Information Technology

Lawanda Parnell, CIO

T Initiatives

NIS (Mapping)
iVUE 2.38
Verifone (credit card reader) upgrade
Windows 10 upgrade
TOU
Contact Center
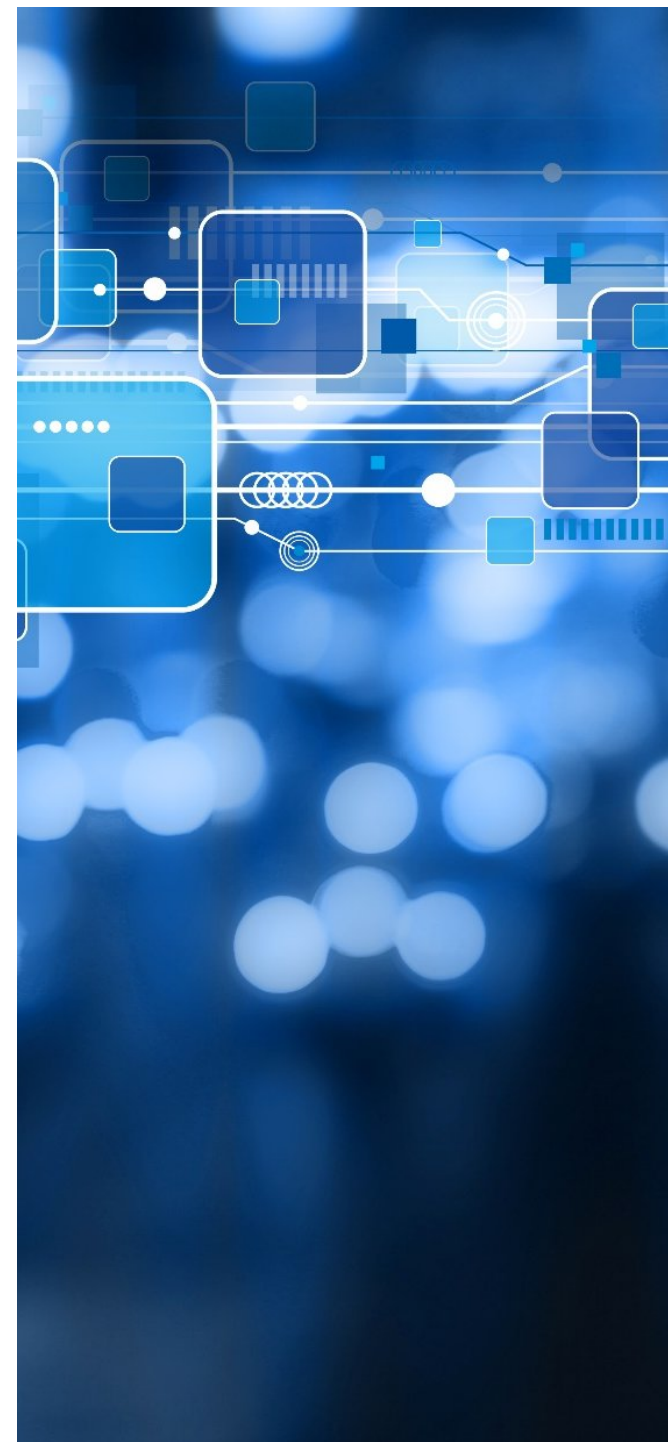Annual Meeting
        Registration application update
SharePoint upgrade

Agile IT Deliverables

February 13th	March 9th
...rt AMI/DA data for reporting	Changes to outage alert email format
...additional exceptions to the misc ...ation reports for Member Services	Ability to run account report by district, city, or tax district
...schedule report changes for TOU and ...connect	Line extension financing data and reports
...tes to TFCC file server and configure ...r alerts and logs	New process to monitor outage callbacks
...ges to workman comp site for Safety	Certificate of occupancy report
...ge alerts changed to separate incidents ... outages	Top 150 revenue customers report
...modeling for bank reconciliation	Budget variance and board reports
...e letter process and template ...agement	Empower loan payment release form and enhancements
...tes to intranet for PEC News links	Intranet usage reports

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