



# Cooperative Update

Julie Parsley, Chief Executive Officer

November 19, 2018

Board Meeting | Open Session

# Welcome to the Canyon Lake District Office!



# District Highlights – Canyon Lake

**64**

Employees

**40,658**

Accounts  
(13% of total)

**361**

Square Miles

**3,481**

Average Monthly Member  
Contacts (2018)  
(Phone, Drive-thru, In-office,  
Drop Box)

**607**

In-office Member Contacts  
(2018 Monthly Average)

**623**

Drive-thru Contacts  
(2018 Monthly Average)

**103**

Meters Added (October 2018)

**1,431**

Line Extensions in 2018  
(10.7% of total)



# Proposed Board Meeting Locations



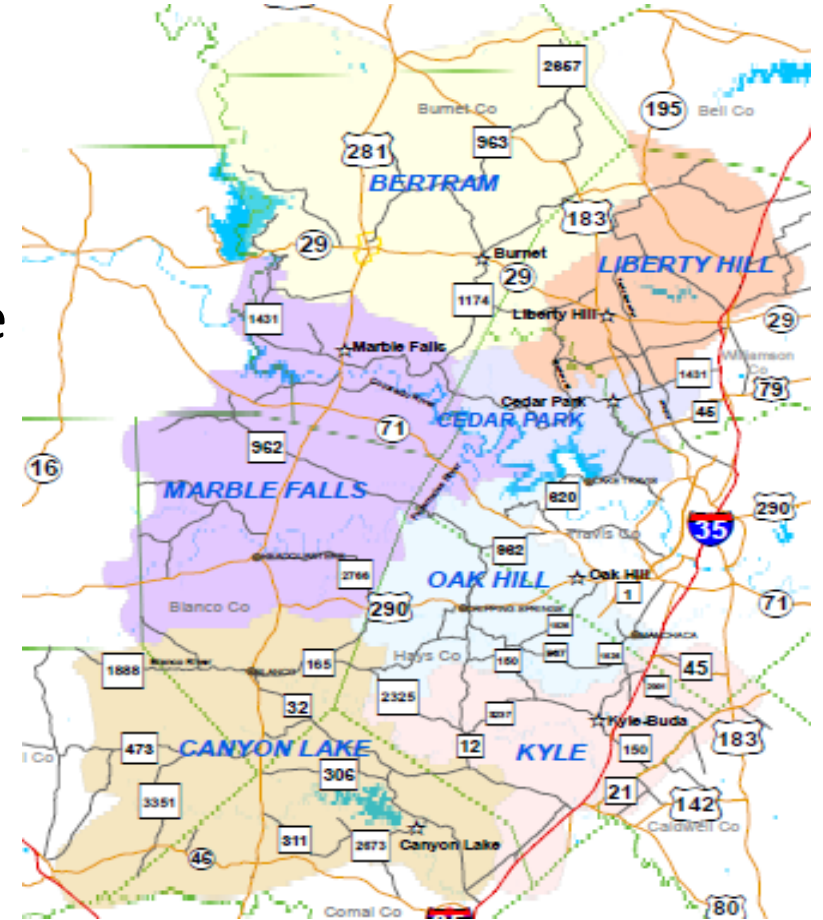
## January – Oak Hill

## February – Junction (Coke Stevenson building)

## March – Liberty Hill

## April – Cedar Park

## May – Bertram





# Llano River/Highland Lakes Flooding



Over 12 inches of rain around the Llano River above Kingsland caused widespread flooding and damage on October 16

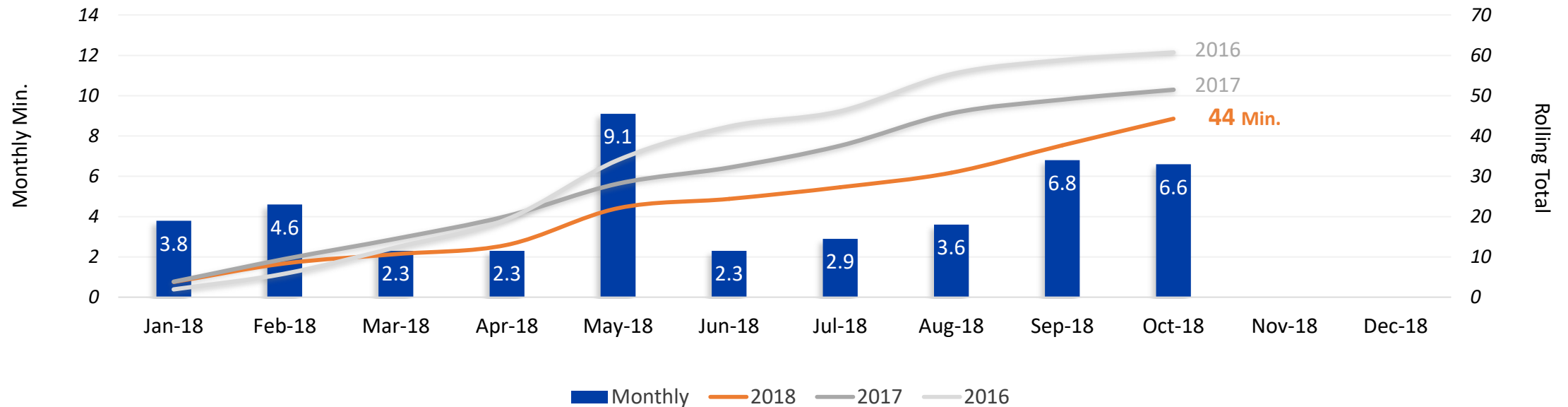
- 31 outages overall
- Affected 4,190 members

# PEC Flood Operations



- Nearly 500 forced disconnects due to flooded premises
- Field personnel staged adjacent to flood-prone areas
- Member Relations provided 24 hour phone support
- Services disconnected as requests were received or upon identifying dangerous conditions
- Inspection required prior to service reconnection
- Reconnects have largely been completed
- No Reconnect Fees applied

# 2018 YTD Outage Times Decreased



YTD (Jan – Oct) SAIDI (average duration of outage)

- 2018: 44 minutes
- 2017: 51 minutes
- 2016: 61 minutes

# Texas Legislature

- Bills filed as of Nov. 15
  - 357 – House
  - 167 – Senate
- First day of Session – Jan. 8
- Appears Speaker of the House will be Dennis Bonnen from Angleton
- Expect Report from the Senate Business & Commerce Committee on Interim Charge related to Free Market Electricity on Dec. 3





# PEC employees processed 20,932 meals at the Central Texas Food Bank!



# PEC increases rank in National Cooperative Bank's annual Co-op 100 list!

- PEC ranked #89
  - Ranked #96 in 2017
  - Ranked #100 in 2016
- Other Texas cooperatives
  - Affiliated Foods, Inc. - #30
  - Plains Cotton Co-op Association - #35
  - Brazos Electric Cooperative - #63





