



# Operations Report

Eddie Dauterive | Chief Operations Officer

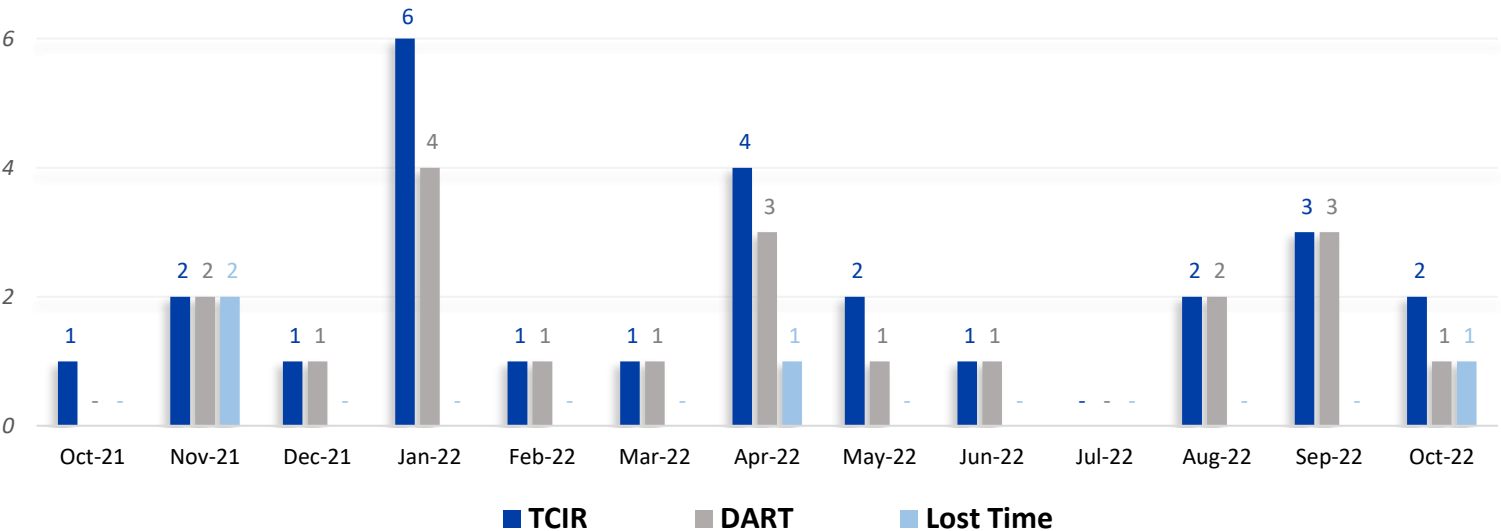
November 18, 2022

# Safety & Technical Training

## Personal Incidents

Reportable Injuries, Days Away, and Lost Time Incidents

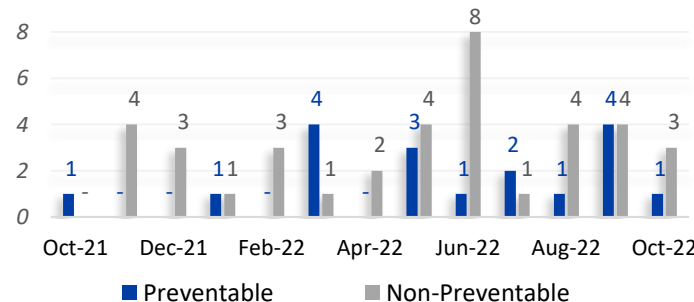
2021 YTD: DART Days - 402, Lost Time Days - 159  
2022 YTD: DART Days - 171, Lost Time Days - 8



## Vehicle Incidents

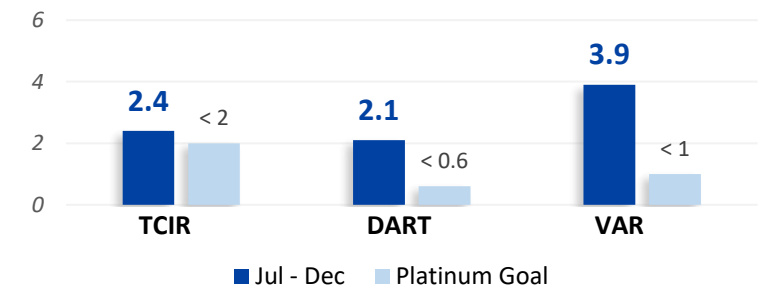
Preventable & Non-Preventable

Preventable:  
2021 YTD: 14  
2022 YTD: 17



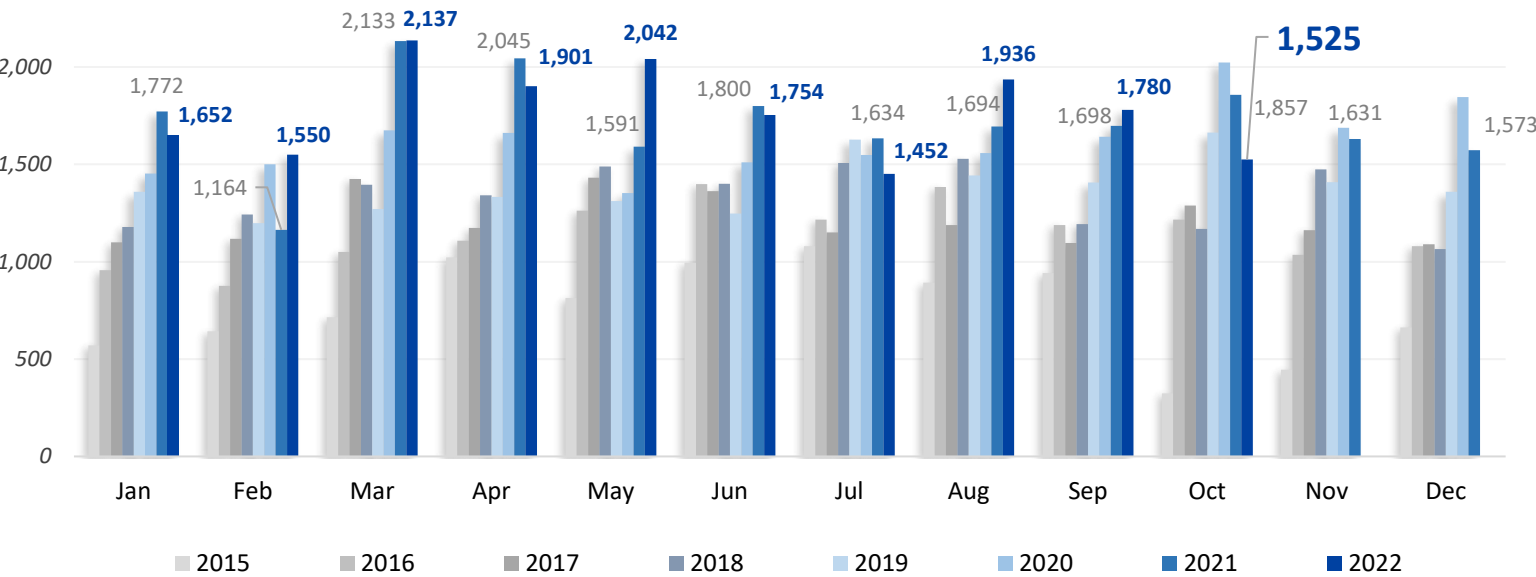
## KPI Progression

2022 Period Two

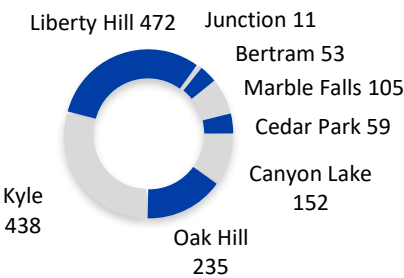


# System Growth

## Line Extensions Completed



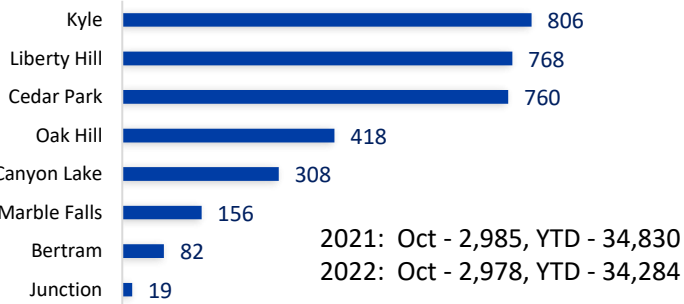
## Line Extensions Per District (1,525)



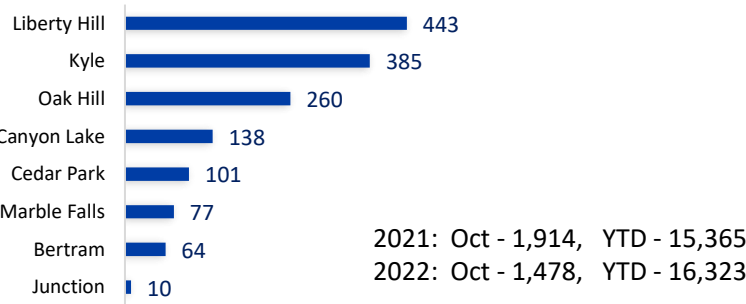
**Miles of Distribution Line:**  
Underground: 6,710 (28%)  
Overhead: 17,583 (72%)  
Total: 24,293



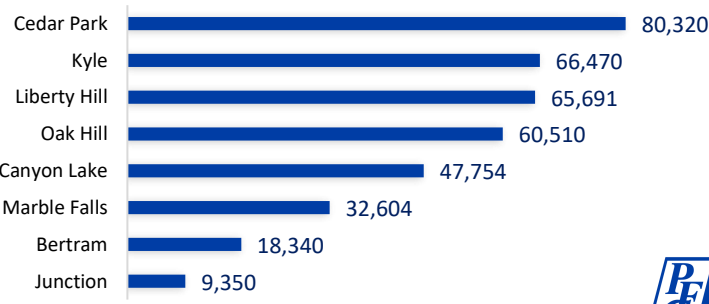
## Member Applications (2,978)



## Meter Growth (1,478)

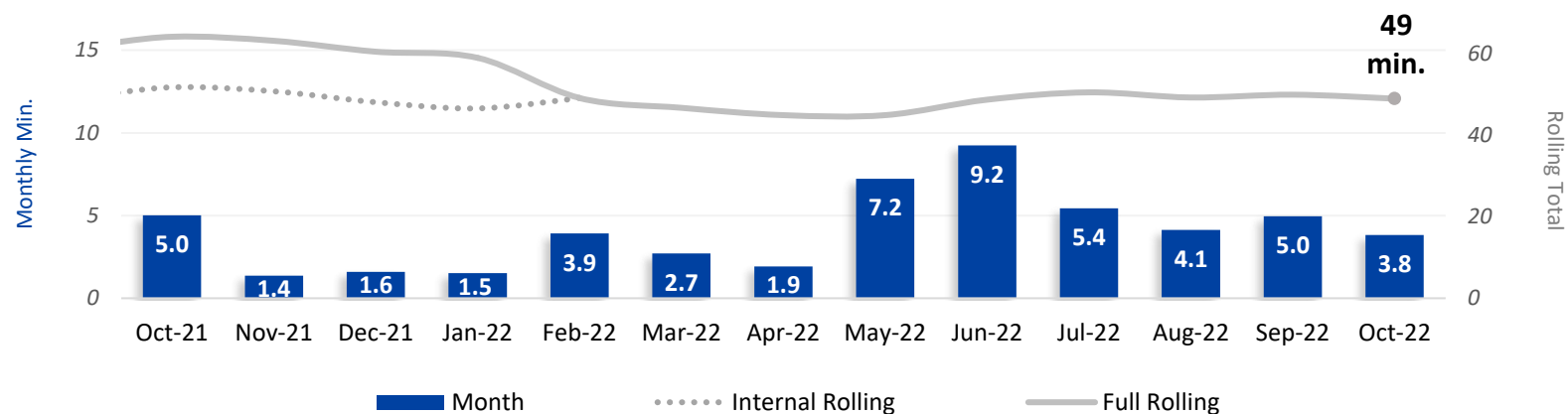


## Meter Totals (381,039)

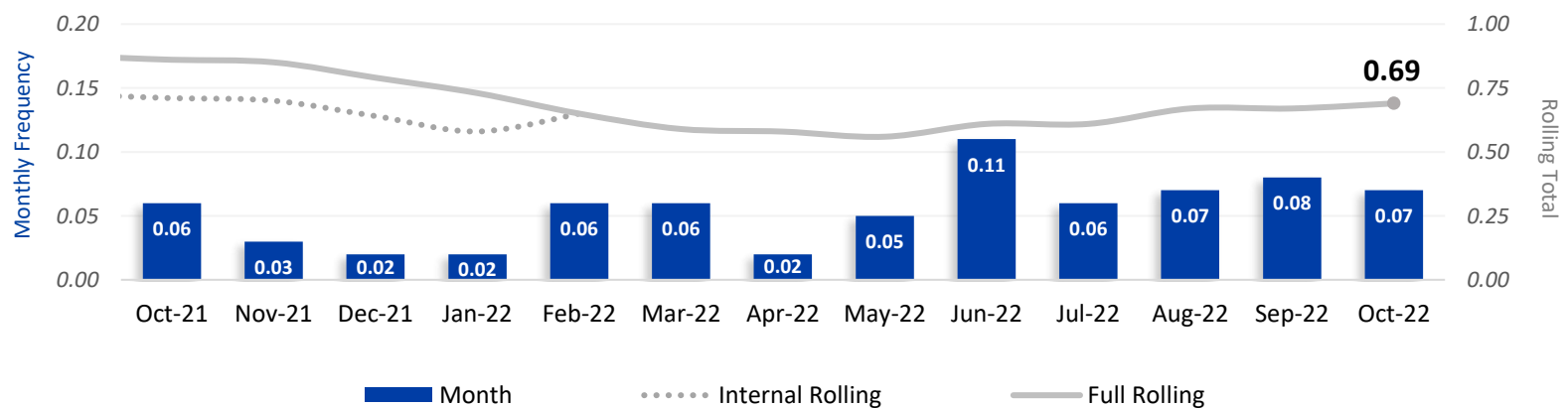


# Reliability

## System Average Interruption Duration Index (SAIDI)



## System Average Interruption Frequency Index (SAIFI)



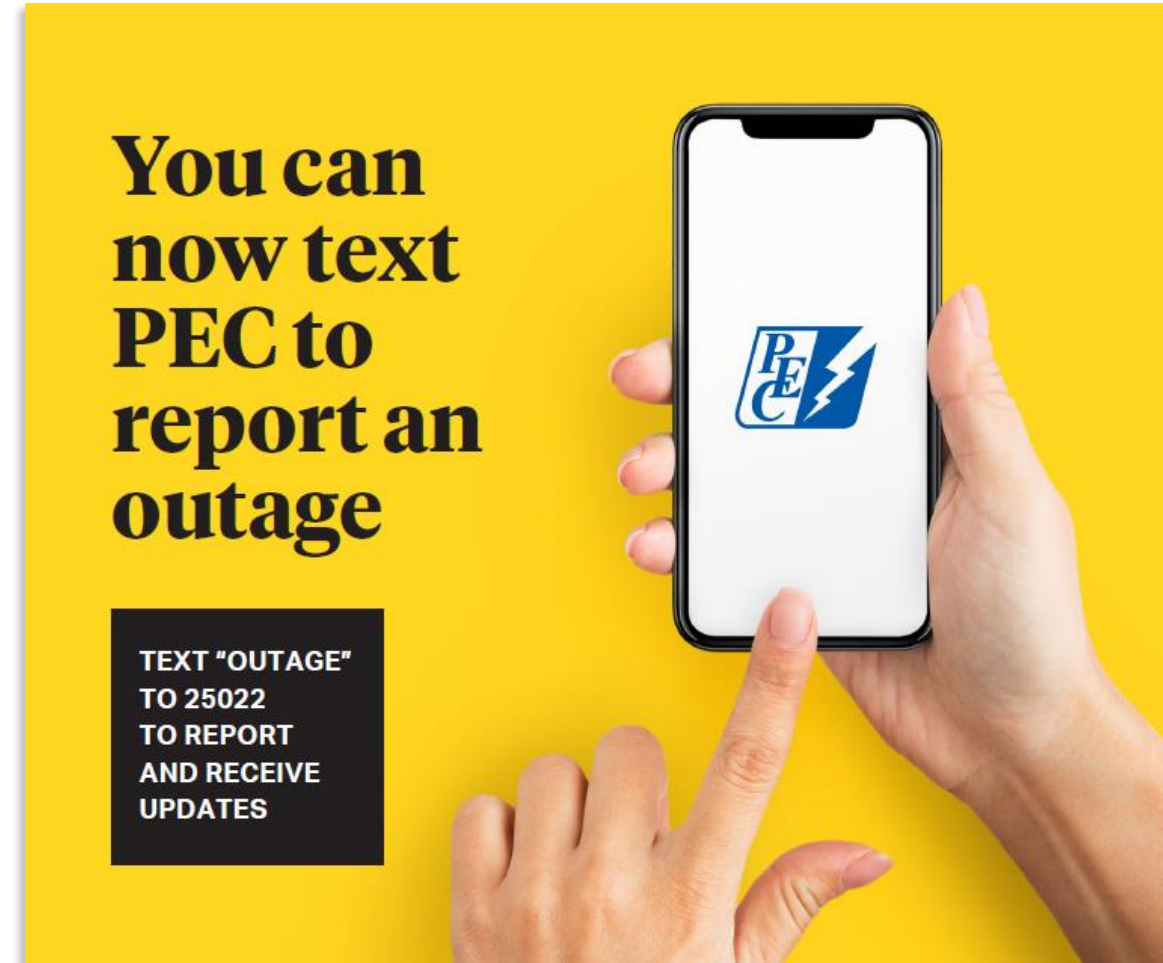
# SMS Outage Messaging

Members can now text PEC to report outages by simply texting the word “outage” to 25022.

To utilize this feature, the mobile number of the text must be associated with an account. Members can add a mobile number in SmartHub, in the My Profile section, to receive outage alerts via text.

## Member Announcements:

- PEC website and outage center
  - Social media
  - Member emails
  - A text to all members enrolled in emergency text alerts:
- “PEC member, report power loss by texting OUTAGE to 25022. The mobile# must be associated with your account. Learn more at [pec.coop/outage](https://pec.coop/outage). Text STOP to OptOut.”**



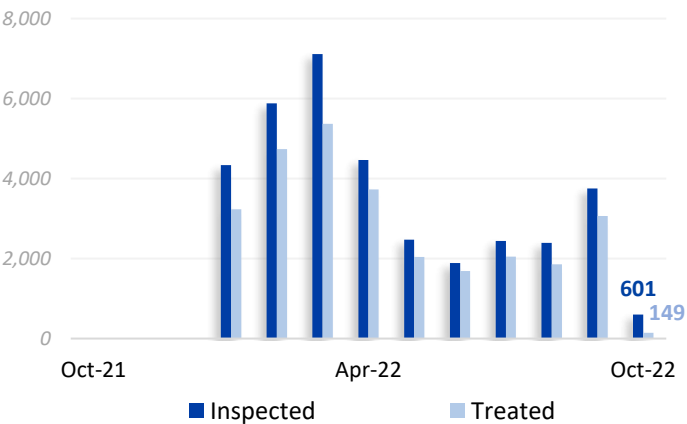


# Distribution Maintenance

## Pole Testing & Treatment (PTT)

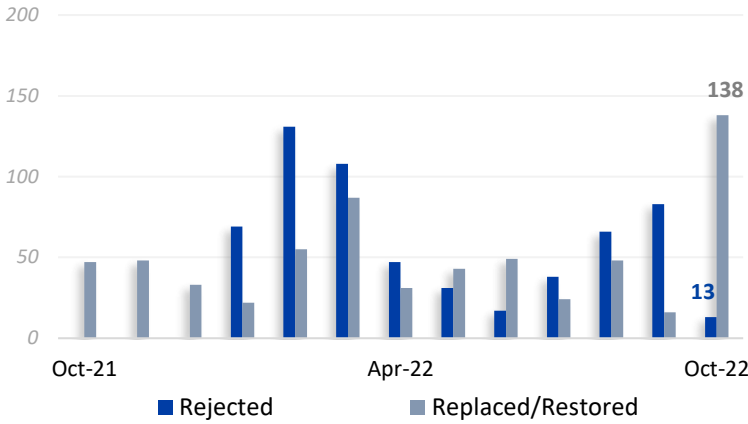
### Poles Inspected & Treated

2021 YTD: Inspections - 39,492, Treated - 30,513  
2022 YTD: Inspections - 35,341, Treated - 27,934



### Poles Rejected & Replaced/Restored

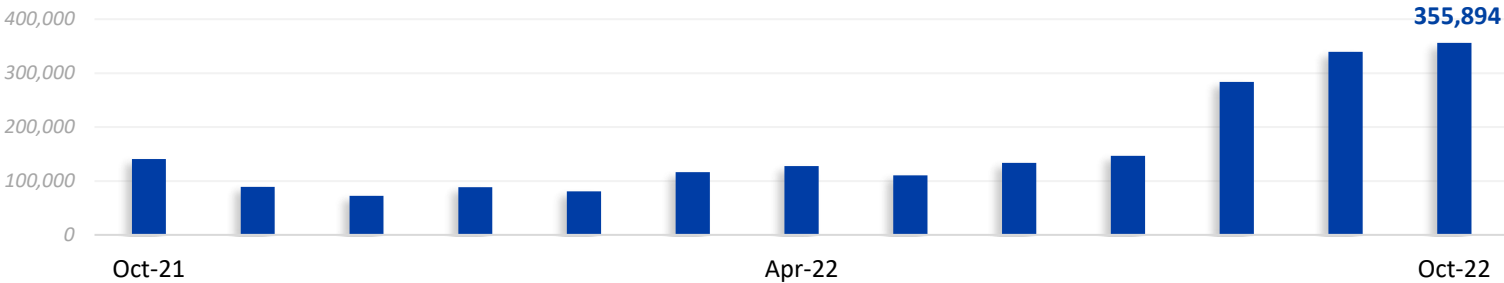
2021 YTD: Rejected - 626, Restored - 752  
2022 YTD: Rejected - 603, Restored - 513



## Vegetation Management

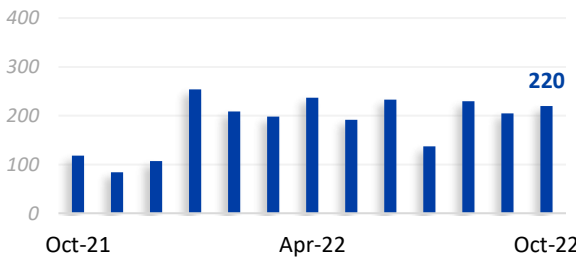
### Vegetation Pruned (Ft.)

2021 YTD: 2,682,707 ft.    Oct. Locations Worked: 1,499    Oct. Poles Cleared: 137  
2022 YTD: 1,783,174 ft.    Oct. URD Clearings: 461



## URD Pad Restorations

2021 YTD: 3,448  
2022 YTD: 2,115

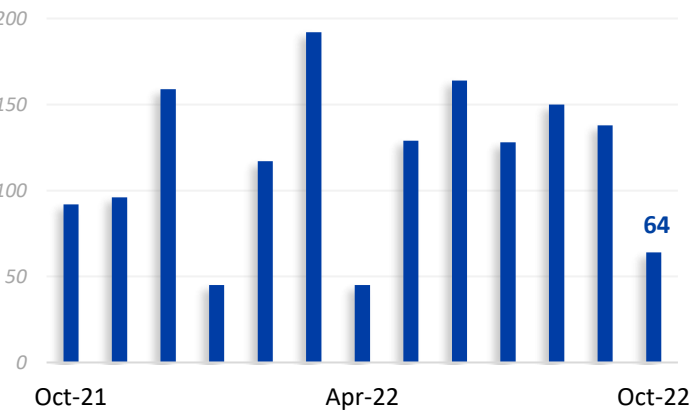


# Distribution Maintenance

## Technical Services

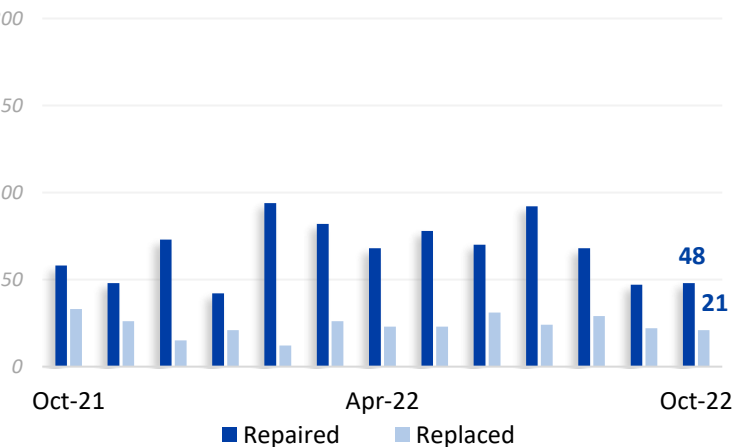
### Equipment Inspections

2021 YTD: 1,174  
2022 YTD: 1,172



### Equipment Repaired & Replaced

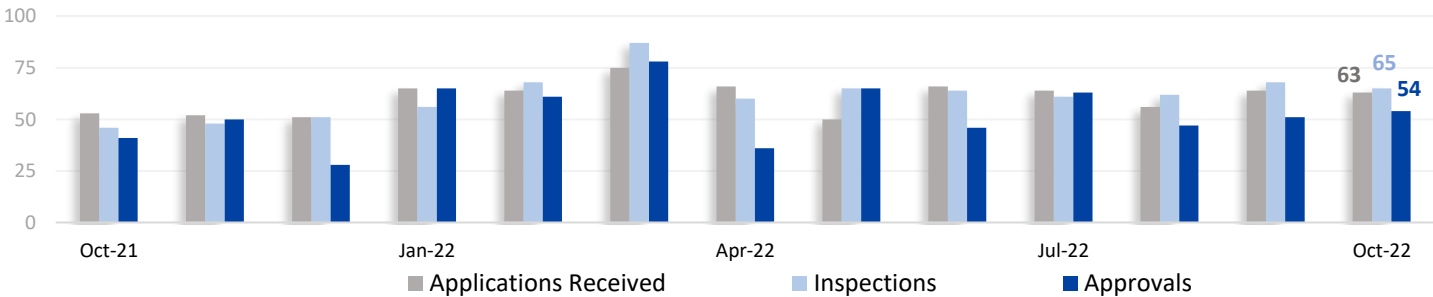
2021 YTD: Repaired - 509, Replaced - 299  
2022 YTD: Repaired - 588, Replaced - 232



## Pole Contacts

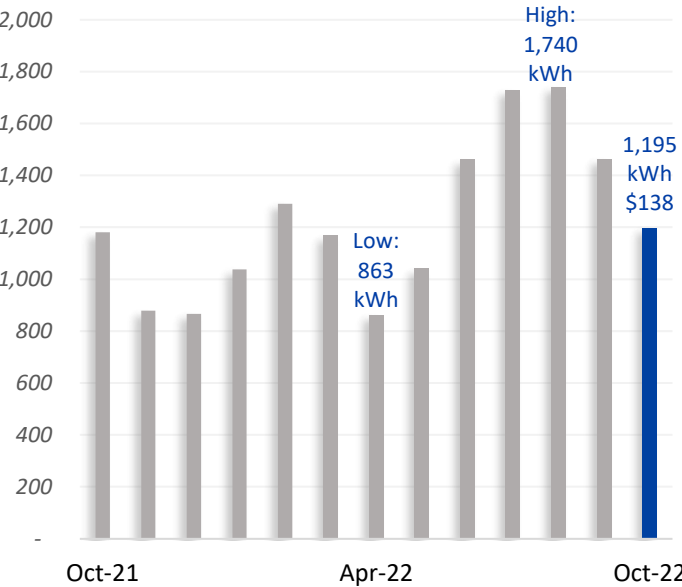
### Applications Received & Permits Issued

2021 YTD: Received - 616, Inspected - 638, Approved - 622  
2022 YTD: Received - 633, Inspected - 656, Approved - 566

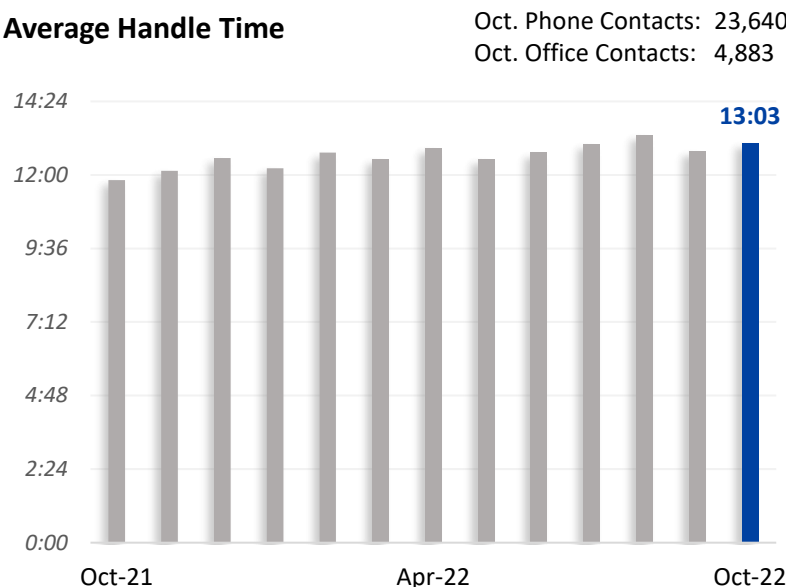


# Member Relations

## Average Residential Usage



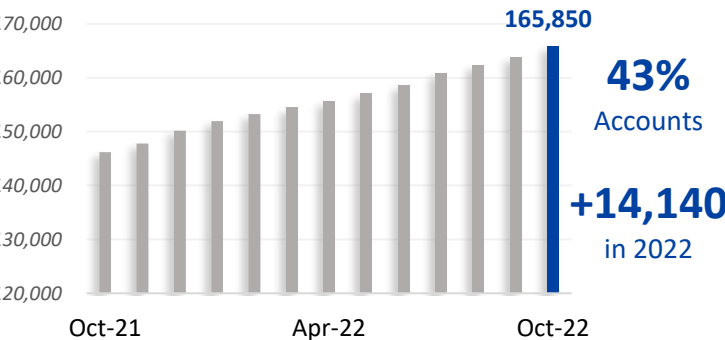
## Member Contacts



Contact Types 2021: 419,277 Contacts

| Main Contact Types  | Oct. Totals |     |
|---------------------|-------------|-----|
| Service Request     | 8,089       | 27% |
| Payment             | 5,349       | 18% |
| Billing Inquiry     | 4,886       | 16% |
| Payment Arrangement | 2,225       | 7%  |
| Account Update      | 1,470       | 5%  |
| Autopay Inquiry     | 1,050       | 4%  |

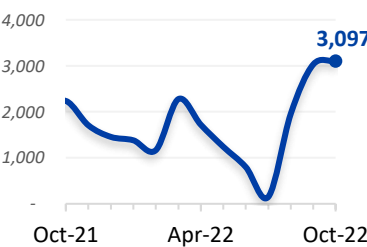
## Paperless Enrollments



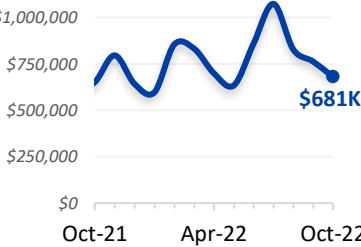
## Collections

Only 1 day with no collection activity.

### Remote Disconnects



### Aged Balances



## Energy Services

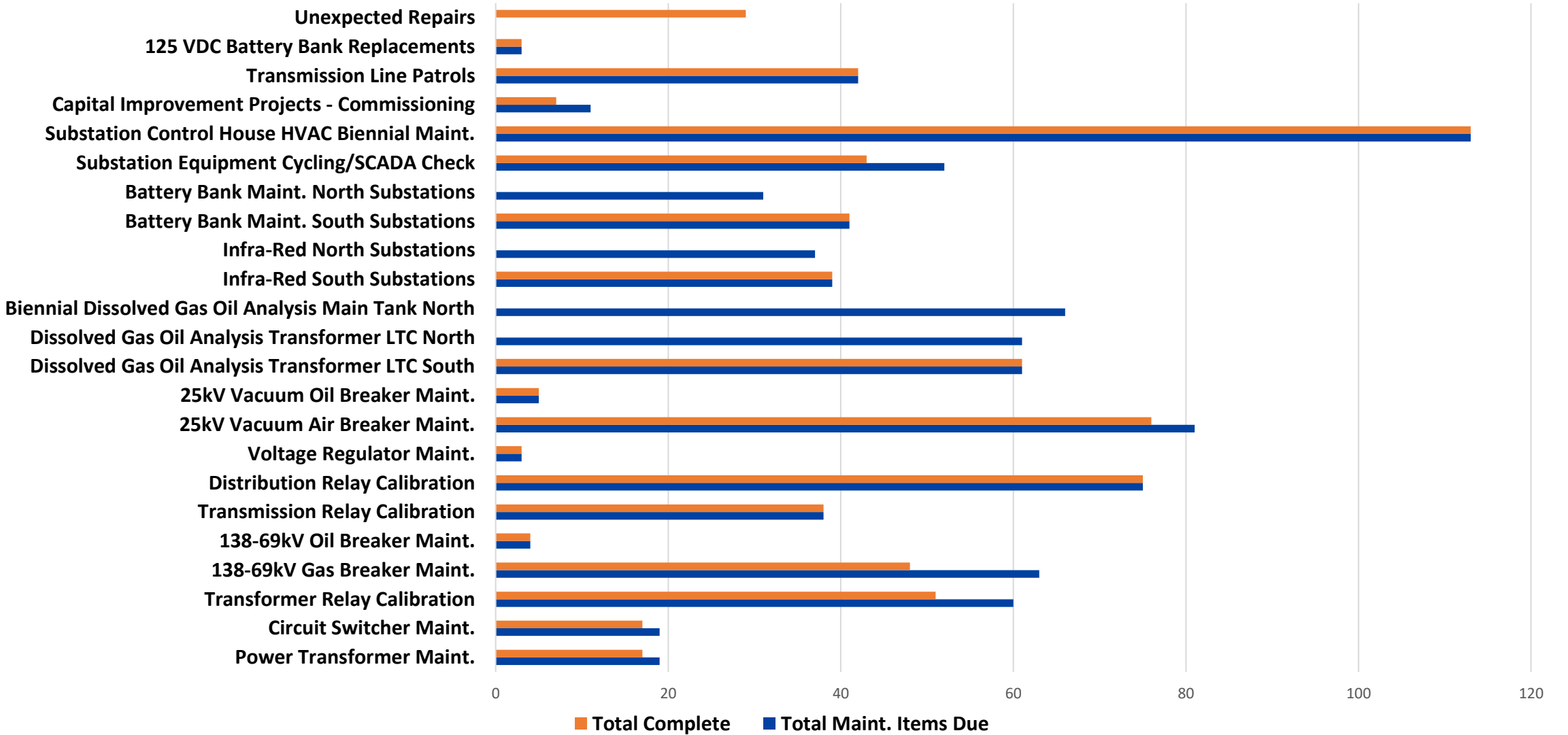
2021 YTD: Audits - 277, Insp. - 1,306  
2022 YTD: Audits - 276, Insp. - 1,688





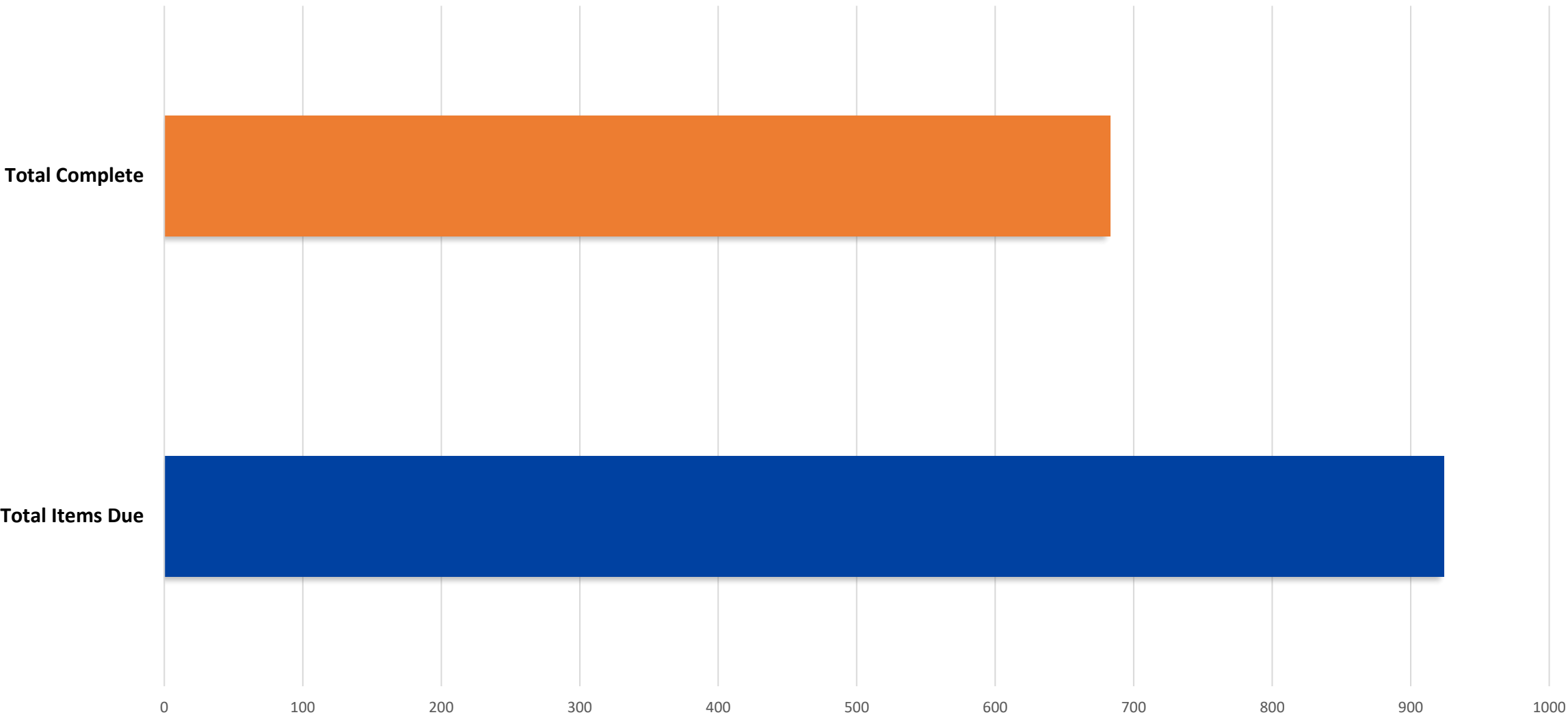
# Substation & Transmission Maintenance

## 2022 Itemized Maintenance By Equipment



# 2022 Substation & Transmission Maintenance

Overall Status Year-to-Date



# Substation Engineering Projects

## Overall Status

| Project                                   | Project Phase | Description  | Completion Date | Percent Complete |
|---|---------------|--|-----------------|------------------|
| WS - BH Remote Ends                       | Completed     | Upgrade line protection relay panels                                       | May 2022        | 100%             |
| GB T4 Transformer Relay Panel Replacement | Completed     | Upgrade T4 transformer panel from electromechanical to digital relays      | May 2022        | 100%             |
| CC T1 Total Breaker Addition              | Completed     | Add total breaker to T1 transformer for reliability                        | Oct 2022        | 100%             |
| Substation Satellite Clock Installations  | Completed     | Install satellite clocks at substation for time synchronization to relays  | Oct 2022        | 100%             |
| KY T1 Upgrade                             | Construction  | Upgrade T1 transformer   | Dec 2022        | 93%              |
| 138 kV Breaker Replacements               | Construction  | Replace four end-of-life oil circuit breakers with SF6 breakers            | Dec 2022        | 87%              |
| BR Bus Upgrade                            | Construction  | Upgrade bus to double-bus double-breaker                                   | Apr 2023        | 77%              |
| Balcones Ground Grid                      | Engineering   | Make improvements to ground grid for reliability                           | Apr 2023        | 37%              |
| SJ T3 Addition                            | Engineering   | Add third power transformer  | Jun 2023        | 48%              |
| LH T4 Addition                            | Engineering   | Add third power transformer  | Jun 2023        | 47%              |
| Mobile Substation Upgrades                | Engineering   | Upgrade circuit switchers and relay protection on three mobile substations | Jun 2023        | 59%              |
| BU T1 Upgrade                             | Engineering   | Upgrade T1 transformer   | Sep 2023        | 33%              |
| JN Substation Upgrade                     | Engineering   | Upgrade T1 transformer and add line breakers (AEP)                         | Oct 2023        | 61%              |
| HE Substation                             | Engineering   | Construct new substation   | Dec 2023        | 43%              |
| MF - TP - CV Remote Ends                  | Construction  | Upgrade line protection relay panels                                       | May 2024        | 51%              |

# Planning Engineering Projects

## Overall Status

| Project                                      | Completion Date | Percent Complete |
|--|-----------------|------------------|
| Load Projections Study                       | Jan 2022        | 100%             |
| UFLS Study                                   | May 2022        | 100%             |
| 4CP Study                                    | May 2022        | 100%             |
| Summer Contingency                           | Jun 2022        | 100%             |
| Regulator Settings                           | Jun 2022        | 98%              |
| Capacitor Settings                           | Jul 2022        | 90%              |
| Antler Battery Study                         | Aug 2022        | 100%             |
| CIP Study                                    | Sep 2022        | 99%              |
| Mock UFLS Study                              | Dec 2022        | 0%               |
| Winter Contingency                           | Dec 2022        | 40%              |
| 20 Year Plan                                 | Dec 2022        | 60%              |
| 2 Year System Protection Coordination Review | Dec 2023        | 60%              |



# Transmission Projects

## Overall Status

| Project                      | Project Phase | Description   | Completion Date | Percent Complete |
|------------------------------|---------------|---|-----------------|------------------|
| T319 SA to FC                | Procurement   | Increase clearance to meet USACE requirements   | Dec 2022        | 50%              |
| T415 MK to HN                | Procurement   | Respacing shield wire and conductor to reduce outage vulnerability during extreme weather | Jan 2023        | 45%              |
| 2022 Transmission Assessment | Planning      | NERC required annual planning assessment  | Feb 2023        | 10%              |
| T324 ML to HT                | Engineering   | Harden transmission line to meet severe weather requirements                              | Apr 2023        | 45%              |
| T315 MF to TP                | Construction  | Harden transmission line to meet severe weather requirements                              | May 2023        | 65%              |
| T416 DS to RF                | Engineering   | Developer funded transmission line relocation   | Dec 2023        | 15%              |
| T353 LA to SJ                | Engineering   | Add Fiber to existing transmission line   | Dec 2023        | 5%               |
| T760 NL to HE                | Engineering   | Harden transmission line to meet severe weather requirements                              | Dec 2023        | 20%              |
| T327 HE to LA                | Engineering   | Harden transmission line to meet severe weather requirements                              | May 2024        | 20%              |
| T623 TP to CV                | Engineering   | Harden transmission line to meet severe weather requirements                              | May 2024        | 20%              |
| T323 PF to MF                | Construction  | Reconductor (Phase 1)   | Dec 2024        | 60%              |
| T358 CV to FS                | Engineering   | Harden transmission line to meet severe weather requirements                              | Dec 2024        | 0%               |
| T333 LV to NL                | Engineering   | Harden transmission line to meet severe weather requirements                              | May 2025        | 10%              |
| T360 FS to RF                | Engineering   | Harden transmission line to meet severe weather requirements                              | Dec 2025        | 0%               |
| T323 PF to MF                | Engineering   | Overhaul (Phase 2)  | NA              | 5%               |

# Cooperative Lighting Services

PEC began its Lighting Services contract with NextEra Energy Solutions in Nov. 2021.

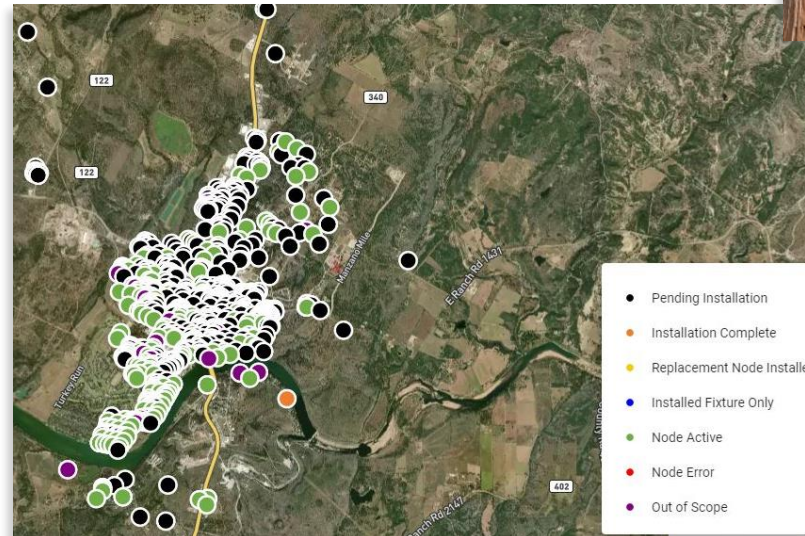
Approximately 30,000 cooperative-owned street and roadway lights in the Eastern territory will be replaced to new, energy-efficient, LED lighting.

The lighting services project additionally includes:

- Smart controls providing enhanced outage detection and advanced system management.
- Converting all PEC owned lights into Dark Sky friendly fixtures.
- Complete audit of all PEC owned lights.
- Updated PEC mapping system.

## Progress - Exchanges in Oct:

- Lights Audited : 30,061
- Lights Replaced: 20,056



# AMI Distribution

- Junction exchanges for TWACs meter upgrades are complete and now implementing Fault Detection and Localization (FD&L) technology:
  - FD&L allows more proactive identification of outages on TWACs meters.
  - Target completion by 1<sup>st</sup> quarter, 2023.
- Mass exchanges of RF meters in the Eastern territory remain on hold due supply shortages:
  - Currently 134,276 active RF meters installed.
  - PEC procured an additional 10,000 refurbished TWACs residential meters to support metering requirements through 2023, in the event of prolonged supply chain issues.
- PEC's RF meter provider, Aclara, has developed and is testing a new, more available, processor for RF meters:
  - PEC will be field testing the new RF meter in November 2022.
  - The new technology will have a full ramp up schedule of production in February 2023.
- PEC and Aclara are exploring all options to resume the production and deployment schedule for RF metering.

# Facilities

|                                      |   |
|--------------------------------------|---|
| <b>Cedar Park</b>                    | New fuel tanks are being installed for better emergency preparedness, the project is 90% complete.  |
| <b>Dripping Springs Storage Yard</b> | The new fence has been installed and a new top-coat on the existing base material has been installed. Other improvements pending city permit. |
| <b>Johnson City</b>                  | We have begun development of a master plan for the Haley Rd site, which includes the newly acquired property adjacent to the site.            |
| <b>Junction</b>                      | Finalizing design and obtaining bids for yard renovations, pending substation design.   |
| <b>Leander Development</b>           | Building construction is in-progress and on schedule.   |
| <b>Marble Falls</b>                  | Finalizing design, resolving encroachments, gathering bids and obtaining city approval for yard renovations.                                  |





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