

## Lawanda Parnell, CIO

## IT Initiatives

NIS (Mapping) iVUE 2.38 Verifone (credit card reader) upgrade Windows 10 upgrade TOU **Contact Center** Annual Meeting **Registration application update** SharePoint upgrade





## Agile IT Deliverables

February 13th	March 9th
Import AMI/DA data for reporting	Changes to outage alert email format
Add additional exceptions to the misc validation reports for Member Services	Ability to run account report by district, city, or tax district
Rate schedule report changes for TOU and Interconnect	Line extension financing data and reports
Updates to TFCC file server and configure server alerts and logs	New process to monitor outage callbacks
Changes to workman comp site for Safety	Certificate of occupancy report
Outage alerts changed to separate incidents from outages	Top 150 revenue customers report
Data modeling for bank reconciliation	Budget variance and board reports
Single letter process and template management	Empower loan payment release form and enhancements
Updates to intranet for PEC News links	Intranet usage reports







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