Tariff and Business Rules

For Electric Service Provided by

Pedernales Electric Cooperative, Inc.

201 South Avenue F
P.O. Box 1
Johnson City, Texas 78636-0001

Adopted 6-15-09; Amended 8-16-10; 9-20-10; 12-20-10; 4-18-11; 9-19-11; 5-21-12; 3-18-13; 4-15-13; 5-20-13; 8-19-13; 1-21-14; 3-17-14; 4-21-14; 9-30-14; 1-20-15; 7-21-15; 9-14-15; 9-21-15; 10-20-15; 1-19-16; 2-22-16; 4-18-16; 5-16-16; 6-18-16; 7-18-16; 10-17-16; 12-19-16; 2-20-17; 3-20-17; 4-17-17, 5-15-17, 8-21-17, 12-18-17, 03-19-18, 08-20-18

200.16.5 Credit Card Payment Plan

The credit card payment plan allows residential members to pay their utility bills with an accepted credit card using one of the following options:

1. To pay automatically, a Member can make arrangements by contacting a Cooperative representative and requesting a payment plan be set up, or

2. To pay as needed, a Member can contact a Cooperative representative and initiate the payment transaction. The Member will need to indicate the amount of the payment and provide necessary credit card information and authorization.

200.16.6 Bank Draft Payment Plan

The bank draft payment plan allows members to authorize the Cooperative to draft their checking accounts monthly. The amount drafted will be for:

a. the current bill due; or

b. the payment due as agreed on the Deferred Agreement.

The Member's checking account will be drafted automatically on the bill due date or on the due date of the Deferred Agreement contract.

200.17 Under-billing and Overbilling

If charges are found to be higher than authorized in the Cooperative's tariffs or if the Cooperative fails to bill a Member for services, then a billing adjustment will be calculated by the Cooperative and applied in the manner described herein.

A. Under-billing

If the Member's account is under-billed, the Cooperative may back bill the Member for the amount that was under-billed no more than six (6) months from the date the error is discovered unless the under-billing is a result of theft of service by the Member.

A deferred payment arrangement may be available for any periods of under-billing except for such periods resulting from meter tampering, bypass, diversion or other similar circumstance.

B. Overbilling

1. If the Member's account is overbilled because of billing, rate assignment, processing errors or other similar circumstance, the Cooperative will adjust the Member's bill accordingly for the entire period of overbilling.

2. If the Member's account is overbilled because of failure to receive meter readings, faulty metering equipment or other equipment error, the Cooperative will adjust the Member's bill accordingly for the entire period of overbilling.

200.18 RESERVED

200.19 On-Bill Financing Program [DISCONTINUED AUGUST 31, 2018]

Any consumer loan to a Member with the Cooperative must be in accordance with the Cooperative's On-Bill Financing Program Manual, any underwriting guidelines, including the payment of any fees listed in such guidelines required for payment by Member and as listed in the Fee Schedule herein, and only after execution of the Cooperative's required loan and security agreements.

200.20 Disconnection of Service