

2024 Director Election

Survey & Ballot Systems 7653 Anagram Drive Eden Prairie, MN 55344-7311 800-974-8099 surveyandballotsystems.com





June 17, 2024

Michael Butler
Sr. Counsel & Acting Governance Manager
PO Box 1
Johnson City, TX 78636-0001

Dear Mr. Butler:

As the election contractor, we are pleased to provide you with the official tabulation for the 2024 Director Election from ballots qualified in accordance with the election specifications, as approved by the Pedernales Electric Cooperative.

The following reports are tabulated from ballots received on or before June 14, 2024. These certified results account for 17,173 ballots cast from 154,345 eligible members, yielding a participation rate of 11.13%.

Also provided are supporting reports, including a Votes by District, a Voters by Email by Media, a Voters by Analytics, a Voters by Zipcode - Top 10, a DirectVote® Rating and a DirectVote® Comments Report.

We greatly appreciate the opportunity to serve the Pedernales Electric Cooperative with election services and wish you great success in the coming year. If you have any questions regarding the enclosed information, please do not hesitate to call me at (800) 974-8099, Ext. 314.

Sincerely,

Melissa A Fiala

Melissa Fiala Quality Assurance Specialist

Enclosure(s)

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Eligible Voters:	154,345
Paper Ballots:	5,345
Web Ballots:	11,988
Duplicate - Paper Removed:	85
Duplicate - Web Removed:	75
Final Paper Ballots:	5,260
Final Web Ballots:	11,913
Total Returns:	17,173
Percent Returned:	11.13%

Certified by Survey & Ballot Systems

Melissa a Fiala	6/17/2024
Melissa Fiala	Date

Quality Assurance Specialist



Sponsoring organization had knowledge of or access to participant login codes.



Candidate for Direc	ctor District 1			
Vote for: 1		Votes	Percent	
Milton Rister		4,890	100.0%	DECISION
	Total Valid Ballots:	4,890		
	Total Unexercised:	103		
	Total Invalid:	0		
	Total Ballots Cast:	4,993		
Candidate for Direc	ctor District 6		7	
Vote for: 1		Votes	Percent	
Paul Graf		4,368	58.0%	DECISION
Grover D. Clifton, Jr.		2,459	32.7%	
Garry D. Crain		700	9.3%	
	Total Valid Ballots:	7,527		
	Total Unexercised:	16		
	Total Invalid:	11		
	Total Ballots Cast:	7,554		



Candidate for Direc	ctor District 7		
Vote for: 1		Votes	Percent
Amy Lea SJ Akers		1,781	38.5% DECISION
Mark Jones		1,626	35.2%
Daniel Ayala, Jr.		1,213	26.3%
	Total Valid Ballots:	4,620	
	Total Unexercised:	6	
	Total Invalid:	0	
	Total Ballots Cast:	4,626	



	Total Members	Paper Ballots	Web Ballots	Total Ballots	% Received
Candidate for Director District 1					
District					
VD1	49,773				
Milton Rister		1,112	3,778	4,890	9.8%
VD6	51,571				
Milton Rister		0	0	0	0.0%
VD7	53,001				
Milton Rister		0	0	0	0.0%

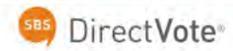


	Total Members	Paper Ballots	Web Ballots	Total Ballots	% Received
Candidate for Director District 6					
District					
VDI	49,773				
Garry D. Crain		0	0	0	0.0%
Grover D. Clifton, Jr.		0	0	0	0.0%
Paul Graf		0	0	0	0.0%
VD6	51,571				
Garry D. Crain		246	454	700	1.4%
Grover D. Clifton, Jr.		780	1,679	2,459	4.8%
Paul Graf		1,868	2,500	4,368	8.5%
VD7	53,001				
Garry D. Crain		0	0	0	0.0%
Grover D. Clifton, Jr.		0	0	0	0.0%
Paul Graf		0	0	0	0.0%



	Total Members	Paper Ballots	Web Ballots	Total Ballots	% Received
Candidate for Director District 7					
District					
VD1	49,773				
Amy Lea SJ Akers		0	0	0	0.0%
Daniel Ayala, Jr.		0	0	0	0.0%
Mark Jones		0	0	0	0.0%
VD6	51,571				
Amy Lea SJ Akers		0	0	0	0.0%
Daniel Ayala, Jr.		0	0	0	0.0%
Mark Jones		0	0	0	0.0%
VD7	53,001				
Amy Lea SJ Akers		492	1,289	1,781	3.4%
Daniel Ayala, Jr.		255	958	1,213	2.3%
Mark Jones		466	1,160	1,626	3.1%

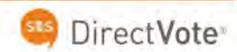
VOTERS BY EMAIL BY MEDIA



Email	Total Members	Paper Ballots	Web Ballots	Total Ballots	% Received
Email	133,171	3,809	11,667	15,476	11.6%
No Email	21,174	1,451	246	1,697	8.0%
Totals	154,345	5,260	11,913	17,173	11.1%



Analytic	Total Eligible	Total Recipients	Web Ballots	Submitted	Percent of Submitted	Percent of Eligible
Login - QRCode	154,345	154,345	12,009	933	7.77%	0.60%
Login - Single Signon	154,345	154,345	12,009	4,071	33.90%	2.64%
Operating System - Window	154,345	154,345	12,009	4,347	36.20%	2.82%
Operating System - MAC	154,345	154,345	12,009	8	0.07%	0.01%
Operating System - Linux	154,345	154,345	12,009	47	0.39%	0.03%
Browser - Internet Explorer	154,345	154,345	12,009	1,435	11.95%	0.93%
Browser - Firefox	154,345	154,345	12,009	676	5.63%	0.44%
Browser - Safari	154,345	154,345	12,009	4,749	39.55%	3.08%
Browser - Chrome	154,345	154,345	12,009	4,968	41.37%	3.22%
Browser - Opera	154,345	154,345	12,009	15	0.12%	0.01%
Device - Desktop	154,345	154,345	12,009	6,338	52.78%	4.11%
Device - Mobile	154,345	154,345	12,009	5,674	47.25%	3.68%
Top IP Addresses	154,345	154,345	12,009	67	0.56%	0.04%
Top IP Addresses	154,345	154,345	12,009	64	0.53%	0.04%
Top IP Addresses	154,345	154,345	12,009	55	0.46%	0.04%
Top IP Addresses	154,345	154,345	12,009	31	0.26%	0.02%
Top IP Addresses	154,345	154,345	12,009	29	0.24%	0.02%
Top IP Addresses	154,345	154,345	12,009	24	0.20%	0.02%



Analytic	Total Eligible	Total Recipients	Web Ballots Submitted	Submitted	Percent of Submitted	Percent of Eligible
Top IP Addresses	154,345	154,345	12,009	17	0.14%	0.01%
Top IP Addresses	154,345	154,345	12,009	15	0.12%	0.01%
Top IP Addresses	154,345	154,345	12,009	14	0.12%	0.01%
Top IP Addresses	154,345	154,345	12,009	13	0.11%	0.01%
Top IP Addresses	154,345	154,345	12,009	13	0.11%	0.01%
Top IP Addresses	154,345	154,345	12,009	13	0.11%	0.01%

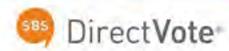
Glossary of Terms Used

Login	Voter logged in and submitted their ballot via the stated method.
Operating System	Voter submitted their ballot using the stated operating system.
Browser	Voter submitted their ballot using the stated browser.
Device	Voter submitted their ballot using the stated device type.
Top IP Addresses	Voters submitted their ballot via the stated Internet Protocol (IP) Address.

Note: Analytics with an asterisk (*) measure Clicks ONLY.



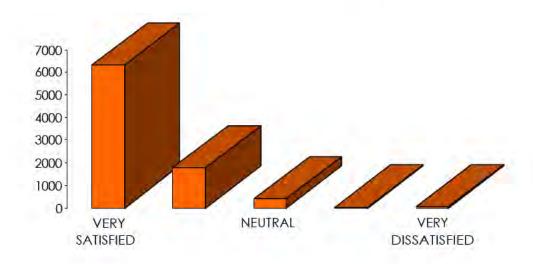
Zipcode	Total Members	Paper Ballots	Web Ballots	Total Ballots	% Received
78006	3,874	179	346	525	13.6%
78070	9,066	456	888	1,344	14.8%
78132	4,166	250	425	675	16.2%
78133	9,482	544	776	1,320	13.9%
78610	14,271	368	997	1,365	9.6%
78628	11,658	280	1,008	1,288	11.0%
78633	6,493	319	670	989	15.2%
78640	27,385	611	1,719	2,330	8.5%
78642	10,652	196	734	930	8.7%
78666	8,364	373	792	1,165	13.9%



Rating	Count	Percent	Count	Percent
VERY SATISFIED	6,334	52.7%	6,334	73.6%
SATISFIED	1,773	14.8%	1,773	20.6%
NEUTRAL	414	3.4%	414	4.8%
DISSATISFIED	37	0.3%	37	0.4%
VERY DISSATISFIED	51	0.4%	51	0.6%
NO COMMENT	3,400	28.3%		
TOTAL	12,009	100.0%	8,609	100.0%

Cumulative Breakdown:

(Less "No Comment")	Count	<u>Percent</u>
Very Satisfied or Satisfied	8,107	94.2%
Dissatisfied or Very Dissatisfied	88	1.0%





"Your level of satisfaction with the web voting process:"		
Rating:	Comments about this process:	
VERY SATISFIED	slam dunk	
VERY SATISFIED	Quick and easy.	
VERY SATISFIED	Convenient.	
VERY SATISFIED	Easy and straight forward.	
VERY SATISFIED	The voting was very easy and understandable. The unique election ID and password seems very secure although I am not really qualified to judge this. It may be super secure or you may have just fooled me into thinking that way.	
VERY SATISFIED	easy peasy	
VERY SATISFIED	Simple and easy	
VERY SATISFIED	Works well Bio information helps	
VERY SATISFIED	For a family of 6 I appreciate being able to research and read the bio's online and make a decision without having to go to a specific location and vote online really helps.	
VERY SATISFIED	easy breezy like the bios right next to candidates	
VERY SATISFIED	I read the paper information last night that had been mailed to me. This morning it was easy for me to complete the voting process on this website.	
VERY SATISFIED	With my busy schedule voting online makes it so easy and the process was excellent	
VERY SATISFIED	It was easy directions.	
VERY SATISFIED	Very easy. Thanks!!	
VERY SATISFIED	easy as pie	
VERY SATISFIED	Convenient way to vote	



"Your level of satisfo	action with the web voting process:"
Rating:	Comments about this process:
VERY SATISFIED	Fast and easy.
VERY SATISFIED	Best way to vote & the Bio was my determining factor. I found this very easy to cast my vote!
VERY SATISFIED	Fast, easy, and informative. Thanks.
VERY SATISFIED	I appreciate the ability to view each candidate's biography and their desire to be on the board of PEC. This process was easy to follow and helped to make an informed decision.
VERY SATISFIED	Easy and straight forward.
VERY SATISFIED	Couldn't have been easier!
VERY SATISFIED	I can't Thank at PEC for all her kindness and help with registering my account and her assistance with round up for change. God Bless Y'all for such Great people!:)))
VERY SATISFIED	Good communication and voting system, easy to use.
VERY SATISFIED	Easy to use and not time consuming.
VERY SATISFIED	Very easy
VERY SATISFIED	The convenience of being able to vote online is great. We also already round up on our bill to support the Power of Change. Thank you for providing the online vote and rounding up capabilities.
VERY SATISFIED	Very easy. It would sure save a lot of paper by doing it this way in the future.
VERY SATISFIED	Well done and easy to use.
VERY SATISFIED	Online voting is easy and a great time saver for all members of PEC.
VERY SATISFIED	very easy. thx



"Your level of satisfa	ction with the web voting process:"
Rating:	Comments about this process:
VERY SATISFIED	Nicely done!
VERY SATISFIED	Easy as 1 - 2 - 3.
VERY SATISFIED	It was easy to vote.
VERY SATISFIED	Excellent way to vote. Thank you!
VERY SATISFIED	I appreciate including candidates bio, this helps in making an informed decision. Website voting was easy.
VERY SATISFIED	Streamlined and hassle free.
VERY SATISFIED	Easy and straightforward
VERY SATISFIED	Very efficient and straightforward.
VERY SATISFIED	Super easy!
VERY SATISFIED	I liked the ability to see each candidate's bio and Q&A answers. This is a very effective way to induce participation in the voting.
VERY SATISFIED	Great idea! Loved the bio info for all candidates! Have been with PEC since moving to Boerne 21 years ago; very much appreciate their year long attention to detail and innovations such as the video monthly bill/usage sent online; leadership has done a great job of communication and system management since "THE winter of 21"!! Thanks for managing what the rest of us need so well! CSF
VERY SATISFIED	Simple process, should assure more participation in the voting
VERY SATISFIED	Instructions were very easy to follow
VERY SATISFIED	Thanks for making this voting online so easy and accessible.
VERY SATISFIED	I would like to see more women as candidates, and also people with less big corporate experience. Also, fewer older white men.
VERY SATISFIED	Very easy.



Rating:	Comments about this process:
VERY SATISFIED	Great Job!
	Thank You!
VERY SATISFIED	In the iPhone era this makes it very easy to vote. Saves cutting down so many trees.
VERY SATISFIED	BEST I've seen.
VERY SATISFIED	easy and efficient- Including candidate bio and position information was very helpful
VERY SATISFIED	To save labor and cost associated with mailed ballots, give all PEC customers the option to receive ballot materials electronically only.
VERY SATISFIED	Easy.
VERY SATISFIED	Easy and convenient process!
VERY SATISFIED	Easy to vote
VERY SATISFIED	Simple and fast.
VERY SATISFIED	Simple
VERY SATISFIED	It's nice to have bio information about candidates when voting and the comfort of doing it from my device
VERY SATISFIED	This process was super simple. Just the way I like it. I also appreciate the bio on each candidate.
VERY SATISFIED	Quick and easy
VERY SATISFIED	Super easy to use
VERY SATISFIED	Easy to participate through this system. Thanks
VERY SATISFIED	Well planned, everything worked on the first try, no hiccups.
VERY SATISFIED	Well done—cllear easy instructions. Good human interface.



"Your level of satisfo	action with the web voting process:"
Rating:	Comments about this process:
VERY SATISFIED	Easy
VERY SATISFIED	Very convenient and fast
VERY SATISFIED	Very simple and easy.
VERY SATISFIED	Easy and quick,
VERY SATISFIED	Easy and quick!
VERY SATISFIED	none
VERY SATISFIED	This was very quick and easy.
VERY SATISFIED	simpler than your instructions by mail. This is the only way to go
VERY SATISFIED	This was the simplest voting I have ever had to do.
VERY SATISFIED	Very easy.
VERY SATISFIED	Very simple and a good option to read their bios.
VERY SATISFIED	very informative regarding the applicants, extremely clear about voting process and choices.
VERY SATISFIED	Great idea and very convenient!
VERY SATISFIED	No comment
VERY SATISFIED	Convenient and easy. Thanks.
VERY SATISFIED	Quick and easy
VERY SATISFIED	No
VERY SATISFIED	So convenient. Very easy to do.
VERY SATISFIED	The candidates' information was very helpful and well written.
VERY SATISFIED	The process was super easy.



Tool level of salisia	action with the web voting process:"
Rating:	Comments about this process:
VERY SATISFIED	The direct link from my email to the ballot is excellent. No need to enter a proxy number, confirm identity, etc. Simple and intuitive layout. Rolling out the candidate bios into a side panel works perfect.
VERY SATISFIED	Very easy.
VERY SATISFIED	Thank you PEC for offering this simple form of voting!
VERY SATISFIED	Great system. No Issues.
VERY SATISFIED	Clear directions, easy & quick
VERY SATISFIED	Very quick and easy.
VERY SATISFIED	Quick and easy
VERY SATISFIED	Wow! This was so very easy!! Thank you for this option! MIGHT not have voted with the mail in ballot. THANK YOU!
VERY SATISFIED	All elections should be like this.
VERY SATISFIED	Thank you for making it easy to vote by providing candidate information, easy yet protected access to a ballot, and simple voting tools.
VERY SATISFIED	Instructions were clear, process was easy, quick and painless. Thank You
VERY SATISFIED	Easy and convenient.
VERY SATISFIED	Very easy to do
VERY SATISFIED	QR code made that insanely simple, thank you. However, I still like the paper bios for the potential board members, so please don't change that.
VERY SATISFIED	Very simple!
VERY SATISFIED	well done! simple and quick.



"Your level of satisfa	action with the web voting process:"
Rating:	Comments about this process:
VERY SATISFIED	It's so easy and convenient!
VERY SATISFIED	Easy to use and the Bio Info was valuable
VERY SATISFIED	Very nice way to vote and to learn about the candidates. Thank you
VERY SATISFIED	It was so much easier to read the bios online. Perhaps next year you can skip the mailouts and require folks to read the bios online. Big savings of paper and postage.
VERY SATISFIED	First time to vote on line, was very user friendly. Thank you.
VERY SATISFIED	Fast and easy!
VERY SATISFIED	Thank you for the email with the link and id/passcode information provided. So easy! The biographical information about candidates was very helpful. And, I've been intending to "round up" my bill payment; being able to do that on the ballot was great.
VERY SATISFIED	Quick. Easy. Clear to understand, Superior to previous processes.
VERY SATISFIED	Very nice process!
VERY SATISFIED	Very easy and quick. Thanks
VERY SATISFIED	Very easy to participate.
VERY SATISFIED	Very user friendly and intuitive.
VERY SATISFIED	This is great that we can vote online like this.
VERY SATISFIED	Informative - well done!
VERY SATISFIED	You make voting very easy.
VERY SATISFIED	PEC has made voting so easy! Thank you!
VERY SATISFIED	Easy!
VERY SATISFIED	This was a clear, straightforward, and simple process. Thanks!
VERY SATISFIED	Very well done!



Rating:	Comments about this process:
VERY SATISFIED	Very easy process.
VERY SATISFIED	Very smooth process. Thank you.
VERY SATISFIED	Very easy to vote. Liked biography of each candidate on-line.
VERY SATISFIED	Thank you for having online voting!
VERY SATISFIED	This system works well. Thank you for coming up with such an easy method to cast my vote.
VERY SATISFIED	short and sweet!!
VERY SATISFIED	Bios were helpful
VERY SATISFIED	Easy Peasy
VERY SATISFIED	Easy to vote online using QR code
VERY SATISFIED	Really easy and so convenient!
VERY SATISFIED	Neat option to be able to vote on-line! Love it!
VERY SATISFIED	It would be helpful to have a brief video from each candidate for online viewing.
VERY SATISFIED	I loved being able to read the bios. Made all the difference in my vote. Thanks PEC
VERY SATISFIED	keep up the good work
VERY SATISFIED	Extremely easy voting process.
VERY SATISFIED	The voting process was So easy n voted in the comfort of my house.
VERY SATISFIED	Liked the backgrounds info.
VERY SATISFIED	Very easy



	action with the web voting process:"
Rating:	Comments about this process:
VERY SATISFIED	Very clear instructions and having received the bios in the mail I was prepared to vote. I am pleased to "round up". Thank you.
VERY SATISFIED	EASY
VERY SATISFIED	Easy Peasy
VERY SATISFIED	Easy instructions to follow and complete. Saves time and postage.
VERY SATISFIED	Easy
VERY SATISFIED	Very impressive
VERY SATISFIED	Very easy and provided the needed information.
VERY SATISFIED	quite simple to do the voting on-line
VERY SATISFIED	Easy to work with the system.
VERY SATISFIED	Thank You!
VERY SATISFIED	Easy
VERY SATISFIED	Neat - I like it
VERY SATISFIED	I appreciate the paper copy of election and candidate information that was mailed out.
VERY SATISFIED	Short, concise, and fast thank you
VERY SATISFIED	Very easy and convenient. Good job.
VERY SATISFIED	This is the best, and easiest for me.
VERY SATISFIED	NICE
VERY SATISFIED	Thanks for making it easy!
VERY SATISFIED	LIKE IT! VERY STRAIGHT FORWARD AND EASY.



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	Easy voting options. Clear instructions. Like the option for mail- in, too. Easy-to-read candidate bios. Kudos to the planning and prep committee.
VERY SATISFIED	Love it. Quick and simple.
VERY SATISFIED	Couldn't be easier!
VERY SATISFIED	The web voting process was very user-friendly and we appreciated having this option available for voting!
VERY SATISFIED	Very easy.
VERY SATISFIED	Difficult to decide which candidate is bestall sound great!
VERY SATISFIED	Simple and easy to follow instructions.
VERY SATISFIED	We need more power generation capacity like coal, gas, or nuclear. No more wind or solar
VERY SATISFIED	This is a great way to vote!
VERY SATISFIED	This was well informed on how it works and very easy to use.
VERY SATISFIED	No comment
VERY SATISFIED	Easy pezy
VERY SATISFIED	Super easy to accomplish! Thank you for that!
VERY SATISFIED	Very easy and user friendly.
VERY SATISFIED	I appreciate the links to information about the candidates.
VERY SATISFIED	I can't believe how easy it was.
VERY SATISFIED	Very easy and efficient especially when the bio info and conflict of interest info is easily accessed with the ballot.
VERY SATISFIED	Quick & Easy.
VERY SATISFIED	Easy and quick



	action with the web voting process:"
Rating:	Comments about this process:
VERY SATISFIED	Will I be automatically registered for drawings?
VERY SATISFIED	Reasonably well done. Needed into was readily available.
VERY SATISFIED	It was easy to assess the biography for each candidate
VERY SATISFIED	Excellent process
VERY SATISFIED	Easy and quick
VERY SATISFIED	EZ Process
VERY SATISFIED	Thanks for making the voting so easy.
VERY SATISFIED	nice and easy
VERY SATISFIED	Very easy process.
VERY SATISFIED	Very easy!
VERY SATISFIED	Fast, easy - with the mailed background on the candidates sent to us in advance gave us a chance to review in detail to make ou choice. Logon, navigating, and voting was a breeze.
VERY SATISFIED	1st time user. Very nice.
VERY SATISFIED	Quick, easy, and provided all the information that I needed to make a good decision.
VERY SATISFIED	Very streamlined.
VERY SATISFIED	Very easy to use & read about candidates.
VERY SATISFIED	It was easy to vote.
VERY SATISFIED	So easy - thank you!
VERY SATISFIED	loved the paper bios!
VERY SATISFIED	Great to have candidate info readily available as part of the ballot process!



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	Couldn't be easier - thank you for all us old peeps that need to have these simple steps in order to stay connected and be a part of the changing world!
VERY SATISFIED	Easy process. All information required to cast vote was provided with clear instructions.
VERY SATISFIED	fast and easy
VERY SATISFIED	Great! Would likely not have participated via mail.
VERY SATISFIED	Easy
VERY SATISFIED	nice and easy
VERY SATISFIED	Easy, Breezy and a good way to know who's running the ship!!
VERY SATISFIED	Ease of use
VERY SATISFIED	easy! thanks!
VERY SATISFIED	Very informative and easy process.
VERY SATISFIED	The process was quick and easy. Also a bonus to save the cost of mailing the ballot.
VERY SATISFIED	I filled out my ballot to mail and got the email allowing me to do it online. Online was way better. Thank you!
VERY SATISFIED	was made very easy and understandable
VERY SATISFIED	Easy and straight forward process. Thanks.
VERY SATISFIED	Was very easy. Thank you!
VERY SATISFIED	Short and sweet
VERY SATISFIED	Very user friendly and efficient
VERY SATISFIED	This made it very easy to vote, thank you!



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	Very easy process.
VERY SATISFIED	Well done
VERY SATISFIED	Very fast and convenient. Also, ecofriendly.
VERY SATISFIED	I was already enrolled in power of change.
VERY SATISFIED	Thank you for the online bios and questionnaires. My vote rested on that information alone and was necessary for a somewhat informed vote.
VERY SATISFIED	Having the bios available to read really helps make a selection.
VERY SATISFIED	Easy and Fast!!!
VERY SATISFIED	Easy and quick!
VERY SATISFIED	Quick and easy.
VERY SATISFIED	Very easy and simple. Not a bunch of extra stuff added to make you feel overwhelmed.
VERY SATISFIED	Super ez
VERY SATISFIED	Simple, easy and straight to the point. Very efficient.
VERY SATISFIED	Very easy. Appreciated personalized link provided in email notification.
VERY SATISFIED	Bios provided by mail, were very informative and aided in my choice of candidate.
VERY SATISFIED	In this digital time while many people are so busy, and don't take the time to vote. This should give everyone the opportunity to vote.
VERY SATISFIED	Very easy to vote after reading the bios of the candidates
VERY SATISFIED	Being able to vote from my account page was very helpful. Than you!



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	Great way to cast votes.
VERY SATISFIED	Easy to use
VERY SATISFIED	Came to website looking for something else. Interesting reading the BIOs of the candidates. Looks like they are all worthy.
VERY SATISFIED	Thank you for providing this option.
VERY SATISFIED	Quick and easy. Very customer oriented like PEC is!
VERY SATISFIED	It's simple. I like that.
VERY SATISFIED	Easy to vote when bio is included Well done!
VERY SATISFIED	The voting process was easy to negotiate and quite efficient Much better than most I have experienced Good job ????
VERY SATISFIED	Smooth process for voting. Like that biographies are attached.
VERY SATISFIED	Easy to navigate, like how I was able to read about each candidate before voting.
VERY SATISFIED	On line voting was simple and provided enough information to guide me in making an informed decision.
VERY SATISFIED	Super easy!
VERY SATISFIED	Was very easy
VERY SATISFIED	Quick and easy. Bios are quite helpful. Thanks.
VERY SATISFIED	Thanks for such an easy way to vote.
VERY SATISFIED	Election staff are wonderful, hard working, industrious, kind and deserve a promotion!
VERY SATISFIED	None.



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	Very Easy and Fast. I had already reviewed candidates from the mailing.
VERY SATISFIED	Thank you for making this process simple.
VERY SATISFIED	Quick and easy.
VERY SATISFIED	Very easy to use. Clear instructions.
VERY SATISFIED	Easy.
VERY SATISFIED	Easy. No guess work. Well done.
VERY SATISFIED	Simple and easy!
VERY SATISFIED	Great safe and secure process to vote online. Thank You
VERY SATISFIED	Thanks for the bio's. They were very informative. Voting was quick and easy.
VERY SATISFIED	If this is a safe system, mean g no one can hack into it & change votes, then this is the quickest & easiest way, done right at your home.
VERY SATISFIED	Quick and easy to make a well informed decision. Thank You
VERY SATISFIED	Personalized link made this very easy to use. I appreciate the company thinking of ways to reduce costs. Possibly next time add if you want future ballots electronically or via paper. This could start to reduce waste and expense even further.
VERY SATISFIED	Process allows to read up on candidates, and voting is easy. I like the convenience of this process.
VERY SATISFIED	I am glad I received info on candidates
VERY SATISFIED	Very much liked having the Bio links next to the candidates names for review.



Rating:	Comments about this process:
VERY SATISFIED	Thanks! I am housebound 24/7 unless being taken to hospital or Drappt. I am ok with computers but not savy like my 13 year old grandson. This was painless! 100% disabled Vietnam Vet! Thank you
VERY SATISFIED	very easy
VERY SATISFIED	I was glad to get in the mail from PEC a little something about each person running.
VERY SATISFIED	It so easy. Great job
VERY SATISFIED	Likes the links to questionair and Bio's
VERY SATISFIED	Simple and quick
VERY SATISFIED	Nicely done, thanks
VERY SATISFIED	Thank you for the helpful instructions and the details on the candidates!
VERY SATISFIED	Just like the GVTC candidates there is no indication of what the PEC candidates political affiliation is. That is a big deal considering democrats screw up everything they touch (Ercot). I hope I did not mistakenly vote for a democrat.
VERY SATISFIED	Made it very easy to vote.
VERY SATISFIED	It was very easy to read bios and easy to vote.
VERY SATISFIED	Thank you for your continued awesome service and support.
VERY SATISFIED	It was very easy.
VERY SATISFIED	Great information about the candidates & easy to vote online.
VERY SATISFIED	Quick & easy-Thank You!
VERY SATISFIED	very easy. Thank you. I would be interested in whether or not this process has improved voting process.



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	Easy and straight forward
VERY SATISFIED	Easy and straightforward.
VERY SATISFIED	took less than 2 min. to complete, easy to follow instructions!!
VERY SATISFIED	Easy to review and come to an understanding of what each candidate values.
VERY SATISFIED	Clean and compact. Very nicely done!
VERY SATISFIED	Thanks for including the bio to help make an informed decision. The layout was intuitive and easy to navigate. Kudos to the design team.
VERY SATISFIED	Easy and Fast
VERY SATISFIED	Appreciate the simplicity combined with direct information (bios) of each candidate.
VERY SATISFIED	I had always mailed in the past but this is just as easy
VERY SATISFIED	Easy to use.
VERY SATISFIED	Very easy process. I especially like the biographical information for each candidate.
VERY SATISFIED	Easy and efficient
VERY SATISFIED	Since I don't know these people, the information on each candidate was very helpful.
VERY SATISFIED	Very easy to use this voting method. Thanks
VERY SATISFIED	Quick & easy; thank you!
VERY SATISFIED	so easy! Thank you!
VERY SATISFIED	Easy to navigate
VERY SATISFIED	quick and easy



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	Easy and convenient with all the needed I formation readily accessible. Great job to whoever designed the process and associated tech stuff!
VERY SATISFIED	Very efficient. I appreciate the opportunity to participate in the electronic process.
VERY SATISFIED	So easy. I received US mail ballot as well. On line was convenient
VERY SATISFIED	Extremely easy process!
VERY SATISFIED	Very easy, simple to vote.
VERY SATISFIED	Super easy
VERY SATISFIED	Easy and fast.
VERY SATISFIED	Super easy and came with bios too!
VERY SATISFIED	Super easy and safe. Love it.
VERY SATISFIED	I am a big fan of PEC. I'm glad to participate! This voting process was great!
VERY SATISFIED	Very user friendly.
VERY SATISFIED	Easy to use, easy access to candidate bios and fast
VERY SATISFIED	Thanks for making this such an easy process.
VERY SATISFIED	very easy & user friendly
VERY SATISFIED	Good job. Easy to understand and navigate.
VERY SATISFIED	Thanks for taking the time to present the balloting process so as to make it easy yet thorough.
VERY SATISFIED	Super easy
VERY SATISFIED	I liked that it took me right to the ballot instructions and then ballot without having to enter a bunch of codes. Very easy to use.
VERY SATISFIED	Very comprehensive and easy voting process!
	,



'Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	It was extremely easy. Thank you!
VERY SATISFIED	Very simple to cast you vote! Thank you!
VERY SATISFIED	Quick easy, very understandable.
VERY SATISFIED	Super easy! Thank you!
VERY SATISFIED	Easy
VERY SATISFIED	Easy and streamlined, just the way it should be. Thank you PEC.
VERY SATISFIED	Thank you lots for providing this way of voting
VERY SATISFIED	simple , quick and easy.
VERY SATISFIED	Instructions are easy to read and follow. Thanks!
VERY SATISFIED	Quicker and easier than I expected. Thank you!
VERY SATISFIED	Easy and short.
VERY SATISFIED	Very easy and thank you for providing links to additional candidate information.
VERY SATISFIED	Very easy to use. Glad to have a paperless option. Thanks!
VERY SATISFIED	Quick and easy to follow.
VERY SATISFIED	Quick and easy to use and convenient.
VERY SATISFIED	all good!
VERY SATISFIED	This has made it so simple, thank you. And Mr. Milton has years of experience, willing to give his time and efforts to support everyone and a focus on the elderly!
VERY SATISFIED	Quick and easy
VERY SATISFIED	Easy to vote.
VERY SATISFIED	It was very easy.



"Your level of satisfo	action with the web voting process:"
Rating:	Comments about this process:
VERY SATISFIED	I was glad to see that your voting system allows for a "No" vote. PEC didn't try very hard to get an additional candidate to be voted on.
VERY SATISFIED	Very easy on line and one person. Waste of money
VERY SATISFIED	Online voting made it very easy to participate in the voting process. Thank you.
VERY SATISFIED	Way easier than I thought it would be! Thanks! I am old and appreciate that you made this voting easy to understand.
	Thank you also In advance if you pick me for one of the bill credits! That provided great motivation for voting!
VERY SATISFIED	logging into my account to vote made everything much easier.
VERY SATISFIED	I prefer web voting.
VERY SATISFIED	The voting process was very easy to understand and the website was great!
VERY SATISFIED	Very easy and informative.
VERY SATISFIED	Easy
VERY SATISFIED	Easy so I like the process
VERY SATISFIED	Very easy!
VERY SATISFIED	Well done!
VERY SATISFIED	Much better than paper ballots
VERY SATISFIED	This was very easy!
VERY SATISFIED	Very easy to use. Thanks
VERY SATISFIED	Appreciate the email link going directly to the ballot.



'Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	Was very easy to use.
VERY SATISFIED	simple, easy, and quick.
VERY SATISFIED	pertinent info at a click
VERY SATISFIED	Very nice set up. Thanks.
VERY SATISFIED	Quick and easy
VERY SATISFIED	Very easyonly one candidate to vote for, but guess that is how it goes sometimes.
VERY SATISFIED	Simple and Easy. Keep it up!
VERY SATISFIED	Well Done
VERY SATISFIED	Easy, fast
VERY SATISFIED	It was easy and efficient
VERY SATISFIED	We believe PEC does a fantastic job of providing info and electricity in SCTXA
VERY SATISFIED	Easy to use and love it
VERY SATISFIED	Thank you.
VERY SATISFIED	Easy breezy!
VERY SATISFIED	N/A
VERY SATISFIED	This is my first time participating. Detailed information on the candidates was refreshing, transparent, and made me feel more engaged. Please continue to do this. Great job.
VERY SATISFIED	PEC you're the best whenever we have a power outage out here of County Road 233. Your response time is very quick much appreciated. Keep up the good work.



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	Very satisfied with the process. However, The sub-station near the intersection of highway 195 and Sun City Boulevard is not reliable. It seems to go off line for no apparent reason. All of the meters in this service area have utilities underground. It needs to provide reliable electricity.
VERY SATISFIED	Much simpler online
VERY SATISFIED	Excellent.
VERY SATISFIED	Very easy! I appreciate the electronic option
VERY SATISFIED	Very easy!
VERY SATISFIED	Thanks for all your hard work making this voting easy
VERY SATISFIED	Very well explained and easy to do. Thanks
VERY SATISFIED	Very easy, clear instructions, fast.
VERY SATISFIED	Well done PEC - easy to vote
VERY SATISFIED	No issues this year. Rates have stayed reasonable.
VERY SATISFIED	Very easy to vote
VERY SATISFIED	Mr Rister seems to be very qualified but I wondered why there were no other candidates.
VERY SATISFIED	easy on-line voting
VERY SATISFIED	Thank you for allowing input
VERY SATISFIED	Not sure why if there is only one person running why he was not automatically elected
VERY SATISFIED	Love it. Easy to vote using smart phone.
VERY SATISFIED	Good job
VERY SATISFIED	Very easy and clear. Appreciate all PEC does to keep rates down for us retired folks.



Rating:	Comments about this process:
VERY SATISFIED	quick and easy process
200000000000000000000000000000000000000	
VERY SATISFIED	Easy peasy! Thank you! Now, if we could vote in Texas elections in the same way we'd.
	have more & better educated voters. Much safer, more
	convenient and no illegal voters!
VERY SATISFIED	Very easy to vote
VERY SATISFIED	Easy and saves time.
VERY SATISFIED	Easily accessible. Quick and easy.
VERY SATISFIED	Good instructions provided, worked exactly as described.
VERY SATISFIED	Good advanced notice.
	Easy to follow instructions.
VERY SATISFIED	Very easy and straight forward processing.
VERY SATISFIED	It is easy to do online voting rather than mailing
VERY SATISFIED	Very intuitive and easy to navigate! ?
VERY SATISFIED	So Easy
VERY SATISFIED	It was easy and straightforward - thanks!
VERY SATISFIED	It's a simple process.
VERY SATISFIED	Clear, detailed and informative! Easy to use.
VERY SATISFIED	Easy
VERY SATISFIED	It did not take long and simple
VERY SATISFIED	Very easy and user friendly.
VERY SATISFIED I	l especially like that you provide the pictures and background all candidates.



Patina:	Comments about this process:
Rating:	Comments about this process:
VERY SATISFIED	Super functional and easy. I'd expect the number of voters to continually increase. Having the bio on line is great
VERY SATISFIED	thank you for great electrical services!
VERY SATISFIED	Very easy and I was able to save a stamp for snail mail.
VERY SATISFIED	So easy, a caveman could do it!
VERY SATISFIED	Give us an option to receive future ballots electronically instead of a paper ballot. This would save money!
VERY SATISFIED	Easy and straightforward with clear instructions.
VERY SATISFIED	I love the web voting process. Thank you for offering it!
VERY SATISFIED	very easy and good instructions
VERY SATISFIED	Very easy to vote
VERY SATISFIED	Painless.
VERY SATISFIED	Ease of use
VERY SATISFIED	very easy
VERY SATISFIED	This is so easy
VERY SATISFIED	Easy and simple to use.
VERY SATISFIED	Very efficient process.
VERY SATISFIED	Very easy to see bio's and easy selection process
VERY SATISFIED	Super-easy!
VERY SATISFIED	Easy and convenient
VERY SATISFIED	Very straight forward
VERY SATISFIED	It was easy and all of the information I needed what readily available.



"Your level of satisfaction with the web voting process:"		
Rating:	Comments about this process:	
VERY SATISFIED	I appreciate being able to vote electronically because it is very efficient. I hope it inspires others to vote and I think the incentive of offering a chance to win a credit on your utility bill is awesome!	
VERY SATISFIED	Was very easy to use.	
VERY SATISFIED	Simple and easy!	
VERY SATISFIED	Wish we had more interest in people running for the position instead of just one.	
VERY SATISFIED	It's super easy!	
VERY SATISFIED	Thank you for making it so very easy to cast a vote.	
VERY SATISFIED	Very quick and easy.	
VERY SATISFIED	Very easy process. Thank you!	
VERY SATISFIED	Really easy! I was a little nervous to do this online. I liked that I could read the candidate bio. Kiddos to PEC for making this so easy!	
VERY SATISFIED	Quick and easy.	
VERY SATISFIED	The print and electronic options were perfect. Thank you for being such a great company!!	
VERY SATISFIED	Quick and easy	
VERY SATISFIED	Easy	
VERY SATISFIED	Very pleased.	
VERY SATISFIED	Easy to understand and vote	
VERY SATISFIED	Easy	
VERY SATISFIED	I love this option! ?? Thank you for the email and instructions were very clear.	



"Your level of satisfaction with the web voting process:"		
Rating:	Comments about this process:	
VERY SATISFIED	Easy and efficient.	
VERY SATISFIED	This voting process was easy to get it done correctly. I also liked the bio on the candidate. It's a good way to get to know the candidate. Thanks	
VERY SATISFIED	Process was excellent, but only one option on the ballot is disappointing. Too bad there was not more interest in serving.	
VERY SATISFIED	Fast and easy	
VERY SATISFIED	It was very easy	
VERY SATISFIED	Very efficient and fast voting on-line.	
VERY SATISFIED	Great process.	
VERY SATISFIED	No fus no bus save on USPS postage	
VERY SATISFIED	VERY EASY. WAS EXPECTING MORE CANDIDATES AND MORE POSITIONS TO VOTE ON.	
VERY SATISFIED	SUPER EASY!	
VERY SATISFIED	Very easy and convenient.	
VERY SATISFIED	I like voting online. Maybe next time you could send an email out asking members if they would like to vote online so that PEC can save the cost of mailing and printing ballots.	
VERY SATISFIED	easy to follow instructions.	
VERY SATISFIED	Super easy. No excuse not to vote.	
VERY SATISFIED	Very easy to vote Like this process	
VERY SATISFIED	This process makes it very easy to vote.	



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	Easy to use and good instructions.
VERY SATISFIED	as easy as it gets
VERY SATISFIED	Easy
VERY SATISFIED	Easy as pie!
VERY SATISFIED	Process is efficient with only one candidate.
VERY SATISFIED	Easy
VERY SATISFIED	We just wish more things could be this simple and efficient.
VERY SATISFIED	Extremely Easy
VERY SATISFIED	Very easy! Thank you.
VERY SATISFIED	Very easy and quick! Thank you!
VERY SATISFIED	Very easy. No problems at all
VERY SATISFIED	Excellent process
VERY SATISFIED	So easy! Thank you.
VERY SATISFIED	Make the voting squares more obvious. They are too faint.
VERY SATISFIED	None
VERY SATISFIED	Fast and Easy.
VERY SATISFIED	Pretty easy.
VERY SATISFIED	Continue to be very pleased with PEC power reliability - my thanks to office and field staff!
VERY SATISFIED	short and sweet!
VERY SATISFIED	very fast process!
VERY SATISFIED	simplicity at its best!
VERY SATISFIED	I love that you gave many ways for people to vote and that the communication was thorough. Well done.



'Your level of satisfaction with the web voting process:"		
Rating:	Comments about this process:	
VERY SATISFIED	Quick and easy.	
VERY SATISFIED	I don't want to live any place in Texas without PEC. Your so great!	
VERY SATISFIED	The instructions in the Vote email were precise and easy to follow.	
VERY SATISFIED	Process was easy and incentives are worth it!	
VERY SATISFIED	Very seamless. Appreciate the information on all candidates online. I am only allowed to vote for District 1. Thank you.	
VERY SATISFIED	The online voting is fine. Tell "ERCOT" to: "Don't mess with Texas! Crank up the coal & natural gas-fired generating plants. Quit relying on the unreliable "green" wind & solar power (a massive waste of time & money)!	
VERY SATISFIED	It is a great and easy voting system	
VERY SATISFIED	Simple enough. For district 1, only one candidate is listed. I believe a note should be included that only one candidate is on the ballot, and an option to refrain from voting provided.	
VERY SATISFIED	Very well communicated and convenient process. Well done!	
VERY SATISFIED	Very easy to understand	
VERY SATISFIED	Easy and direct	
VERY SATISFIED	Process was simple and easy. Also satisfied with the service.	
VERY SATISFIED	Easy to use	
VERY SATISFIED	Simple to complete.	
VERY SATISFIED	Perfect	
VERY SATISFIED	EASY PEAZY	
VERY SATISFIED	Super easy! Thank you!	



"Your level of satisfaction with the web voting process:"		
Rating:	Comments about this process:	
VERY SATISFIED	I felt voting was easy and doing it online saves time.	
VERY SATISFIED	Very easy to use and submit my vote. Thank you!	
VERY SATISFIED	Enjoyed the Biography! Much easier than I anticipated!	
VERY SATISFIED	simple and convenientthanks	
VERY SATISFIED	Excellent ballot & voting process. Great to have the photo and link to the detailed bio. Easy process! 5 Stars!	
VERY SATISFIED	Very simple to understand process!	
VERY SATISFIED	quick & easy	
VERY SATISFIED	I appreciate having the online option to vote. Very easy to use and fast. Thanks!	
VERY SATISFIED	How is this even a vote when there is no other option?	
VERY SATISFIED	Very well laid out email. Enough detail but not overwhelming. Links were easy to understand and voting process was very simple. Thanks!	
VERY SATISFIED	Love the ease of this and having my voice heard! I hope we continue to have amazing service!	
VERY SATISFIED		
VERY SATISFIED	Thank you for the reminder!	
VERY SATISFIED	Very convenient	
VERY SATISFIED	Simple and quick	
VERY SATISFIED	An intuitive process. Job well done!	
VERY SATISFIED	Very efficient!	



"Your level of satisfaction with the web voting process:"		
Rating:	Comments about this process:	
VERY SATISFIED	I really appreciated the candidate bios and questionnaires. Unfortunately my district only has one candidate running unopposed, but I read through all the candidate information. Thank you for the work that went into organizing that and making it so easily accessible through the email.	
VERY SATISFIED	This was easy and user-friendly. Thanks!	
VERY SATISFIED	Thank you	
VERY SATISFIED	I hope I win the bill adjustment prize!	
VERY SATISFIED	Easy	
VERY SATISFIED	Excellent	
VERY SATISFIED	Very efficient process! Keep up the great work!	
VERY SATISFIED	Its very easy. I saw only one candidate though.	
VERY SATISFIED	Easy to complete	
VERY SATISFIED	Very easy to follow and very informative with all the necessary and helpful information, thank you.	
VERY SATISFIED	An easy great way to vote with all the information at my fingertips! The designer of the site covered all aspects of necessity. Thank you for an easy experience that was simple and clearly available and easy to navigate.	
VERY SATISFIED	Super easy and easy access to candidate information. Would encourage others to participate.	
VERY SATISFIED	Very informative & easy. Thank you!	



"Your level of satisfaction with the web voting process:"		
Rating:	Comments about this process:	
VERY SATISFIED	Easy to use. Your email message with all the provided links made it so easy to review all and any information that I wanted to see. No searching or digging through a website. It was all literally just a click away. Good job.	
VERY SATISFIED	Fast, effective and efficient.	
VERY SATISFIED	Hi SBS, I'm , now	
	used to work with you guys for many years providing interface files. Back when we had in-person annual meeting voting, we worked with you to keep track of votes and ballots; that's when your team would report the election results live toward the end of our meeting. First time I've voted since working at the coop; very slick interface you have now! I'm sure PEC is happy with your service. Wish you folks the Best! Kind Regards,	
VERY SATISFIED	thanks for keeping it easy	
VERY SATISFIED	Very convenient to vote online.	
VERY SATISFIED	All good PEC is great	
VERY SATISFIED	It's helpful that the candidates bios are linked to the ballot.	
VERY SATISFIED	Easy	
VERY SATISFIED	Easy and straightforward. Good information about the candidates so as to make an informed decision.	
VERY SATISFIED	Used QR code. Liked it very much.	
VERY SATISFIED	Fast and easy!	
VERY SATISFIED	Save money on mail and save some trees like online voting	



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	Your voting system is simple and easy to use. I enjoyed reading the Bios of all candidates along with the questions and other information sheets.
VERY SATISFIED	Easy to vote.
VERY SATISFIED	First of all, I appreciate the fact that you had a bio for each candidate and a map of my district. Second of all, you made voting very easy, however I did not log in, but maybe it picked up who I was since I clicked the email directed to me by PEC. Lastly, I have always thought PEC has done a great job we have been in the area for 19 years, I hope for honest and good things on the horizon.
VERY SATISFIED	Super easy
VERY SATISFIED	Process was very easy and quick.
VERY SATISFIED	Go Milty! Keep our rates low and our seniors comfortable.
VERY SATISFIED	But it's really not a vote with one cadidiate
VERY SATISFIED	All good
VERY SATISFIED	Straight forward instructions. I was informed of the voting process prior via email and mail.
VERY SATISFIED	Very easy process! The instructions were very clear and thorough.
VERY SATISFIED	Instructions were very clear and the process was intuitive which is very appreciated. I also appreciate the opportunity to win credit on my bill. Thank you!
VERY SATISFIED	Thank you 33 yrs
VERY SATISFIED	Seamless process



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	Simple and easy
VERY SATISFIED	Easy peasy lemon squeezy.
VERY SATISFIED	Very straightforward. Took less than a minute.
VERY SATISFIED	Very easy to use.
VERY SATISFIED	Fast and easy
VERY SATISFIED	Easy navigation and process
VERY SATISFIED	It would be nice to have a write in option as well as a none of the above options. Thank you.
VERY SATISFIED	Very easy
VERY SATISFIED	This process made voting easy for me, thanks to those who made this possible.
VERY SATISFIED	This process is awesome and easy to operate.
VERY SATISFIED	Quick & efficient
VERY SATISFIED	Easy
VERY SATISFIED	Easy to manually change and find what you need
VERY SATISFIED	Very easy process. Although, having just 1 candidate made it even easier. I like the quick/easy "click" to view his BIO and to view details on Power of Change.
VERY SATISFIED	Instructions were easy to follow and everything worked well.
VERY SATISFIED	Very easy
VERY SATISFIED	Good job!
VERY SATISFIED	Easy to use. Thank you PEC great job as always.
VERY SATISFIED	No comment. Thank you.
VERY SATISFIED	PEC is Awesome and truly appreciate my voice being heard!



"Your level of satisfo	action with the web voting process:"
Rating:	Comments about this process:
VERY SATISFIED	Simple and easy way to submit my ballot.
VERY SATISFIED	Simple process
VERY SATISFIED	Easy to do and simple. I do wish a bio was available on the candidates to get some info about them.
VERY SATISFIED	easy on-line voting process that took all of 10 seconds to do.
VERY SATISFIED	it was very easy to use and self explanatory
VERY SATISFIED	Y'all rocked this. Thanks for considering my vote and this process couldn't have been any easier!
VERY SATISFIED	Simple and easy!
VERY SATISFIED	N/A
VERY SATISFIED	Love the chance for Voters to win a bill credit! further incentive to participate. Process was Easy!
VERY SATISFIED	I love simplicity! Loved the process.
VERY SATISFIED	Easy. All info laid out in an easy to understand manner.
VERY SATISFIED	Easy to use.
VERY SATISFIED	Having electronic ballots makes participation easy and therefore more likely to happen. Great job!!
VERY SATISFIED	Very fast and easy process.
VERY SATISFIED	Ver user friendly and easy to use.
VERY SATISFIED	Nice and easy!
VERY SATISFIED	Easily done via web! Liked Bio comments
VERY SATISFIED	Easy instruction and easy process
VERY SATISFIED	Easy and convenient
VERY SATISFIED	Very easy and quick



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	Very easy!
VERY SATISFIED	Simple and direct. If the BoD runs the cooperative in the same manner then it will be run efficiently
VERY SATISFIED	Easy process. Well done!
VERY SATISFIED	it was easy
VERY SATISFIED	Easy to vote!
VERY SATISFIED VERY SATISFIED	Seamless and easy. I liked having a personal link emailed to me So easy. Thanks!
VERY SATISFIED	Very easy. Thanks.
VERY SATISFIED	Easy to operate.
VERY SATISFIED	None
VERY SATISFIED	Easy & convenient!
VERY SATISFIED	It was a very simple process. Thank you
VERY SATISFIED	I liked having the bio right there, easily accessible with having to search the web. Would like to have this for elections with more than one candidate, but likely would have selected Milton Rister anyway.
VERY SATISFIED	Good process
VERY SATISFIED	Very user friendly. Thank you.
VERY SATISFIED	Smooth and easy process this was.
VERY SATISFIED	Easy.
VERY SATISFIED	Would like to see more candidates, and special focus on green energy incentives
VERY SATISFIED	Easy and straightforward



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	Easy
VERY SATISFIED	extremely easy to vote
VERY SATISFIED	Very straightforward
VERY SATISFIED	Any voting that is made easier is good for everyone. The biographical information that is provided about the candidate(s) is very important also. Thank you for making this a smooth process.
VERY SATISFIED	excellent!
VERY SATISFIED	Quick and easy !
VERY SATISFIED	Easy Peasy
VERY SATISFIED	Very friendly and aggressively prepared. Heads Off
VERY SATISFIED	Easy to use, user friendly website
VERY SATISFIED	Thanks for making it accessible me and reducing barriers to voting. Sad there's only one candidate - not really a vote is it?
VERY SATISFIED	very straightforward
VERY SATISFIED	Voting with QR code was convenient!
	Sad to see only one candidate for Director. He didn't sound that great, so I abstained. Thanks
VERY SATISFIED	Website was easy to navigate!
VERY SATISFIED	Very easy process not complicated at all. Completed in just a few seconds
VERY SATISFIED	I very much appreciate candidate information links being in the ballot. It saved me time to and made the information gathering process easy.



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	I like that the bio is easily accessible.
VERY SATISFIED	Super easy. Like the bill credit chance.
VERY SATISFIED	So easy. Thank you. And thank you for incentivizing voting. Hopefully more folks will participate.
VERY SATISFIED	It was simple.
VERY SATISFIED	Extremely easy and straight forward. I like that I can read the bio of the candidate here.
VERY SATISFIED	very satisfied
VERY SATISFIED	Much easier than I thought the process would be. Thanks
VERY SATISFIED	Cool
VERY SATISFIED	this was easy to do.
VERY SATISFIED	Very easy. Wish there were more volunteers to be part of PEC.
VERY SATISFIED	Quick and simple
VERY SATISFIED	Good Job
VERY SATISFIED	Thank you for this convenient and easy online process for voting that's greatly appreciated. I did not choose to participate in the non-profits because I am a widow receiving only \$886 monthly widow benefits until I collect my social security at the end of September 2025, your understanding is appreciated.
VERY SATISFIED	Im very satisfied pec is good company electric tanks for working hard
VERY SATISFIED	Very easy. Great idea.
VERY SATISFIED	Easy and convenient.
VERY SATISFIED	Very easy web form. I liked the option to read the bio. Thank you
VERY SATISFIED	quick and easy



'Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	Easy to vote!
VERY SATISFIED	I don't know why 2nd and 3rd candidates resumes are shorter than 1st.
VERY SATISFIED	It is easy and convenient.
VERY SATISFIED	NA
VERY SATISFIED	Thank you for providing excellent service and keeping us aware of any outages and weather related emergencies. I live in a sort of rural area near Blanco River but still San Marcos town and my neighbors are all elderly so we keep informed so that they can have necessary services. Thank You
VERY SATISFIED	Thank you for providing the information needed to vote.
VERY SATISFIED	Easy to vote in this manner.
VERY SATISFIED	Directions easy to understand, access was quick and easy. Thank you!
VERY SATISFIED	Easy, intuitive. Awesome to be able to view bio prior to casting vote.
VERY SATISFIED	Thank you for having this online voting platform. It was very easy to use and provided the information I needed to make an informed vote. Well done.
VERY SATISFIED	LOVE that I can click on a link to vote directly. Very easy!
VERY SATISFIED	I like that the site is user friendly and that you can view the profile of the candidates from within the system easily. Made it very easy and efficient.
VERY SATISFIED	It was very easy, and the canditate information was readily available.



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	Great and convenient and easy to manage website
VERY SATISFIED	LOVE that running individuals provide their BIO. Should be like that for all VOTING within TX. I don't know anything about anyone that I vote for unless I see on TV and google. THanks for providing BIOs.
VERY SATISFIED	Very good service
VERY SATISFIED	I just wish the board would address other energy options other than fossil fuel.
VERY SATISFIED	Na
VERY SATISFIED	Easy process
VERY SATISFIED	Good job of making this easy and paperless. First time I have ever participated in PEC voting.
VERY SATISFIED	Bios, instructions, and ballot are easy to understand. Couldn't be simpler. Kudos!
VERY SATISFIED	Easy, clear, and concise
VERY SATISFIED	It was easy and instructions were very clear. I had no issues.
VERY SATISFIED	Very easy to vote
VERY SATISFIED	Informative easy. No passwords!
VERY SATISFIED	The personalized voting link from the email made it very easy to go directly to the ballot without having to login. Nice!
VERY SATISFIED	Easy fast
VERY SATISFIED	Very easy to use for those of us are challenged. Thank you!
VERY SATISFIED	Very easy to use. Ease of access to each candidates credentials.
VERY SATISFIED	I appreciate the opportunity to vote online and also that y'all had the Bios linked from the same site!



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	Very simple process. Thank you for including candidate information.
VERY SATISFIED	Appreciated the multiple options to vote. I read the paper documents and voted online due to the ease of all use of everything that was provided.
VERY SATISFIED	very easy to use
VERY SATISFIED	Clear, concise and informative.
VERY SATISFIED	Plenty of instructions and easy to vote thank you!
VERY SATISFIED	Very easy to use.
VERY SATISFIED	I appreciated having the bio for each candidate since I did not know any of them it was very helpful when casting my ballot.
VERY SATISFIED	thank you for including easily accessible bios on the candidates!
VERY SATISFIED	The process is quick and easy and the bio information included is helpful as well.
VERY SATISFIED	having a link and log in sent directly to my email made this such a breeze.
VERY SATISFIED	Super easy!
VERY SATISFIED	Very easy
VERY SATISFIED	What a great way ti incentivize voting. I wouldn't have voted and I actually studied the individual candidates information in order to make my decision.
VERY SATISFIED	The voting link was easy to use and the dashboard worked perfectly. Often, dashboards of this type have issues, but this one was great.
VERY SATISFIED	I appreciate saving paper and time! Very wise decision PEC



D. P.	action with the web voting process:"
Rating:	Comments about this process:
VERY SATISFIED	The voting was easy to do with the unique credentials rather than having to log into my account. Excellent idea to use these type of one-time quick credentials.
VERY SATISFIED	I really enjoy the part where I don't have to sign in. Use special credentials or logins to cast my vote. The Ballot was personalized and ready to just choose.
VERY SATISFIED	Very simple and quick.
VERY SATISFIED	I mailed in the ballot two weeks ago but didn't get confirmation of receipt so that's why I submitted our vote online.
VERY SATISFIED	Stop cutting my trees back. You've cost me thousands in home equity.
VERY SATISFIED	Quick and easy, I like it. Let's go Mark Jones
VERY SATISFIED	Simple & quick
VERY SATISFIED	Very easy to use. I'd like it if we got some kind of receipt showing we voted.
VERY SATISFIED	It was nice having the candidates bio available right on the ballot
VERY SATISFIED	Very easy to participate and complete ballot.
VERY SATISFIED	Easy access and instructions
VERY SATISFIED	Easy to use.
VERY SATISFIED	Very easy
VERY SATISFIED	Easier than ordering Whataburger.
VERY SATISFIED	Easy to access candidate bio information. Easy to cast my vote.
VERY SATISFIED	Thank you for making this easy!
VERY SATISFIED	I appreciate the reminders and the ease of voting.



"Your level of satisfa	ction with the web voting process:"
Rating:	Comments about this process:
VERY SATISFIED	Excellent format online and great process to help make an informed choice from the 3 candidates.
VERY SATISFIED	Very convenient
VERY SATISFIED	Nice to have lots of options for method of voting, lots of time for the voting period, and lots of reminders during this period. Also the drawings for bill credit awards are a nice incentive.
VERY SATISFIED	Easy and clear explanation.
VERY SATISFIED	This is cool!
VERY SATISFIED	Great job
VERY SATISFIED	Ease of communication and candidate bio made it easy to cast my vote
VERY SATISFIED	Great to be able to vote online
VERY SATISFIED	Simple and quick.
VERY SATISFIED	Easy with QR code
VERY SATISFIED	Excellent ballot. It is an easy, clear and detailed way to get to know a candidate. Excellent e-ballot.
VERY SATISFIED	Very easy
VERY SATISFIED	Very easy to vote.
VERY SATISFIED	extremely easy to navigate.
VERY SATISFIED	You make it very easy to vote.
VERY SATISFIED	All of our elections should've held this way!
VERY SATISFIED	It was simple
VERY SATISFIED	It was very helpful to read the bio of each candidate.
VERY SATISFIED	The online ballot was very easy to use and gave the information needed to make an informed vote



Rating:	Comments about this process:
VERY SATISFIED	I like this way to vote. It is so much easier than other ways. Mist times I am pretty busy and don't have time to vote but this way was so much easier and faster.
VERY SATISFIED	Very easy to understand and navigate.
VERY SATISFIED	This was an easy process.
VERY SATISFIED	With theft of mail on the rise and a busy work life to make it to a voting location, I view the option of online voting as a safer and more convenient option. Additionally, I believe online voting allows for more accurate counting/processing than having to manually count ballots. Therefore, I want to thank PEC for being progressive in the voting process.
VERY SATISFIED	Easy!
VERY SATISFIED	Quick and easy
VERY SATISFIED	Nice to see the bios for each participant right there and easy to read. I liked this method of voting very much! Thanks
VERY SATISFIED	Quick and easy.
VERY SATISFIED	Need to bios of candidates.
VERY SATISFIED	I would have liked a No checkbox for the voluntary program option.
VERY SATISFIED	Simple EasyClear
VERY SATISFIED	Thank you for the opportunity.
VERY SATISFIED	Quick and easy
VERY SATISFIED	I liked that I did not have to look all over the web to find info on the candidates.



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	Like the paperless voting process and the information provided about each candidate. Short and sweet, quick and to the point.
VERY SATISFIED	Very clear and straight forward I like this process as I have tried to participated in voting in the past. I have been pleased with PEC since joining in 2009. Perhaps my professional skills as now retired professor could be used on the scholarship committee, or other educational program of PEC. Contact me.
VERY SATISFIED	We love our lineman in Johnson City and Oak Hill.
VERY SATISFIED	Thank you for making the process simple and quick.
VERY SATISFIED	Having received the bios on the candidates by mail made this voting process extremely easy. Thank you for that.
VERY SATISFIED I h	ave leukemia and am disabled. I wanted to vote in the past but was unable to. This process made it very easy to do and was very informative. Thank You
VERY SATISFIED	Simplicity is always king
VERY SATISFIED	You were very thorough in explaining the voting process, had links to click on, very easy. I am glad that I am able to vote, probably first time doing so online. Hope everyone takes advantage of this quick and easy process.
VERY SATISFIED	Clean, clear & smooth
VERY SATISFIED	Easy and quick way to vote.
VERY SATISFIED	simple process
VERY SATISFIED	You made it so easy! Thanks.



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	If only all online voting is as simple, fully explained, and as easily accomplished, life using computers would not be the challenge is currently is.
VERY SATISFIED	Very easy to do.
VERY SATISFIED	Made it very easy.
VERY SATISFIED	Easy
VERY SATISFIED	So easy!
VERY SATISFIED	The payment portal's integration with the voting system ensures simplicity and usability. It boosts confidence as voting requires users to be logged into their accounts.
VERY SATISFIED	I loved the easy access of the online voting and the fact that there was a link for each candidate's bio and supporting information right by their name so that it could easily be read and compared to the other candidates.
VERY SATISFIED	Quick and easy process, thank you!
VERY SATISFIED	It was easy to cast and submit my vote. I like that I can read the Bio for each candidate on the same screen as my ballot!
VERY SATISFIED	Thank you much
VERY SATISFIED	Easy and convenient thank you.
VERY SATISFIED	Easy to do
VERY SATISFIED	Thank you for making it easy to cast my vote ????
VERY SATISFIED	Having the candidates' bios at my fingertips was a great help as was letting me know in advance of the time frame for voting.
VERY SATISFIED	Simple and to the point.
VERY SATISFIED	Easy to do! Thanks a bunch!



'Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	Very easy to vote this year!!
VERY SATISFIED	Easy to navigate
VERY SATISFIED	simple, easy, no excuse not to vote
VERY SATISFIED	Good system easy and effective.
VERY SATISFIED	Very easy
VERY SATISFIED	Bio information that was provided was greatly appreciated. I am also pleased with the online voting process. Glad that is an option.
VERY SATISFIED	Process was super easy and smooth
VERY SATISFIED	Easiest online voting I have ever done. I love PEC ????
VERY SATISFIED	Thank you for including the candidates bios.
VERY SATISFIED	Quick and simple
VERY SATISFIED	Really appreciate how easy it was and to be able to review the candidate information and questionnaires. Nice Job PEC!
VERY SATISFIED	The directions in the email were explicit and made it easy. Bravo to the tech(s) who set it up.
VERY SATISFIED	Voting process was easy to navigate. TY for providing information on all candidates and their background history for each district. TY
VERY SATISFIED	This was so easy and I really liked how accessible the candidates' bios & questionnaires were.
VERY SATISFIED	Super Easy and I like that I can access bios
VERY SATISFIED	very informative about the background of all candidates, thank you
VERY SATISFIED	Easy to vote online.



	tion with the web voting process:"
Rating:	Comments about this process:
VERY SATISFIED	Customized link to ballot, candidate biographies easily accessed
VERY SATISFIED	Very easy and fast process!
VERY SATISFIED	Online voting process made it easy. First time I voted since becoming a member.
VERY SATISFIED	Quick, easy
VERY SATISFIED	Very easy to do. Continue with this process.
VERY SATISFIED	Easy and fast, the email link and access information made the experience a breeze!
VERY SATISFIED	Love on line voting!
VERY SATISFIED	The ballot was easy to navigate to learn about each candidate.
VERY SATISFIED	Thank you for making it easier to read about the candidates and submit our vote after 2-3 clicks!!!
VERY SATISFIED	Easy, easy, easy!
VERY SATISFIED	I like the links to bios and forms filled out by the candidates
VERY SATISFIED	Easy and simple to vote
VERY SATISFIED	Easy and simple
VERY SATISFIED	The process was super easy. Thank you
VERY SATISFIED	It was easy to vote and simple process.
VERY SATISFIED	Super easy.
VERY SATISFIED	Extremely easy to vote. Great info on candidates.
VERY SATISFIED	Easy to navigate!
VERY SATISFIED	No comments
VERY SATISFIED	Thank you for this opportunity!
VERY SATISFIED	Seamless



2.00	
Rating:	Comments about this process:
VERY SATISFIED	Voting made simple!
VERY SATISFIED	The process was easy to use and gave the user the ability to gain info on the candidates.
VERY SATISFIED	Very easy didn't take long
VERY SATISFIED	Excellent work with the online and mail in ballot process.
VERY SATISFIED	Very easy to use
VERY SATISFIED	Thank you.
VERY SATISFIED	Quick and easy, all the information I need to know was there and the website was not poorly coded.
VERY SATISFIED	Good time
VERY SATISFIED	This was super easy to vote
VERY SATISFIED	I greatly appreciate the bios of the candidates
VERY SATISFIED	Good luck thank you for my PEC service
VERY SATISFIED	N/A
VERY SATISFIED	Quick and easy process! I liked the personalized link so there was no sign in required which could be a barrier to voting for some.
VERY SATISFIED	The process was user friendly, easy to understand and quick.
VERY SATISFIED	None.
VERY SATISFIED	Easy to use thank you!
VERY SATISFIED	I like and appreciate that in the voting email there is a link to view bios on all the candidates.
VERY SATISFIED	I really don't know the person I voted for but hopefully you great customer service
VERY SATISFIED	Easy Easy Easy! Thanks!



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	ease of process and location of login credentils/directions
VERY SATISFIED	Thank you for providing a physical mail letter to view the ballot candidates and having the ability to review them again before voting. The system used was easy and simple.
VERY SATISFIED	Thank you for the Bios and candidate questionnaires.
VERY SATISFIED	Very easy interface
VERY SATISFIED	Love seeing the bios and answers on questionnaire so we are all slightly more educated
VERY SATISFIED	Simple & easy to vote
VERY SATISFIED	Thank you
VERY SATISFIED	Can my husband vote as well?
VERY SATISFIED	I am a new customer to PEC, and happy to cast my vote.
VERY SATISFIED	easy to understand.
VERY SATISFIED	Easy and straightforward. It's good to put the bio of the candidate in retail, especially for those that is new to the area and new member of PEC.
VERY SATISFIED	makes it so easy! thank you
VERY SATISFIED	Candidate Bio provided all the information needed to make decision for my vote.
VERY SATISFIED	Very easy and appreciated the bio included for each candidato. Thank you
VERY SATISFIED	Appreciated in depth bios of each candidate. Overall they were outstanding.
VERY SATISFIED	Process is very easy and information was provided on each candidate that was very useful.



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	Very easy to understand and easy to vote.
VERY SATISFIED	Easy to vote and great background on candidates.
VERY SATISFIED	Easy to use. Well done!
VERY SATISFIED	I love that pec is giving the chance to win bill credits and I really hope we are the winners of the credits! That'll help us out in sooo many ways!
VERY SATISFIED	Very easy to understand and execute! Thank you
VERY SATISFIED	Excellent process and very easy. Appreciate ability to read about candidates. Especially liked not having to log in to vote.
VERY SATISFIED	Unreal easy, voting for major elections should be like this. New member of this community and proud to say I voted. Thank you!!
VERY SATISFIED	I'm a new member and haven't even received my first bill. This system is very impressive.
VERY SATISFIED	My name is and I'm a new resident here along with my fiance so far I see everything looking great, but there's always room for improvement.
VERY SATISFIED	very easy and love that I can easily pull up profiles to read about the candidates
VERY SATISFIED	I'm very satisfied
VERY SATISFIED	Quick and easy so I don't forget to go to the mailbox. Love the option
VERY SATISFIED	It was easy peasy!
VERY SATISFIED	Bios right there on form were very helpful
VERY SATISFIED	Super easy!!!!



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	You guys better not selected the men with no experience or knowledge about how energy consumption and conservation. It is obvious who is the better candidate.
VERY SATISFIED	Nice!
VERY SATISFIED	As a someone who spend most of his time between boards and chips to improve performance and quality, this webpage was great and easy to navigate. Simple and direct to the point of its purpose.
VERY SATISFIED	Easy!
VERY SATISFIED	Good communication
VERY SATISFIED	Super simple!
VERY SATISFIED	The process is very simple and the Bios were very helpful.
VERY SATISFIED	wld be kool 2 see a visual of all counties pec serves
	i was eating
VERY SATISFIED	HOPE I WIN!
VERY SATISFIED	AG = All Good
VERY SATISFIED	Read complete email; Hyperlinked Every Runner, Voted through PEC. On website was asked to download the app. Voted through App. New Resident, as of April . Thank you for being very welcoming. From
VERY SATISFIED	Easy process to vote online. Also like the links for the candidate information and that it was all in once place and mostly easy to find.



Rating:	Comments about this process:
VERY SATISFIED	It was very nice to be able to read the candidates bio prior to
VEDV & A TIGETED	voting. The voting process was clear and easy to do.
VERY SATISFIED	East
VERY SATISFIED	I appreciate there was a picture and bio information on each candidate.
VERY SATISFIED	Simple to use.
VERY SATISFIED	User friendly and easy to use system
VERY SATISFIED	Easy method to vote.
VERY SATISFIED	Super quick and easy
VERY SATISFIED	Thank you for the online option!
VERY SATISFIED	Muy bien ogala y sea para mejorar ala cooperativa
VERY SATISFIED	Good as is
VERY SATISFIED	very easy process
VERY SATISFIED	East to vote less hussle
VERY SATISFIED	Efficient and easy
VERY SATISFIED	VERY CONVENIENT
VERY SATISFIED	easy to do
VERY SATISFIED	Very well done! It was easy to get to know the candidates by quickly reading their bios, and the voting process, including this survey was very streamlined from a UX perspective.
VERY SATISFIED	Easy and quick.
VERY SATISFIED	That was very easy! And the candidate bios were very helpful.
VERY SATISFIED	no added comments, thank you
VERY SATISFIED	Super fast and super easy



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	They should make federal, state, and local voting this easy.
VERY SATISFIED	I had all the information I needed to make an intelligent choice
VERY SATISFIED	Quick and easy.
VERY SATISFIED	I prefer this paperless method of voting. All of the candidates bios were easy to access so I could make an informed decision as to who I felt was the most qualified candidate for the position.
VERY SATISFIED	This procesa was great, quick, easy, efficient, not time consuming! I liked that I received the members information on paper and was able to read them and scan the code to submit my vote.
VERY SATISFIED	Voting was easy. Thank you!
VERY SATISFIED	We really enjoy being part of the PEC
VERY SATISFIED	Thank you!
VERY SATISFIED	Easy peasy
VERY SATISFIED	Quick and easy
VERY SATISFIED	Glad to be able to read about the candidates. Thanks.
VERY SATISFIED	I liked that the bios were right next to the candidates names which made it easy.
VERY SATISFIED	Very good information on this on line to cast my vote. Thank you.
VERY SATISFIED	Easy to use. Like the specialized link that did not require one to log in.
VERY SATISFIED	Great idea! Thank you for making this so easy especially for folks that have a difficult time getting around.
VERY SATISFIED	That's for making voting so easy!
VERY SATISFIED	Easy to vote. Bio information available.



"Your level of satisfo	action with the web voting process:"
Rating:	Comments about this process:
VERY SATISFIED	When will we be notified if we are selected for a bill credit?
VERY SATISFIED	The QR code to scan made the process to vote extremely smooth!
VERY SATISFIED	nice & easy
VERY SATISFIED	Very easy!
VERY SATISFIED	Thank you
VERY SATISFIED	Wish they higher some veterans
VERY SATISFIED	This is literally better than voting in local government elections. Fantastic job on instructions, detailing candidates bios and helping PEC customers make informed decisions.
VERY SATISFIED	I love this format. Having the candidate's bio, questionnaire responses, and conflict-of-interest form all linked in one place for easy accessibility is a perfect way to handle this kind of thing. I wish more organizations would use PEC's online balloting as an example.
VERY SATISFIED	Excellent process
VERY SATISFIED	Very easy to use
VERY SATISFIED	Very Satisfied
VERY SATISFIED	Easy!
VERY SATISFIED	Muy bien para bienestar de toda la comunidad
VERY SATISFIED	Easy
VERY SATISFIED	Quick and simple voting process.
VERY SATISFIED	easy to complete!
VERY SATISFIED	Very easy to use. Having a bio for the prospective directors was insightful.
VERY SATISFIED	Super easy to do and the candidate profiles were easy to access.



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	It was a plus that you had bios available on the voting page. You saved me time scouring the net for information on those candidates that I haven't met at political events.
VERY SATISFIED	Very easy and convenient
VERY SATISFIED	Quick and easy
VERY SATISFIED	This was quick and easy
VERY SATISFIED	Great simple voting system - much appreciated over more complicated versions.
VERY SATISFIED	Very good, to internet is more fast
VERY SATISFIED	This is extremely convenient and allows me to participate in this important process. Thank you for arranging!
VERY SATISFIED	Great way to vote!
VERY SATISFIED	Easy to vote and I liked being able to see each bio on the page without having to open multiple tabs
VERY SATISFIED	Works flawlessly and easy for me since I cannot get out to vote
VERY SATISFIED	Very easy to use
VERY SATISFIED	I appreciated the info included with last bill as a heads up. Information on candidates wa helpful. Process was easy.
VERY SATISFIED	Thanks for providing all the information about the candidates. The online voting option is very easy and convenient.
VERY SATISFIED	This process is easy to use
VERY SATISFIED	The bios are very helpful
VERY SATISFIED	Easy peasy
VERY SATISFIED	Easy and convenient
VERY SATISFIED	Easy, accessiblethank you!



Rating:	Comments about this process:
VERY SATISFIED	very easy, i liked the bio links next to each candidate
VERY SATISFIED	This was an excellent method for me to cast my vote. Providing information on each candidate helped me make a decision. I opted to have my bill rounded up, where can I find the charities, the money is given to and how they were selected. Also, are the Board meetings public, are they recorded? Thank you.
VERY SATISFIED	Quick & easy! Can't beat that.
VERY SATISFIED	This was a very clear and easy process.
VERY SATISFIED	Easy
VERY SATISFIED	Very simple with all candidates and their bios available on 1 page
VERY SATISFIED	Simple, efficient, and effective voting system.
VERY SATISFIED	Very happy with the process. I belive the ease of online voting is great.
VERY SATISFIED	Nice job!
VERY SATISFIED	Made this very easy! Great job!
VERY SATISFIED	Really nice format to review the candidates, thanks for making it easy!
VERY SATISFIED	Pec is awesome company and they are very good at service and customer support is great ??
VERY SATISFIED	Simple and easy!
VERY SATISFIED	Easy!
VERY SATISFIED	Easy to access and review each candidate information
VERY SATISFIED	I liked the process and the easy way to view the candidate information. Well done!
VERY SATISFIED	Efficient and convenient. Thanks!



Rating:	Comments about this process:
VERY SATISFIED	I avoided it. Thought id have to setup a username, password like most web based apps. Didnt have to do that here. Thank You!
VERY SATISFIED	Wish it was this easy to get rid of biden. Thank you for the great service and rates
VERY SATISFIED	Easy to vote and easy to get to the bios.
VERY SATISFIED	It is very easy to use and very convenient. Thank you!
VERY SATISFIED	Very easy, great candidates. Thanks!
VERY SATISFIED	The slate of candidates is outstanding. A difficult choice for sure as all are worthy.
VERY SATISFIED	I was very pleased bio links were attached to the ballots. The side pop-ups made going through them very easy. Great job on the setup.
VERY SATISFIED	Easy to understand. Loved the many helpful links!
VERY SATISFIED	Easy to do.
VERY SATISFIED	Quick, efficient and all bio's easily accessible.
VERY SATISFIED	Informative and very easy to vote.
VERY SATISFIED	Very easy to use and the bios for each candidate where very informative in making my decision
VERY SATISFIED	Simple and easy to use the online voting. Great Job PEC
VERY SATISFIED	It was simple, effective, and easy to navigate.
VERY SATISFIED	Easy with sufficient information on each candidate.
VERY SATISFIED	super easy! thank you!



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
VERY SATISFIED	I was thoroughly satisfied with the service of the online voting poll for several reasons. First and foremost, the interface was user-friendly and intuitive, making it easy to navigate through the voting process without any confusion or technical difficulties. The instructions were clear, and the steps were straightforward, ensuring that my vote was cast efficiently and accurately.
VERY SATISFIED	Easy to learn about the candidates and to vote
VERY SATISFIED	Glad to submit vote online
VERY SATISFIED	User friendly and very thorough.
VERY SATISFIED	This electronic ballot experience was absolutely seamless. Well done!
VERY SATISFIED	Very Convient!
VERY SATISFIED	Since the US government thinks all citizens need to have internet access and are providing confirmation of the recipientsthis mode of voting should become universal for all elections.
VERY SATISFIED	Nice to have the Bio's of all the candidates handy on the ballot form.
VERY SATISFIED	Ease of use?
VERY SATISFIED	Perfect way to vote. Thank you for making it soooooo easy
VERY SATISFIED	Incredibly easy to use and I appreciate the candidate bios on the ballot page being so accessible
VERY SATISFIED	loved you gave the bio next to the name.
VERY SATISFIED	Quick and easy Plus great background on each candidate



"Your level of satisfo	action with the web voting process:"			
Rating:	Comments about this process:			
VERY SATISFIED	Thanks for giving us the opportunity to vote online and to apple for possible bill credit!			
VERY SATISFIED	This balloting process was very easy to use. Being able to review the candidate's bio helped me make a better informed choice Also, I feel that this polling system is secure. Keep up the good work.			
VERY SATISFIED	It was easy !			
VERY SATISFIED	Super easy and very convenient, thank you!			
VERY SATISFIED	Nice and easy to use, keep up the great work ???????			
VERY SATISFIED	This is the best way to conduct an election.			
VERY SATISFIED	simple vote			
VERY SATISFIED	I liked having the Bio right next to the names in the ballot, making it easier to review and vote.			
VERY SATISFIED	Perfect way to vote , convenient and the bios are an excellent asset			
VERY SATISFIED	Very easy!			
VERY SATISFIED	This was very user friendly and I was able to enjoy learning about each candidate from the comfort of my home. They all have wonderful attributes!			
VERY SATISFIED	PEC is, by far, the best energy company I have had the pleasure of being a customer. Every aspect of the business is well thought out and considered from the customer's perspective. I deeply appreciate this, thank you.			
VERY SATISFIED	Very well laid out and easy to navigate. Appreciated reading bio and questionnaires.			



"Your level of satisfo	action with the web voting process:"			
Rating:	Comments about this process:			
VERY SATISFIED	I love being able to vote on line. Thank you very much.			
VERY SATISFIED	Efficient snd liked the ease of reading Bios. Thank you			
VERY SATISFIED	The link in email took me directly to ballot and bio links were vital in making my decisions. Quick and simple process			
VERY SATISFIED	Love that you provided candidates bios and disclosure forms. All of our civil elections should be done this way.			
VERY SATISFIED	Easy and convenient to place ballot.			
VERY SATISFIED	Information was clear and easy to understand.			
VERY SATISFIED	The candidate bios were very helpful. Process was easy to follow and worked very well.			
VERY SATISFIED	Thank you			
VERY SATISFIED	Easy and good bios			
VERY SATISFIED	Excellent money saving process.			
VERY SATISFIED	Bio w/ voting ballot is very helpful			
VERY SATISFIED	Easy to use.			
VERY SATISFIED	Simple and easy to vote-like the short Bio's			
VERY SATISFIED	Quick and easily done from home, work or basically anywhere.			
VERY SATISFIED	Fast			
VERY SATISFIED	Easy user experience.			
VERY SATISFIED	Fast and easy!			
VERY SATISFIED	Quick & easy.			
VERY SATISFIED	As a former member of an Electric Co-op in South Louisiana I find your candidates more qualified than previously encountered and your voting method impressive and simple.			



"Your level of satis	faction with the web voting process:"				
Rating:	Comments about this process:				
VERY SATISFIED	Very easy.				
VERY SATISFIED	Very easy.				
VERY SATISFIED	It's nice to have bios of the individuals easily accessible on the ballot.				
VERY SATISFIED	Thank you for sending all of the info to our home. It was a pleasure reading about our candidates. We appreciate all the Cooperative does to help keep our power bills so reasonable.				
VERY SATISFIED	This is a nice format for getting to and submitting the ballot. Plus, having the candidate's bio's and policy agenda's readily available on the site is a great feature.				
VERY SATISFIED	Like the bios & ease of voting.				
VERY SATISFIED	This is so beneficial for new people to the area. I was able to review the people running and select based on resumes for each person. Thank you.				
VERY SATISFIED	The online method is much preferred, and especially like the personalized link which doesn't required login credentials.				
VERY SATISFIED	Thank you for doing online voting. I would prefer to not waste paper/mailing at all				
VERY SATISFIED	Very streamlined I like it				
VERY SATISFIED	Ty for sending me all that I needed to be able to vote!				
VERY SATISFIED	I wish we could vote like this in state and federal elections.				
VERY SATISFIED	I would have preferred to receive the information for the voting and candidate bios via email instead of snail mail. I would like to see PEC be more efficient with our money in these matters.				
VERY SATISFIED	Great job!				



"Your level of satisfo	action with the web voting process:"			
Rating:	Comments about this process:			
VERY SATISFIED	Good. Thanks.			
VERY SATISFIED	Easy to complete and it's nice to have the information about the candidates available right there.			
VERY SATISFIED	Thanks for an easy way to vote and keep us informed.			
VERY SATISFIED	Super quick and easy. Bio option is nice.			
VERY SATISFIED	Super easy, loved the bio option			
VERY SATISFIED	Very easy and liked the way everything was presented			
VERY SATISFIED	Very easy to navigate with explicit instructions on how to vote.			
	Thank you!			
VERY SATISFIED	I love including the bio for each of the individuals running. It ensures everyone has the opportunity to be educated on the folks running!			
VERY SATISFIED	Very easy process! I like the credit incentive for voting, and I appreciate the ability to review each candidate's bio as I'm making my final choice.			
VERY SATISFIED	keep up the good work during these difficult times			
VERY SATISFIED	Couldn't have been easier!			
VERY SATISFIED	voting on-line is so easy. Thank you!			
VERY SATISFIED	You have made this extremely easy, straight forward, and a very professional way to cast a vote. WELL DONE!!!!			
VERY SATISFIED	Too easy, no excuses not to vote			
VERY SATISFIED	Very simple and allowed for fast decision making. Thanks.			
VERY SATISFIED	Super easy, helpful to have bios mailed. Loved the QR Code			
VERY SATISFIED	Informative and enjoyable.			



Rating:	Comments about this process: The process was smooth and user friendly. I appreciated that I was able to see the bio of each candidate.		
VERY SATISFIED			
VERY SATISFIED	this was very easy - no problems		
VERY SATISFIED	I forgot to mail my ballot in so I am thankful for this option ??		
VERY SATISFIED	I appreciate you putting information about each candidate.		
VERY SATISFIED	Very easy and informative		
VERY SATISFIED	user friendly, quick, and easy		
VERY SATISFIED			
VERY SATISFIED	Very easy with a Bio available, Thanks		
VERY SATISFIED	It was easy to complete this process		
VERY SATISFIED	Very easy and convenient to use.		
VERY SATISFIED	Love the Bio's & learning a bit from the candidates		
VERY SATISFIED	A good group of candidates, shows the strength of the organization! Proud to be a member.		
VERY SATISFIED	you've made voting easy and convenient		
VERY SATISFIED	Thank you for making this so easy to vote.		
VERY SATISFIED	Very easy to vote, thank you for making this process so simple.		
VERY SATISFIED	Very easy. Bio's were very detailed.		
VERY SATISFIED	Easy to utilize and smooth process.		
VERY SATISFIED	Voting process is fine. Missing candidates who are progressive- ie: renewables.		



"Your level ot satisto	action with the web voting process:"			
Rating:	Comments about this process:			
VERY SATISFIED	I liked the ease and quickness of this ballot and the Bio of the candidates. Good job PEC			
VERY SATISFIED	Thank you for making the process so simple and providing everything needed to make an informed decision.			
VERY SATISFIED	This was really easy.			
VERY SATISFIED	Easy and fast.			
VERY SATISFIED	Easy!			
VERY SATISFIED	Thanks for making this so easy!			
VERY SATISFIED	Easy to vote for candidates and all have good information about there carriers			
VERY SATISFIED	I very much appreciate that PEC gives their members the opportunity to vote for leadership. The options provided to cast our vote is so simple and I truly hope more members will take the time to participate. Thank you, PEC!			
VERY SATISFIED	Thank you for providing the ballot together with excellent information about the candidates in the most simple and efficient way I've ever seen.			
VERY SATISFIED	It was so easy I don't know why anyone wouldn't vote.			
VERY SATISFIED	Easy and fast, thanks!			
VERY SATISFIED	Quick, easy, and attached to my online account. No need for an extra login. This is what a good user experience is about! Thank you!			
VERY SATISFIED	Very easy Thank you			



nata a	Considerable with a Mallian consideration	
Rating:	Comments about this process:	
VERY SATISFIED	Good information that's to the point and convient enough to promote participation. Nice work.	
VERY SATISFIED	it was easy	
VERY SATISFIED	I am grateful for the information provided on the ballot about each candidate.	
VERY SATISFIED	VERY easy to use. TY!	
VERY SATISFIED	Can I recommend this "system" to the FEC in view of our 2024 national elections?	
VERY SATISFIED	This is a great way to vote!	
VERY SATISFIED	This is a very handy way to vote and saves the utility \$\$ in mailouts. Great job PEC.	
VERY SATISFIED	Very easy process	
VERY SATISFIED	Nicely done	
VERY SATISFIED	Very nice to do everything on my phone, including reading the bios! Thank yo for the ease of voting	
VERY SATISFIED	Thank You PEC Board Directors and PEC Staff,	
VERY SATISFIED	Simple and easy	
VERY SATISFIED	Good to have bios on candidates.	
VERY SATISFIED	Easy to use.	
VERY SATISFIED	Safe and easy way to vote.	
VERY SATISFIED	Easy access and easy to vote.	
VERY SATISFIED	This is so easy and convenient. No excuse not to vote.	
VERY SATISFIED	No hassle at all!	
VERY SATISFIED	Easy and don't have to mail it in.	



"Your level of satisfo	action with the web voting process:"			
Rating:	Comments about this process:			
VERY SATISFIED	Wow this was so easy!!! Thank you PEC			
VERY SATISFIED	Glad you included candidate bios along with the ballot.			
VERY SATISFIED	N/A at this time.			
VERY SATISFIED	It was very easy. Thank you.			
VERY SATISFIED	It was nice having the candiates' bios on the voting screen. Simple process!			
VERY SATISFIED	I wasn't asked for my personal election id, nor election password when online voting			
VERY SATISFIED	Able to see candidate bios and resumes with conflict forms, etc. Easy to see all data needed to make an informed decision.			
VERY SATISFIED	User-friendly and fast, efficient voting experience. I have been enrolled in Power of Change for years. I wish there would have been an option to select "already enrolled" as I did not like leaving that blank and, therefore, did not submit it.			
VERY SATISFIED	easy to use			
VERY SATISFIED	Easy process to cast vote.			
VERY SATISFIED	Very easy process and liked that it could be done online and not me having to drive somewhere			
VERY SATISFIED	Made easy			
VERY SATISFIED	Quick and easy			
VERY SATISFIED	Super easy this way. All candidates look great. Thanks PEC			
VERY SATISFIED	The instructions were clear and complete; the entire process was fast, easy and secure.			
VERY SATISFIED	Quick and easy			
VERY SATISFIED	Easy to process			



"Your level of satisfo	action with the web voting process:"			
Rating:	Comments about this process:			
VERY SATISFIED	Very easy and convenient.			
VERY SATISFIED	great way to vote			
VERY SATISFIED	Quick, easy and efficient. Way to go. Good job.			
VERY SATISFIED	I like that I had a personalized link to vote. This made it very easy			
VERY SATISFIED	Very simple to cast vote			
VERY SATISFIED	Very easy to vote. Thank you			
VERY SATISFIED	Thank you for making it easy!			
VERY SATISFIED Nice to have the bio for each of the candidates running position and a simple way to vote.				
VERY SATISFIED	Easy & fast!			
VERY SATISFIED	Easy peasy			
VERY SATISFIED	Easy and exciting			
VERY SATISFIED	Very easy and punctual to vote on-line.			
VERY SATISFIED	Easy and saves everyone money and time. No lost ballot no expensive postage. I also liked the fact the bio's were available for easy review.			
VERY SATISFIED	Very user friendly.			
VERY SATISFIED	Simple			
VERY SATISFIED	Easy			
VERY SATISFIED	Very useful friendly.			
VERY SATISFIED	Reading the Bios was very helpful.			
VERY SATISFIED	Straight and simple!			
VERY SATISFIED	Straight forward.			
VERY SATISFIED	SATISFIED It was easy. The information on each candidate was excellent.			



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Your level	OI	satistaction	WITH	the web	voting process:	
100110101	91	Janorachon	AADIT	THE WEEK	Toming process.	

Rating: Comments about this process:

VERY SATISFIED On point and to the point. Thank you

VERY SATISFIED Very simple!

VERY SATISFIED User friendly and excellent way to cast my vote.

VERY SATISFIED Yes very satisfied.

If City, County, State, and Federal handled their voting polls this way, we would have a faster way to count the votes with time and

accuracy.

Thanks

VERY SATISFIED	Thanks very easy to navigate.	
VERY SATISFIED	Thank you, it was very simple and	d precise.
VERY SATISFIED	I'm glad you are offering online.	It is faster and more efficient.
VERY SATISFIED	This was super easy. Just a few	clicks and it's done.
VERY SATISFIED	Easy with clear instructions and o	candidate information.

VERY SATISFIED Fast and easy!
VERY SATISFIED Worked well!

VERY SATISFIED easy

VERY SATISFIED Easier than one can imagine.

VERY SATISFIED Great process, simple and easy to use. Thanks!

VERY SATISFIED Ver straight forward and efficient process

VERY SATISFIED Bio was a nice touch

VERY SATISFIED Very easy.

VERY SATISFIED Very good detailed bio's on all candidates



Rating:	Comments about this process:		
VERY SATISFIED	I admire the dedication that Mr. Jones has for our community ar family values.		
SATISFIED	Super Easy!		
SATISFIED	Easy method of voting with ample information on each candidate to make an informed decision.		
SATISFIED	It's hard to get very excited when there is only one candidate on the ballot.		
SATISFIED	Electronic voting process was user friendly		
SATISFIED	Easy to use and vote		
SATISFIED	It process was very easy :)		
SATISFIED	Great job		
SATISFIED	I really like how you guys incentivized voting/ I honestly would no have done it if I didn't get a chance at winning bill credits		
SATISFIED	Easy way to vote, online easlier for the public that hard to get around		
SATISFIED	Nice & easy		
SATISFIED	The personal link made it a very efficient process. Not to mention all the information available about the candidates.		
SATISFIED	I appreciated how quick voting was and that it was part of my account already.		
SATISFIED	Very simple!!!		
SATISFIED	Reaching out to customers with a voting filer was a good idea. Thank you.		
SATISFIED	Pretty straight forward. I liked the write ups and conflict of interests disclosures.		



Dating	Commonts about this property
Rating:	Comments about this process:
SATISFIED	Easy
SATISFIED	For incumbents, I would like to see tangible accomplishments achieved during their term in office, not just a summary of positions they have held.
SATISFIED	Easy enough.
SATISFIED	Easy
SATISFIED	Regarding power of change, what organizations are supported?
SATISFIED	Very easy and straightforward! Thank you
SATISFIED	Very easy to vote and it was helpful to have bios attached to the candidates
SATISFIED	Seemed easy and straight forward.
SATISFIED	I wish that the ballot page had included my Election ID # and Election Password. This would have given me more comfort that I was voting my unique ballot.
SATISFIED	thank you
SATISFIED	Nice change to help with participation!
SATISFIED	I could have voted confidently without receiving your mailout information. Many postage dollars could have been saved if you would only send out paper information to those members that do not have email addresses on file with PEC. Thanks!
SATISFIED	It was very easy to log m and vote.
SATISFIED	Pretty easy, no complaints.
SATISFIED	Easy to navigate - had all bio's available to read as well.
SATISFIED	easy to use
SATISFIED	Simplicity at its best!!



	action with the web voting process:"
Rating:	Comments about this process:
SATISFIED	No comment
SATISFIED	Integrated Bios were appreciated.
SATISFIED	I don't have any issues with it.
SATISFIED	To all board of directors, please continue to support community and do what is in the best interest of our communities and not your professional interest. Thanks.
SATISFIED	Easy
SATISFIED	Nothing wrong with process, but one candidate :(
SATISFIED	Easy
SATISFIED	Am in Power for Change already, so should explain result if not selected, would that remove my participation?
SATISFIED	Very easy and quick process.
SATISFIED	It would be nice if the beneficiaries of the power of change had a link that one could see more about their entity
SATISFIED	Easy to vote.
SATISFIED	A lot of paper churning through when there's only a single guy running.
SATISFIED	Very easy to vote online
SATISFIED	Easy and simple
SATISFIED	thanks
SATISFIED	Not clear if I need to re-enroll each year, thru this ballot, for the change-up program I did not mark YES because I already participateok? Really liked the easy to review bios, thanks
SATISFIED	Quick & easy
SATISFIED	Easy to do



Rating:	Comments about this process:
SATISFIED	FANTASTIC
SATISFIED	I needed more information on how candidates voted on controversial issues like elimination of net metering for rooftop solar members.
SATISFIED	Would like discussion of solar rates paid by pec not keeping up with rate increases
SATISFIED	I am already enrolled in rounding up my payment. Do I need to renew or could I have just ignored that choice. Thank you.
SATISFIED	It would be even better if someone else was running for the position.
SATISFIED	Simple and convenient
SATISFIED	Process through SmartHub was easy to navigate. I appreciate the PEC reaches out in multiple ways to encourage voting (paper ballot and email showing multiple ways to access ballot).
SATISFIED	The process was very simple and easy to understand.
SATISFIED	Gave good and thorough information on each candidate
SATISFIED	If there was going to be a choice between candidates on the ballot, it might be nice to include hyperlinks to the candidates' information. In this case, I didn't have a choice.
SATISFIED	All of the information needed to make an educated choice was provided.
SATISFIED	Could be improved by also having each candidate answer the same questions.



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
SATISFIED	There needs to be a form of media that outlines what this is. People are going to be casting votes for people based on the bio provided on this page. The media should likely be in video form to provide a full picture of how this process works and what it means to be an elected member of the PEC board. PEC in general should work on the messaging to the communities to fully understand how the organization charges the constinuents in which it serves.
SATISFIED	Thanks for making it convenient, especially for those who still work elsewhere while having a home in Canyon Lake.
SATISFIED	Why just one candidate is present?
SATISFIED	Thank you, We found it interesting and helpful to finish the process.
SATISFIED	Liked to see the background and experience of each candidate.
SATISFIED	I enjoyed the potential bill credit
SATISFIED	Easy
SATISFIED	PEC board member voting records should be easily available.
SATISFIED	It's easy process, just click the box and submit. However, I wonder why it's only one person (District 1 only) listed, while email said 3 candidates (District 1, 6 & 7).
SATISFIED	Easy
SATISFIED	Simple and brief.
SATISFIED	I love that y'all provide candidate backgrounds and clear instructions



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
SATISFIED	I thought the process for electronic voting was very straightforward and user-friendly. Appreciated having a short bio and questionnaire for each candidate on the ballot. Very useful feature to have.
SATISFIED	Easy peasy
SATISFIED	It was quick and easy with all information readily available
SATISFIED	If seems seamless just hope it is safe
SATISFIED	I'd like to say the big freeze was on my mind while voting. I recall there was abysmal communication to keep the public informed and I hope you will improve on that record when/if a problem arises again.
SATISFIED	Go PEC!
SATISFIED	Was easy
SATISFIED	The bios help to understand the candidates stance.
SATISFIED	Not hard at all, however, since we only get to vote for 1 district, would be nice to know what district we are in before doing research on all the candidates for all the districts.
SATISFIED	Very easy!
SATISFIED	Much easier online!
SATISFIED	Not sure how Paul Graf was able to obtain cell phone numbers of PEC members to sent out campaign messages, but that does not seem fair.
SATISFIED	VERY EASY
SATISFIED	Very easy!
SATISFIED	I very much liked it. The process was easy.



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
SATISFIED	How am I entered to win a bill credit it you don't collect information?
SATISFIED	Love how easy it was
SATISFIED	It was made easy.
SATISFIED	The process is very easy to understand and to use.
SATISFIED	seems pretty easy
SATISFIED	I appreciate the offer of a possible credit towards our account, that definitely is encouraging me to vote. Times are tough, so the chances of getting help is most appreciated.
SATISFIED	Easy to navigate
SATISFIED	Easy to vote; energized me to actually vote.
SATISFIED	No Comment
SATISFIED	Easy to use
SATISFIED	First time I have ever participated in a vote. Based my decision or the bio information that was provided
SATISFIED	pretty easy
SATISFIED	I appreciated receiving the letter and the ease of voting.
SATISFIED	What should I be looking for in their bio? One of the candidates just talked about his family and job which didn't seem to be related. I don't really know what experience or education a person needs. Is there anywhere I can find this info?
SATISFIED	It was easy enough to read bio & vote!
SATISFIED	I am new in Georgetown and even in Texas and I voted based on information online about Mr.Milton so I hope I did it right.



Dating	Comments about this proposes
Rating:	Comments about this process:
SATISFIED	Voting procedure appears to be well thought out and straightforward.
SATISFIED	It was very easy process and I could vote without any issues. All relevant information was provided with easy navigation
SATISFIED	Easy to use and quick
SATISFIED	Pretty straightforward process to vote and the site didn't try to sell me anything. Overall a nice experience.
SATISFIED	Great ??
SATISFIED	Reviewing candidates and voting was quick and easy. Good luck to all candidates.
SATISFIED	I was surprised there was only one candidate to vote for. However, the supplemental information about the candidate was very helpful. Hoping there will be more candidates to choose from in future elections!
SATISFIED	Process was very easy! I love that the bios were included in the same screen as the voting choices.
SATISFIED	Would like to have seen more than 1 candidate running.
SATISFIED	The process was very easy, but given there was only one candidate choice, I don't really consider it voting.
SATISFIED	Wanted to go with the new guy and see what new change he could bring
SATISFIED	Could have sent candidate bios earlier to give time for any desired research. But process is good.
SATISFIED	Really convenient process.
SATISFIED	I would rather not see the "round up" option here.



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
SATISFIED	I am glad we have an online version, it was fast and easy
SATISFIED	We have had reliable service and the pricing has been a little high but still fair in this economic time. Thank you.
SATISFIED	It was very easy to do.
SATISFIED	Very easy to use
SATISFIED	It was easy
SATISFIED	Pretty easy!
SATISFIED	Ease of casting ballot at just a couple of clicks.
SATISFIED	I suggest you use this method for an on line survey of how your customers feel about your service levels
SATISFIED	Simple to do. Liked bio as well
SATISFIED	Pleased that the Bio and other info were available to review. If it wasn't there I would NOT have voted!
SATISFIED	Easy to do, the delay from initial msg about the vote to the email that allows you to get it done is a little frustrating, but I see the reasons the way our email svcs push our emails into unread piles for us.
SATISFIED	Easy to vote
SATISFIED	Was impressed easy and fast
SATISFIED	Everything went smoothly.
SATISFIED	Answers to questionnaire were very helpful.
SATISFIED	It was quick and simple to vote. The longest part was finding my Election ID and password on the paper ballot. It didn't jump right out and wasn't in the obvious places I assumed it might be.
SATISFIED	Easy to understand and execute.



'Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
SATISFIED	Bio and background is helpful, thanks.
SATISFIED	Good
SATISFIED	Easy to do
SATISFIED	Very easy to navigate and find information about candidates. Easy to understand.
SATISFIED	There should be an option for additional voting if you have more than one ballot.
SATISFIED	Thank you for making the Process easy for senior person to navigate.
SATISFIED	easy instructions, easy submission. I believe this will help increase participation among members.
SATISFIED	No comments or concerns at this time
SATISFIED	Seems like a big waste of time and paper for someone running unopposed
SATISFIED	It is a simple process with all the details listed for each candidate.
SATISFIED	Easy enough
SATISFIED	Process is clear and simple. My only disappointment was in the candidates' description of their plans in the sense that no comment of major significance was directed to increased use of solar and wind. I would have like to have seen that!
SATISFIED	The second ballot item should be either-or to assure the item was voted on and a choice was clearly made to prevent this item from being "voted" on by a ballot counter.
SATISFIED	No comment at this time



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
SATISFIED	Very easy to use.
SATISFIED	It was easy and fast! Thank you!
SATISFIED	It's convenient except If one doesn't remember their login password, it would hinder them from voting.
SATISFIED	Although I don't expect to win, I applaud the use of a chance to win a bill credit as an added incentive to vote. As I recall, there are more opportunities to win by using a paper ballot than with an electronic ballot. Considering the costs associated with paper ballots, e.g., postage, handling, and counting, I expect that economics favor the use of electronic ballots so shouldn't more chances for rewards be offered to those voting electronically?
SATISFIED	Very easy
SATISFIED	I'm already enrolled in power of change. You should make it clear that if a person is already enrolled, one doesn't need to reenroll in order to keep being enrolled in the program.
SATISFIED	It was self explanatory how to vote. Plus it was helpful to read the candidates bios as it relates to running for a board seat.
SATISFIED	Thank you for the opportunity.
SATISFIED	Nice and convenient
SATISFIED	Smooth as silk
SATISFIED	I'm honored to be informed of the candidates and be given the opportunity to vote for PEC Director election.
SATISFIED	N/A
SATISFIED	Voter friendly, easy to navigate instructions.
SATISFIED	Easy to vote. You must educate yourself on the candidates first.



"Your level of sati	sfaction with the web voting process:"
Rating:	Comments about this process:
SATISFIED	Easy to vote
NEUTRAL	Lower the electric cost Economy has risen to the point that people can't afford to live and need to trim costs on everything and I don't see anyone making that easier
NEUTRAL	Vote online is easy. Just wish there was more people running in District 1. Possibly new fresh set of eyes.
NEUTRAL	don't understand why there is a vote when there is only 1 candidate.
NEUTRAL	I would like to be selected for a \$400 credit. I lost my job and working hard during this inflation time and taking small PT jobs even to make ends meet. Thank you for your consideration.
NEUTRAL	Only one candidate
NEUTRAL	There wasn't much to actually vote on or for.
NEUTRAL	I am neutral on this
NEUTRAL	Stop racking up prices!!
NEUTRAL	After using the link in the app I was redirected to a web page asking for a voter ID and passcode (???). Used my pec ID and password but no response. Killed that web page, returned to the app and was the. Redirected
	to the actual voting page, no longer asking for a voter ID and passcode. Very odd.
NEUTRAL	
NEUTRAL	no comments
NEUTRAL	Voted



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
NEUTRAL	Change our out of control rate increases. My bill from year to year has more than doubled. While my usage has stayed the the same or lower.
NEUTRAL	Convenient, but, just saying, this method seems unusual
NEUTRAL	It should be more informative. Only one option shows on the page.
NEUTRAL	It took about a week of trying several times a day to access the Smart Hub App. Finally today I was able to access the login page and vote. That part was very easy. ??
NEUTRAL	Quit getting liberal activists!!
NEUTRAL	I Would happily round up my bill if PEC supported nonprofits that we support. Without knowing which nonprofits you support, we definitely decline to round up.
NEUTRAL	Only one person on the ballot, what is the point?
NEUTRAL	Only had 1 candidate to vote for. Seemed a little pointless.
NEUTRAL	Need to be able to see if there a Democrat or Republican
NEUTRAL	Bio info should be standardized.
NEUTRAL	I appears there is one candidate. This is not an election. This is an appointment. It would be good to provide some explanation of why there is no other candidates or just explain no other candidates presented themselves and this is who applied to be a candidate.
NEUTRAL	only one candidate? not much of an election
NEUTRAL	My first time to voteWeb site very easy to follow.



"Your level of sat	tisfaction with the web voting process:"
Rating:	Comments about this process:
NEUTRAL	It is pointless to require an election when there is only one candidate.
NEUTRAL	easy and like that i can see about candidate
NEUTRAL	All of this for only one candidate? And there were no other people running, so I know you have to do this, but it seems like such a waste of time for you.
NEUTRAL	Odd to have a vote with only one candidate and no write-in option. This is not an issue with the system or candidate but rather the process.
NEUTRAL	Voting should be yes no or abstain not viewing bio etc.
NEUTRAL	Would prefer to have a secret ballot.
NEUTRAL	Does not show who else are competing against Milton Rister.
NEUTRAL	Only 1 candidate? Strange
NEUTRAL	Why is there only 1 candidate choice to "vote"
NEUTRAL	Only one candidate
NEUTRAL	Why are you harassing us to vote when there is only one option? It makes no sense.
NEUTRAL	Very easy process but not enough info on candidates other than a personal bio and fluff.
NEUTRAL	My vote was meaningless. There was only one person on the ballot. Isn't that what they do in Russia?
NEUTRAL	If there is only one candidate then why do we have an election? There was no option to vote against.



'Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
NEUTRAL	I think PEC should encourage more users to add solar panels to help to overall grid. Thanks
NEUTRAL	I'm concerned about rising cost in Georgetown.
NEUTRAL	He's the only candidate so there's no other choice. Hopefully he lowers bills and he has acrual good intentions for us Texans.
NEUTRAL	I appreciate having access to electronic/web voting. A better interface for accessing the questionaires and disclosures would be nice. A more integrated display would be good so prevent backtracking for the users.
NEUTRAL	No solar no wind!
NEUTRAĹ	I thought there would be an option to nominate someone else other than who was listed on the ballot if you thought someone would be a good candidate. Other than that it was a simple and easy process.
NEUTRAL	If you had mentioned we could view the bios when accessing the ballot it would be less stressful. I wasn't ready to vote so I didn't want to see the ballot, but that was the only way to view the bios.
NEUTRAL	Does not seem like much of an election when there is only one candidate.
NEUTRAL	WHY IS THERE ONLY ONE OPTION? LETS GET IT TOGETHER AND HAVE MORE CANDIDATES FOR YOUR VOTERS. ESPECIALLY AFTER YALL INCREASED OUR RATES THIS LAST YEAR.
NEUTRAL	Haven't lived here long enough to participate as I don't know how things work or even what is going on. Maybe in the future.
NEUTRAL	Only 1 candidate?
NEUTRAL	Process was easy, only having one option is sad.



"Your level of satis	Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:	
NEUTRAL	it would have been ideal to know about nominations through a similar process so that there could be more than one candidate for selection	
NEUTRAL	seems odd to vote for person who is only candidate	
NEUTRAL	Just one candidate? What's the reason for voting?	
NEUTRAL	Have them answer the same questions and provide a link to their LinkedIn profile.	
NEUTRAL	I tried several times to vote on my iphone and it would not take me to the ballot. Perhaps stating a computer should be used would help.	
NEUTRAL	Its kind of a shame to go through this expense and effort when there's only one candidate. How do you get on the ballot?	
NEUTRAL	I do not see multiple Candidates option running for this position to cast my vote better.	
NEUTRAL	uncontested elections are funny	
DISSATISFIED	logs you out before one can read bios	
DISSATISFIED	One choice on one position isn't voting. It's a monopoly or a dictatorship that claims to be elected. This was a waste of time and coop money	
DISSATISFIED	Was hard to get the voting page	
DISSATISFIED	It would be best to have some means by which the customers eligible to vote can inspect or audit the voting process.	
DISSATISFIED	Only one option to vote for!? What's the point of voting then!	
DISSATISFIED	Read & reread every page before finding ID & password! Frustrating!	



'Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
DISSATISFIED	Horrible solar reimbursement per kwh. It's so low it's not worth selling to power company
DISSATISFIED	I prefer the paper ballot option.
DISSATISFIED	I find it odd that District 1 only has 1 candidate. Not really an election. I hope he does a good job.
DISSATISFIED	Milton is very qualified but the lack of another option/competition was a downer.
DISSATISFIED	Until I was ready to vote, it was not made clear to me that I would only be voting on the candidates from my own District. I wasted a lot of time readying and deciding my choices from other districts.
DISSATISFIED	I don't think it's a vote when there's only one option. I only "voted" to be entered into the chance to win money.
DISSATISFIED	I had to go through the process 3 times before it worked. Could be user error ???????
DISSATISFIED	We the MEMBERS had voted elections to be at large and the board overrode our vote. It seems to me the board are not concerned what the members want and do not aloud ,we our members, to voice their opinion. Why not the CO-,,OP magazine be for the members only to voice their opinion, since we pay for the P.E.C.'s part.
DISSATISFIED	Website wasn't compatible with my browser. I was forced to use a borrowed computer.
DISSATISFIED	Need link to candidates resume



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
DISSATISFIED	Voting process was fine. But the background you provided on candidates was lacking. The candidate questionnaire did not ask any questions that directly reveal the candidates' stance on issues. Just softball questions for fluff answers. Only one candidate mentioned anything about renewable energy - one of the most important issues facing our grid now - and that was in his general bio statement. Low rates are not the only thing some of us care about
DISSATISFIED	No option to abstain from this vote? With only one candidate that leaves no options.
DISSATISFIED	Have service in 3 areas. Would be much better if all showed on same page.
DISSATISFIED	There is only one person on the ballot, doesn't seem like a vote to me at all.
DISSATISFIED	I do not see multiple Candidates option running for this position to cast my vote better. It gave me only 1 option to select from.
DISSATISFIED	The voting website is extremely slow.
DISSATISFIED	It's not democratic with only one candidate
DISSATISFIED	If there's only one candidate no other candidate on the ballot why we need to vote?
DISSATISFIED	only one candidate?
DISSATISFIED	How can there be only one candidate for selection? What kind of voting is this?
DISSATISFIED	I have no clue who this people are. Thanks



Rating:	Comments about this process:
VERY DISSATISFIED	The email I received stated the following: "This year, you can vote to fill a seat on the PEC Board of Directors for districts 1, 6, and 7." It says AND. Based on this I carefully studied the candidates for those THREE districts. Over an hour wasted. When I opened the ballot, I could vote only ONE district with ONE candidate. Who decided to use the word AND when it should have been OR?? Granted the detailed instructions, under the link, say ONE but it was misleading at the start.
VERY DISSATISFIED	if there's only one candidate on the ballot why bother me with voting?
VERY DISSATISFIED	One candidate lol
VERY DISSATISFIED	LOL, voting options are blast!
VERY DISSATISFIED	I am only able to choose 1 out of 3 in this district, where I wanted to elect Grover D. Clifton Jr. for the position. It is unfair to give me a choice but ultimately take it from me.
VERY DISSATISFIED	Milton looks like a great candidate, but what kind of election has only one candidate???
VERY DISSATISFIED	This election is a joke. Nobody is running against this candidate.
VERY DISSATISFIED	For some reason just 1 candidate available. Don't feel it's a fair election.
VERY DISSATISFIED	What is the purpose of voting if it is only person who is contesting?
VERY DISSATISFIED	There is only one candidate to choose from
VERY DISSATISFIED	There should have been more than one candidate or a choice to not vote for any candidate.



"Your level of satisfac	tion with the web voting process:"
Rating:	Comments about this process:
VERY DISSATISFIED	Only one option to choose , should be atleast 2 to call for an election
VERY DISSATISFIED	There is only 1 person for the election? If yes then why keep the election?
VERY DISSATISFIED	you give us the option to vote but yet there is only 1 candidate?????
VERY DISSATISFIED	Only one candidate
VERY DISSATISFIED	Only one candidate so why am I even voting?
VERY DISSATISFIED	With only 1 candidate why pretend to hold an 'election'
VERY DISSATISFIED	i should be able to write in a candidate
VERY DISSATISFIED	There is only one candidate for my district. What is the point of voting?
VERY DISSATISFIED	You all a raping us on electric cost you should be ashamed of yourselves.
VERY DISSATISFIED	Very easy online vote
VERY DISSATISFIED	Why vote, only 1 name on the ballot
VERY DISSATISFIED	I don't see any competitors to choose. Why do you have only 1 candidate in the run?
VERY DISSATISFIED	I was only able to
	Vote for one person district one Milner Riser or whatever is name is. Which is a vote. If you all sent this out and knew you only had one candidate that's a real Waste of everyone's time.
VERY DISSATISFIED	There is only one candidate, not much of meaning to vote?
VERY DISSATISFIED	This link wasn't working yesterday.



'Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
NO COMMENT	I liked it. I just needed to know I could get bio info on it instead of try pec website and getting nothing except page not available. Thank you for all the hard work.
NO COMMENT	Please provide electricity in an efficient and responsible manor without worrying about all of the politically correct nonsense like "sustainability"!
NO COMMENT	Not much feedback since there was only one candidate to vote for but easy enough experience.
NO COMMENT	sneaky of you to try to get people to opt into the power of change program.
NO COMMENT	The voting process was easy, and the candidate biographies and their statements of their goals were helpful. I voted for the one who had the most concrete proposals for improvements to the PEC system.
NO COMMENT	Would have been good to have more than one option
NO COMMENT	Well, that was easy!!!! We love PEC!!!
NO COMMENT	Next ballot needs to show what political party they are affiliated with. Also, neighborhood need to be investigated for businesses being ran in single family dwelling and for hoarders collecting trash outside their homes.



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
NO COMMENT	Trying to follow the instructions in the mailed packet was not easy, and had a very poor experience rating. You should just send out the email automatically & state in the mailed packet that if you wish to vote online an email will be sent when the election opens. Instead, I had to click around and get lucky to spawn the email. The actual process was seamless, but getting there had a very poor user experience. Your materials are not consistent enough for a smooth voting process.
NO COMMENT	n/a
NO COMMENT	Love the ease of voting
NO COMMENT	All lists should be in alphabetical order - no exceptions
NO COMMENT	a single candidate makes voting of very little importance
NO COMMENT	I appreciated the information for each candidate that was provided came with the ease of a click of a link Since it is important as a member to have a vote having the information the candidate provided to compare to the other candidates proved to be helpful in casting my vote without this information The voting page was not overwhelming with an abundance of information to make my way though and provided and ease to know where I needed to click to cast my vote
NO COMMENT	I'm glad we don't vote like this in the presidential election.
NO COMMENT	Its great. I like the fact that each candidates background was provided.



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
NO COMMENT	I want to know from directvote.net or PEC who counts the paper ballots? Also who counts the paper ballots and who combines the two electronic and paper ballots together? Please let me know via email at thank you.
NO COMMENT	No thank you
NO COMMENT	No option for other candidates?
NO COMMENT	How can one apply for a future board participation? I can only see one candidate.
NO COMMENT	Very easy AND you linked the needed info right there on the page thank you
NO COMMENT	Very convenient process that makes it much easier to stay informed and involved.
NO COMMENT	Bios were all good. I picked the one I thought may do a great job for all of us.
NO COMMENT	Wished there was another candidate to vote for besides Milton
NO COMMENT	i love this process PLEASE give me the 400\$ for the bill im really broke and need help to pay my bills IM BEGGING YOU
NO COMMENT	working for the best of community
NO COMMENT	It was nice to get the printed bios in the mail and give the candidates enough space to explain themselves. I feel like it allowed me to make an informed choice.
NO COMMENT	Having covered many things such as raising children, and extensive knowledge of the laws as practicing attorneys have, it would be beneficial to have someone with insights on how to get things done where needed.



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
NO COMMENT	voting process was satisfactary, thanks
NO COMMENT	I'd rather vote for all the candidates are substandard and don't have the best interest and accountability for the ratepayers and the failure in 2021 and mostly director Graft! Who along with all that Board should resign due to the failure not to mention most of the staff. They lied about the causes. Be honest!
NO COMMENT	Send out a single card 1 month in advance and ask if they want a paper ballot with candidate info then call and leave their election password on a recorded phone number. If they prefer electronic voting an email link will be sent to "their current e-mail "To change the email call the same number and select option 2 and submit the email they want the electronic voting link sent to. Send paper ballots as requested & send email links for voting electronically to all the rest on voting day.
NO COMMENT	Satisfied.
NO COMMENT	There wasn't any other options other than voting 1 person and/or increasing up your utility bill for a "Cause"
NO COMMENT	Give these lineman a Raise and reduce the upper food chain, Upper Mgmt and Directors.
NO COMMENT	There is only one candidate option to choose no other option left during the vote selection online



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
NO COMMENT	This was extremely convenient and efficient. I appreciated that I could access the candidates' bios without having to sort through paper; I could do it from my device with ease. Having this option is also more cost-effective and more environmentally friendly. Thank you for offering this. Perhaps you can email the QR code in the future, rather than have it come in post mail. It would likely allow for more efficiency and yield a higher amount of responses. Thank you for the opportunity!
NO COMMENT	Very helpful! Thank you.
NO COMMENT	I'm glad that you are allowing online voting. The only question I have is why do you show us the candidates for three areas with their background, then give us the chance to vote for only one of the three?
NO COMMENT	The email led me to believe that I would be able to vote for all three districts. I invested the time to read up on each of the candidates and had made my three decisions. When logging in to Smart hub I was only given one option which I imagine is the district I am in. The information was laid out in a poor manner to make it clear that you would only be voting for the district that you were in. There should be a link provided to determine which district that I am in on same candidate page.
NO COMMENT	Process was great. Well done!
NO COMMENT	I only had one candidate to choose from
NO COMMENT	time is life. 77 years old , this was great.
NO COMMENT	not a lot of choices.
NO COMMENT	great
NO COMMENT	not a lot of choices.



"Your level of satisfaction with the web voting process:"	
Rating:	Comments about this process:
NO COMMENT	I read the bios from the candidates and picked the one I thought would best represent my best interests. I looked on the website and could not find Director Salaries. I'm sure they are available but difficult to find. It would be nice to have that INFO AVAILABLE. Thank you
NO COMMENT	Thanks everything is great for me as well
NO COMMENT	Why does there need to be a vote if there's only one option to pick from?
NO COMMENT	Why are we voting if there is no one else running? Strange.
NO COMMENT	Please lower rates a lot! Thank you.
NO COMMENT	Easy
NO COMMENT	Very easy and would not have voted without incentive
NO COMMENT	The letter sent out and recvd on 5/20 fails to tell you that you must sign in to your PEC account to access the ballot to vote. Using directvote.net/pec has NO ACCESS to the ballot. you must first sign in to your SmartHub account. The Election ID and Election Password at the top of the letter recvd 5/20 also did not have to be used to vote online. VERY UNCLEAR INSTRUCTIONS
NO COMMENT	This is wonderful. It makes voting very easy.
NO COMMENT	It would be nice to get a job description to compare the candidate's qualifications.
NO COMMENT	I got to choose with only one option