

# Communications & Business Services

**Alyssa Clemsen-Roberts** Vice President, Communications & Business Services

Board Report | June 17, 2017

# Communications & Marketing



# Hill Country Community Cupboard

## A free-standing pantry for those in need

- Cupboard installed at each PEC office location
- Managed by district and office staff
- Voluntarily stocked by staff and community donations
- <u>pec.coop/cupboard</u>





# Hill Country Community Cupboard

## Pilot Program | Launched June 5

- Cupboard installed at Johnson City headquarters
- Promote to Johnson City and Blanco communities
- Determine logistics for cupboard management
- Develop targeted rollout for future cupboards

## Hill Country Community Cupboard

Take what you need. Leave what you can.

Helping feed the community we serve.





# *Texas Co-op Power* Pages | June 2017



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# *Texas Co-op Power* Pages | June 2017

## **PEC MEMBER NEWS**

Payment line: 1-844-886-9798 Power interruptions: 1-888-883-3379 Online: pec.coop

## Heart of the Hill Country: Cross Plants & Produce





The nursery, located behind the Cross Plants & Produce market, is best to visit during the spring season, when plants begin to bloom.



At Cross Plants & Produce's market, customers can find a wide range of local goods. From seasonal produce, dairy and meats to honey, coffee and salsas, the market offers a little bit of everything.



Nathan and Jennifer Cross with their children. Desmond and Sydney, at their business' annual Christmas tree winter forest

nome places are just different there's a brightness to them, an Oenergy, and they have the power to bring together people of all ages. They're the lifeblood of our region, and over the year, we'll be highlighting some of these special places across our service area. We're calling them Hearts of the Hill Country - because when we're there, we're community.

Cross Plants & Produce, located off Interstate Highway 35 in Kyle, is outside the city's lively surroundings. You've probably guessed that the market, painted like a red barn, sells local, fresh and high-quality plants and produce, but it has a few surprises, too.

Picnic tables and kids' play areas dot the property, where you may run into the business' mascots: Spot, the miniature donkey, and Shorty, the miniature horse. With a fall pumpkin patch, a winter forest of Christmas trees, an annual kids' market and numerous gardening classes and events throughout the year, the place has become a family destination.

"It's just cool seeing a lot of people around pumpkin patch and Christmas tree time," co-owner Nathan Cross said. "It's encouraging to see how busy it is around here - all the little kids running around and having a good time."

Soon after Nathan and his wife, Jennifer, opened their business in 2014, they realized the Cross Plants & Produce experience wasn't just about providing quality products: It was about the people.

"We spend so much time with our community, and everybody just starts



becoming our friends," Jennifer said. "I love it. We are thankful to be here and that [Kyle] has embraced us."

While the Crosses credit a large part of their success to their relationship with the community, they also acknowledge the importance of stocking local, seasonal products. Year-round, customers can find meats, dairy, salsas, sauces and apothecary items. Much of the produce arrives the same day it was harvested.

"I think our store is evolving into a little agritourism business as we are growing," Jennifer said. "It's a neat place to come, and it draws people to Kyle. It's not a place you have to come to; our store is a place people want to come."

Nathan and Jennifer agree that owning a local business is rewarding but difficult. During challenging times, the couple remembers the store is not only letting them live their dreams, it supports local farmers, ranchers and business owners who are fulfilling their dreams, too. For the Crosses, that's what's it's all about people coming together to nourish their community.

"I think our store is almost a step back in time, and I think we are becoming one of those types of places where everyone is welcome, everyone is at home," Jennifer said. "This is where people can really connect and remember what the heart of the community is about."

To learn more about seasonal events or more information about Cross Plants & Produce, visit

crossplantsandproduce.com.





June 2017 PEDERNALES ELECTRIC Texas Co-op Power 21



20 Texas Co-op Power PEDERNALES ELECTRIC June 2017

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# *Texas Co-op Power* Pages | June 2017





Be the change in our community Round up your bill for local nonprofits.

pec.coop/PowerofChange

PEC supports summer reading

s part of our ongoing educational support, we're proud to once again give to local libraries' summer reading programs. This year, we provided beautiful, plantable bookmarks for distribution as reading prizes. Have your kids log their pages, plant the bookmark and watch their minds grow as fast as your garden.

Ethan Brown, Westwood High School

James Wheelock, Veritas Academy

June 2017 PEDERNALES ELECTRIC Texas Co-op Power 23

As of April 30, 2017



244,211





22 Texas Co-op Power PEDERNALES ELECTRIC June 2017

#### pec.coop

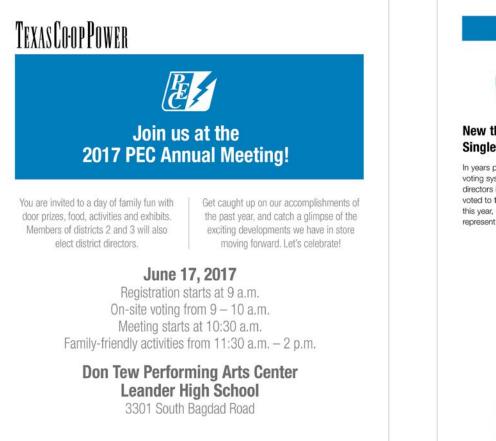
Dec.coop

Grace Baxter, Dripping Springs High School



Happy reading!

# Texas Co-op Power Dust Cover | June 2017



### Join us for a chance to win fabulous door prizes!





### New this year: Single-member district voting

In years past, our elections have used an at-large voting system, meaning members could vote for directors in any district. In August 2016, the board voted to transition to single-district voting. As of this year, members may vote only for directors who represent their district.

In 2017, members in districts 2 and 3 will elect directors.

### Meet your candidates



DISTRICT 3



For more information, visit pec.coop/elections.



# Texas Co-op Power Dust Cover | June 2017

## Together our change can change lives



### Make a difference in our community by joining the **Power of Change** program, which rounds up your electric bill to the nearest dollar to help support area nonprofits.

Each year, all member contributions to Power of Change are combined and, with the cooperative's support, used to fund community projects. It's easy to sign up: Just check the box on your bill stub, log in to your SmartHub account, call 1-888-554-4732 or enroll at a PEC office near you. To learn more, visit <u>pec.coop/PowerofChange</u>.

### Sign up today to make a difference

If you are eligible to vote in the 2017 PEC election, you can sign up for Power of Change when you vote! Simply send in your ballot by mail, vote online or at your local office and pledge to help make a difference in our community.

These are the community improvements recently funded by PEC Community Grants:



grounds

### Highland Lakes Family Crisis Center Energy-efficient freezers

Gem of the Hills New audio/visual equipment









**Activity Center** 



**Hill Country Senior Citizens** 

New computers, monitors and software

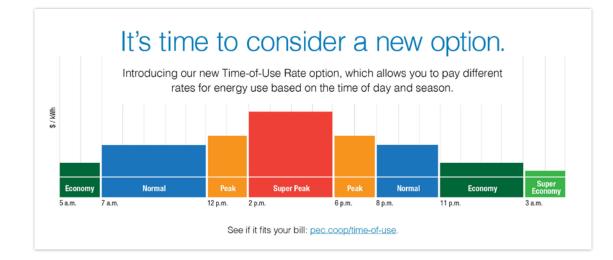
The Heritage Museum of the Texas Hill Country Water catchment system



Going above and BEYOND for our members and our community. Learn more about our commitment at the 2017 PEC Annual Meeting.



# Bill Insert | June 2017







# Digital Metrics | Website



# Most Frequent Searches

Pageviews

172,324

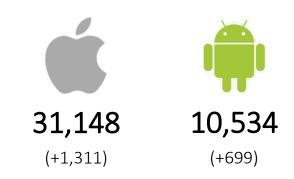
Most-visited Pages Power Outage Center Contact Us Residential Members Reporting Outages Getting Started

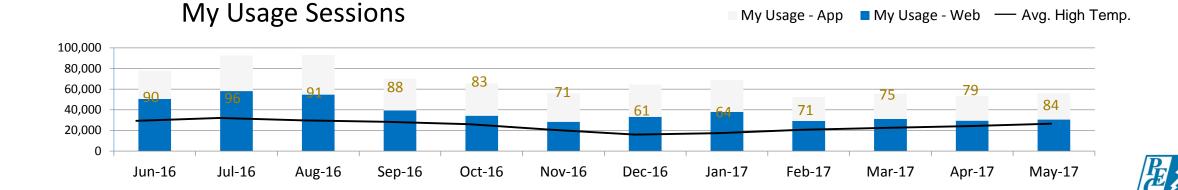


# Digital Metrics | SmartHub



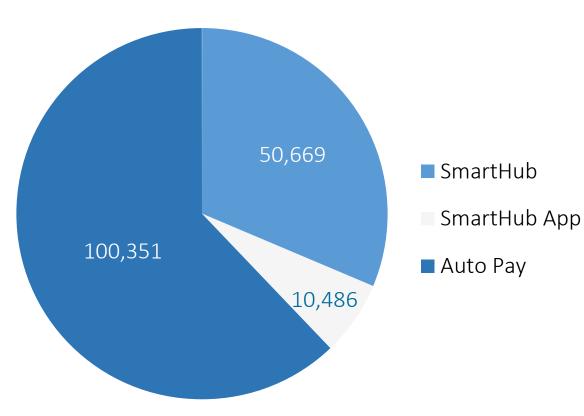




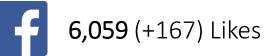


# Digital Metrics | Payments and Social Media

## Payments (May 2017)



Social Media (May 2017)





4,527 (+103) Followers



141 (+19) Followers



# Connections & Community Engagement



# Community Engagement

## Strategic Relationships/Interactions (May)

- 15 area Chamber meetings/events
- 11 economic development organization meetings
- 3 community partner meetings
- 3 youth engagements
- 2 public events

## Upcoming Local Events

Aug 5: Cedar Park Business ExpoAug 8: San Marcos Chamber Business ExpoAug 12: Buda Business Showcase







Seeding Growth



# Greater San Marcos Partnership

PEC was a Supporting Sponsor of the 2017 Greater San Marcos Economic Outlook held on May 18





# LCRA Community Development Partnership Program

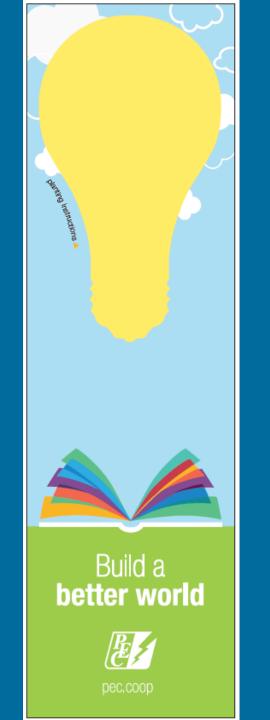
## Grant check presentations

- Science Mill \$25,000 to construct the Creekside Monitoring Station exhibit
- Kempner Volunteer Fire Dept. \$25,000 to purchase self-contained breathing apparatus refill station









## 2017 Summer Reading Program

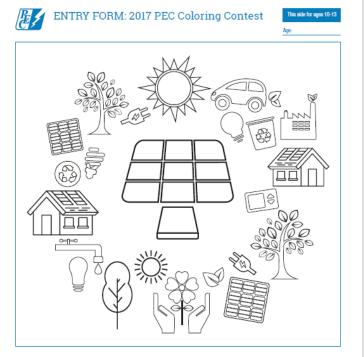
- 33 area libraries
- 11,000+ bookmarks embedded with annual and perennial wildflower seeds.





# 2017 PEC Solar Tour Coloring Contest

## Deadline to enter is Aug 21!



Email Address

\$50 Visa gift card.



Child's Name: PEC Account Numbe

Parent or Legal Guardian's Name: (must be a PEC member)

### Official Contest Rules:

- Entries must be received by 5 p.m. on Monday, Aug. 21. Entries received aft this date and time will not be eligible for prizes.
- Entries can be mailed to PEC, Attr: Community Engagement, P.O. Box 1, Johnson City, Texas 78636 or dropped off at any PEC office location. Visit pec.coop/locations for a list of PEC office locations.
- 3. Entries become the property of PEC and will not be returned
- 4. All winners will be notified by phone or email. All entries will be displayed at the

2017 Hill Country Solar Tour on Sept. 30, 2017 at the PEC Oak Hill District Office. The In reacting solar index of septersol, corracting records mit unant control. The price winner will be announced and recognized at the event and awarded a \$10

- gift card. First and second place winners in each age category will be awarded a 5. Winners agree to pose for a photo that may appear in PEC publication
- 6. All decisions of the judges are final.
- Please email celeste.mikeska@peci.com with questions.

Parent or Legal Guardian's Name:

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2017 Hill Country Solar Tour on Sent 20, 2017 at the PEC Oak Hill District Office. The

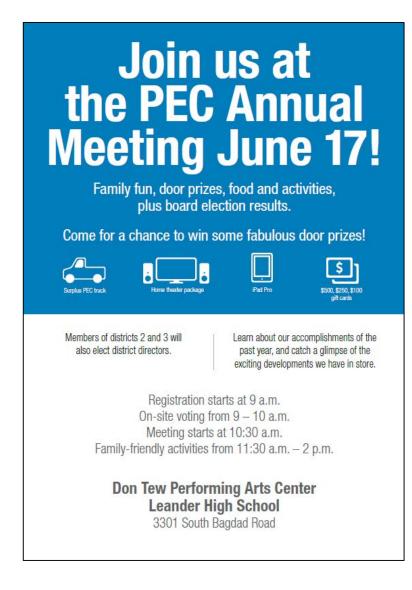
grand prize winning entry will be featured as the 2017 Solar Tour Lehint design. The grand prize winner will be announced and recognized at the event and awarded a \$100

Please email celeste mikeska@peci.com with questions

Email Address:



# PEC Annual Meeting





# Key Account Management & Business Growth



# Key Account Highlights | May 2017



Visit to new ACC Leander Campus Construction Site



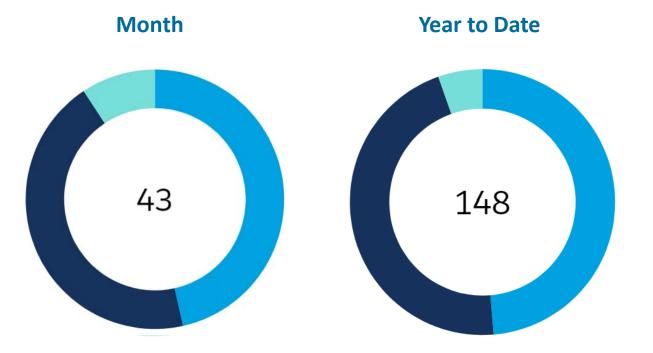
**Round Rock ISD Solar Interconnection Meeting** 

- Visit to H-E-B Corporate in San Antonio
- Plant Tours
- Voltage/power quality recorder installed in Cedar Park
- Rebate promotions

- Construction update meetings
- Chamber/Economic Development Luncheons
- Expansion Assistance
- Outage assessments & reviews



# Key Account Interaction | May 2017



Key Accounts Coordinator Key Accounts Manager Key Accounts Director





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