



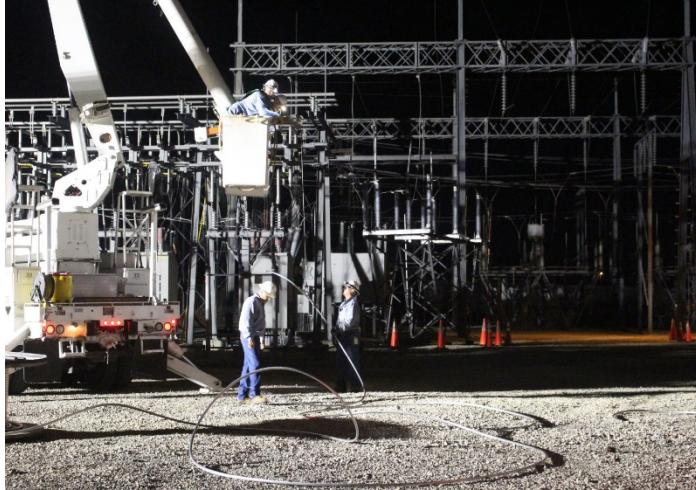
Cooperative Update

Julie C. Parsley, Chief Executive Officer

October 18, 2019

Board Meeting | Open Session

Leander Substation Upgrade



- Upgrade to 138 kV Operating Bus at Leander Substation
- Installed temporary equipment to carry the load during the outage to maintain reliable service and not cause additional congestion on the grid
- Initially tied two of the three existing transmission lines together, then ERCOT identified an issue causing significant costs to the market
- Studied reconfigurations to tie the third transmission line in with the other two, and completed work between 2:30 am and 8:00 am
- *Kudos to Liberty Hill, Jerry Bible, and the Substation and Transmission Maintenance team!*



Customer Call Back Goes Live!

- Allows members to virtually hold their place in the queue by selecting a prompt through the IVR and entering the call back number
- Live on October 9, and runs from 8 am – 4:30 pm daily
- Already received positive feedback from both agents and members
- Kudos to the staff and contractor making this possible: DeLisa Evers and her team, specifically Brandon Funderburke, Mary Lynn Fairchild, David Moore, Ernest Cano, and Naveed Khokhar!



Alexandra Martinez had a member tell her *“how grateful she was to PEC for offering this convenience”*

Hannah Rubio had a member express to her *“how much she appreciated the new Courtesy Call Back feature”*



Wimberley View Article on PEC

PEC Linemen keeping the lights on

Tom Gordon
Special to the View

It's pouring rain outside. Lightning flashes and thunder rattles the windows. Then, your power goes out.

Before long there are headlights and a large white truck. A couple people get out and one heads up the power pole. You're probably thinking these guys must be nuts to be messing around with electricity in this kind of weather.

Soon the lights flicker back on and the digital clocks start blinking.

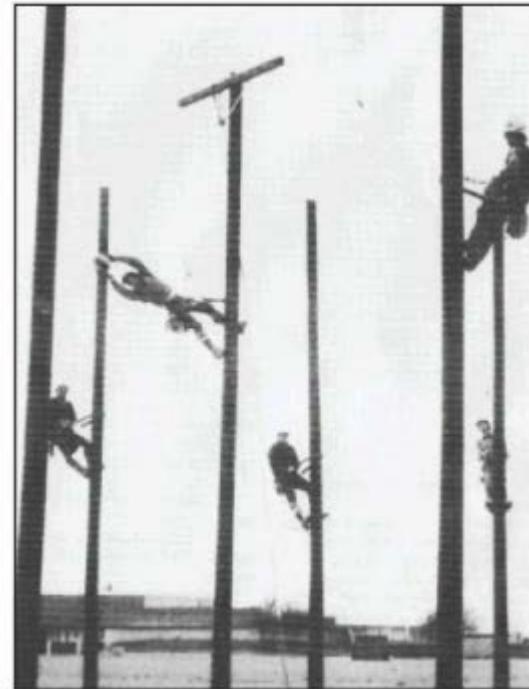
Welcome to the world of the Pedernales Electric Cooperative linemen.

On average, PEC linemen will have the power back on within 54 minutes after an outage is reported, says Wayne McKee, PEC's



PHOTO BY TOM GORDON

Wayne McKee (left) and Kurt Buckner started out as power company linemen. Today both are PEC executives.



SUBMITTED PHOTO

This old photo shows current PEC Vice President Wayne McKee suspended on a pole and tossing a basketball.

Lineworkers' Professionalism!

- Cedar Park lineworkers were called out on September 19 for a downed single phase pole with a transformer and tap
- Member called in to state he was extremely pleased with the “professionalism” and the “great job”
- Many thanks to Evan Bradfield, Josh Hanawalt, Josh Herrick, John Ramon, Bart Schooley, and Raymond Ward



Good Luck Team PEC!



Journeyman Teams:

- Charley Goines
- Derek Morgan
- Jayce Johnson
- Chris Gerchman
- Nick Morris
- Asuncion Menchaca

Apprentices:

- Evan Bradfield
- Neil Dodson
- Joshua Herrick
- Darren Donhauser
- Garrit Afman
- Caleb Brodock



PEC Named in America's Top Co-Ops!

- PEC is proud to rank among National Cooperative Bank's top 100 co-ops in the United States for the fourth consecutive year
- Based on 2018 revenues of \$634 million, PEC was No. 87, two spots higher than last year, seven spots higher than 2017, and 11 spots higher than 2016



PEC Pollinator Habitat

- New initiative to promote pollinator habitat
- USFWS considering potential endangerment finding for the Monarch Butterfly, currently anticipated in December 2020
- Beginning with pollinator plots at District Offices
- Investigating whether some transmission line right-of-way would be appropriate
- Purchasing seed packets to give to members at certain events and will be made available at PEC offices



Commercial Line Extension Open Houses



Join us!

Commercial Line Extension Policy Open Houses

Wednesday, Nov. 6 at 6 p.m.
PEC Cedar Park District Office
1949 W. Whitestone Blvd.
Cedar Park, Texas

Thursday, Nov. 7 at 6 p.m.
PEC Kyle District Office
1810 FM 150 W.
Kyle, Texas

Hear from experts on upcoming changes to our policies.

For event details only, please call 800-868-4791 ext. 7422 or 7830.



Employee Picnic - a *frightfully delightful* time!



- Saturday, October 12
- Six Flags Fiesta Texas “Fright Fest”
- Approximately 1500 employees and family members attended



