Esperanza Substation** (*Canyon*) – LCRA/PEC to construct 46.7 MVA substation
 - Engineering complete in March 2019
 - Construction start July 2019 and complete in December 2019





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