



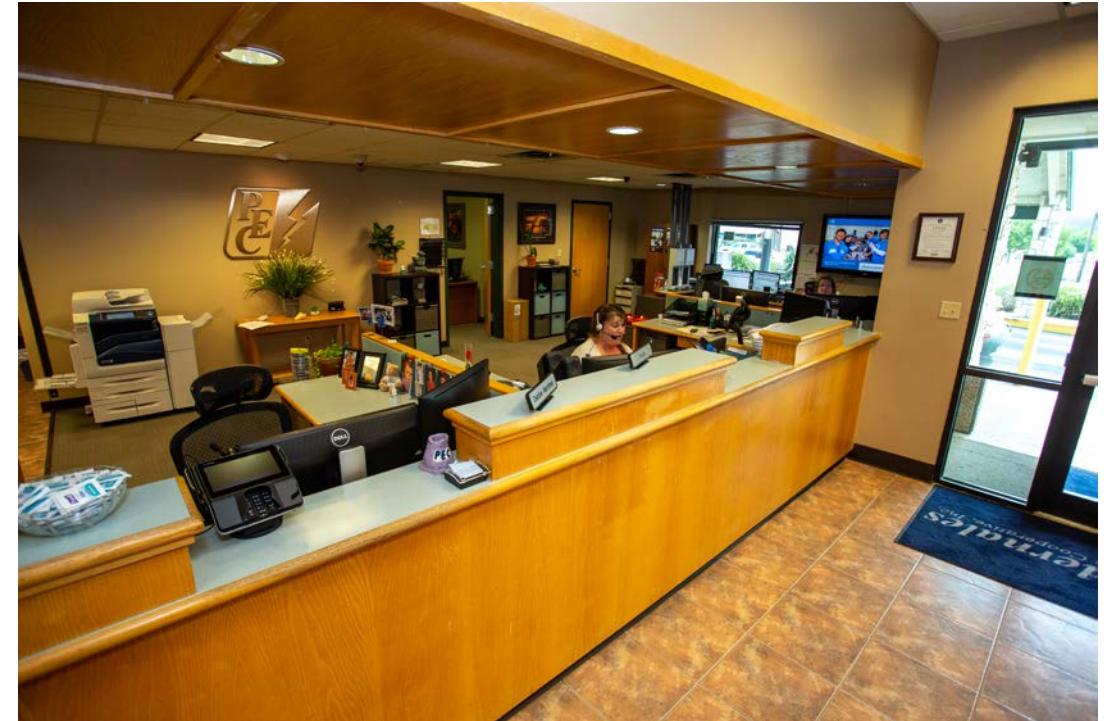
Cooperative Update

Julie Parsley, Chief Executive Officer

November 19, 2018

Board Meeting | Open Session

Welcome to the Canyon Lake District Office!



District Highlights – Canyon Lake

64

Employees

40,658

Accounts
(13% of total)

361

Square Miles

3,481

Average Monthly Member
Contacts (2018)
(Phone, Drive-thru, In-office,
Drop Box)

607

In-office Member Contacts
(2018 Monthly Average)

623

Drive-thru Contacts
(2018 Monthly Average)

103

Meters Added (October 2018)

1,431

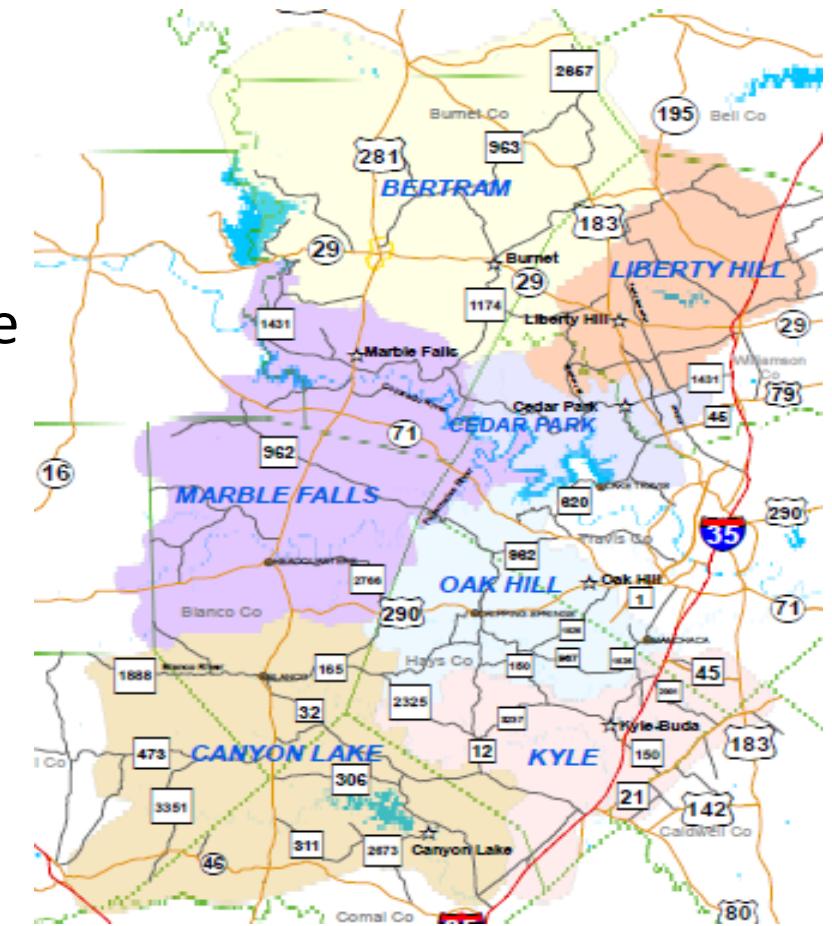
Line Extensions in 2018
(10.7% of total)



Proposed Board Meeting Locations



- January – Oak Hill**
- February – Junction (Coke Stevenson building)**
- March – Liberty Hill**
- April – Cedar Park**
- May – Bertram**



Llano River/Highland Lakes Flooding



Over 12 inches of rain around the Llano River above Kingsland caused widespread flooding and damage on October 16

- 31 outages overall
- Affected 4,190 members

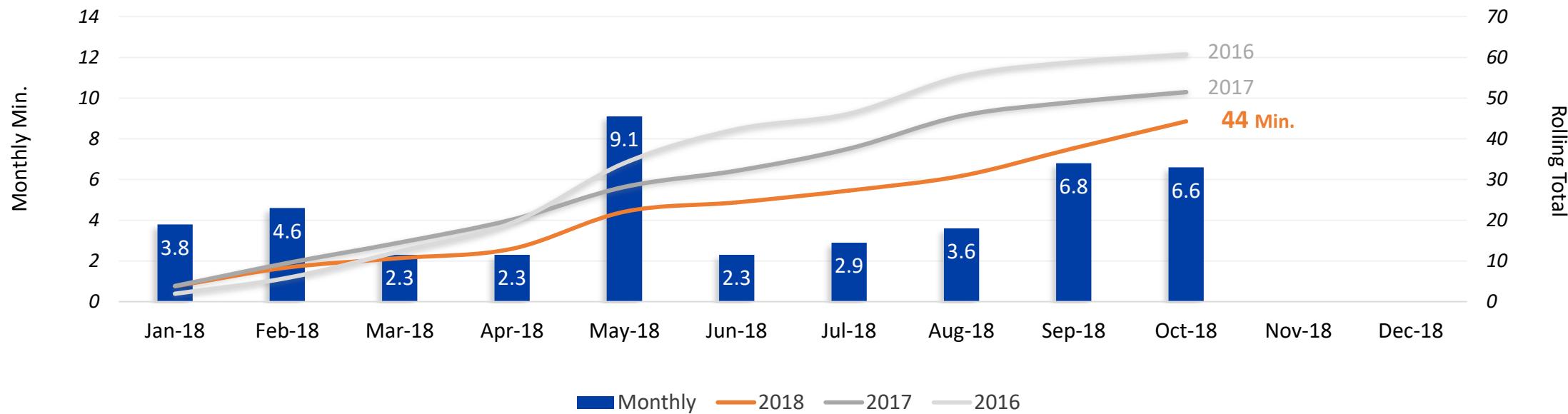
PEC Flood Operations



- Nearly 500 forced disconnects due to flooded premises
- Field personnel staged adjacent to flood-prone areas
- Member Relations provided 24 hour phone support
- Services disconnected as requests were received or upon identifying dangerous conditions
- Inspection required prior to service reconnection
- Reconnects have largely been completed
- No Reconnect Fees applied



2018 YTD Outage Times Decreased



YTD (Jan – Oct) SAIDI (average duration of outage)

- 2018: 44 minutes
- 2017: 51 minutes
- 2016: 61 minutes

Texas Legislature

- Bills filed as of Nov. 15
 - 357 – House
 - 167 – Senate
- First day of Session – Jan. 8
- Appears Speaker of the House will be Dennis Bonnen from Angleton
- Expect Report from the Senate Business & Commerce Committee on Interim Charge related to Free Market Electricity on Dec. 3



PEC employees processed 20,932 meals at the Central Texas Food Bank!



PEC increases rank in National Cooperative Bank's annual Co-op 100 list!

- PEC ranked #89
 - Ranked #96 in 2017
 - Ranked #100 in 2016
- Other Texas cooperatives
 - Affiliated Foods, Inc. - #30
 - Plains Cotton Co-op Association - #35
 - Brazos Electric Cooperative - #63

