



Cooperative Update

Julie C. Parsley | Chief Executive Officer

PEC PROUD!

We're PEC Proud to be
named a Top Workplace by the
San Antonio Express-News

**TOP
WORK
PLACES**

2022

San Antonio Express-News





PEC PROUD!

For the first time, PEC has been recognized NATIONALLY as a Top Workplace for Cultural Excellence by a Woman-Led Business

Regulatory Update: Market Redesign

- Following Winter Storm Uri and legislation passed during the 87th Texas Legislature, the PUC is implementing changes to the energy market in two major phases
 - Phase 1 completed
 - Generation to be brought online earlier and large consumers are incentivized to adjust demand
 - New and revamped ancillary services, which include payments: for onsite fuel storage, for quick response to grid frequency changes, and for ability to react to abrupt demand swings in supply and demand
 - Phase 2 of Market Redesign is underway considering mechanisms to incentivize more dispatchable generation; more information expected in mid-November



Legislative Update

- Staff is continuing outreach with legislative delegation and Capitol visits
- Monitoring Interim Charges; expected before the end of November
- Early voting begins: October 24
- Election Day: November 8
- PEC leadership encourages employee participation in this important civic responsibility
 - PEC allows up to two hours to vote early or vote on Election Day



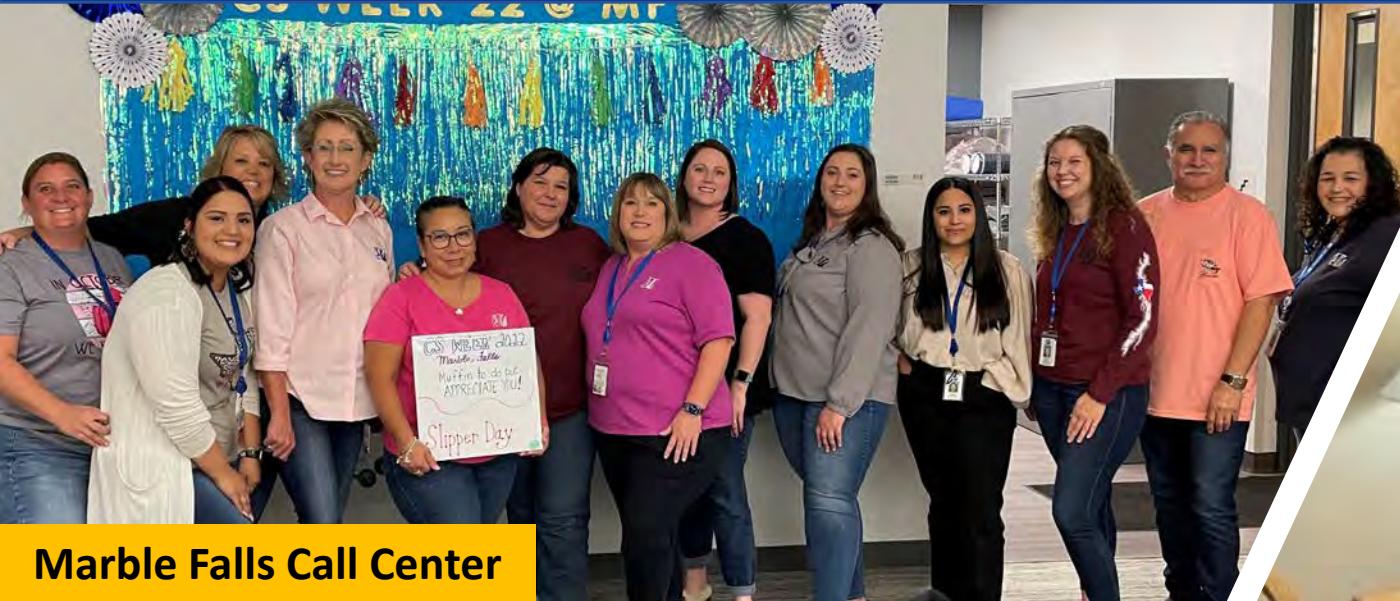


National Cooperative Month

- Proudly powering the Texas Hill Country since 1938
- Cooperatives empower members and strengthen communities
- \$141.8M back to our members as capital credits
- Rural electric cooperatives serve more than 42 million Americans



Celebrating Customer Service Week October 3-7!



Marble Falls Call Center



Junction Office



Bertram Office



Oak Hill Office

Celebrating Customer Service Week October 3-7!



Kyle Office



Dripping Springs Office

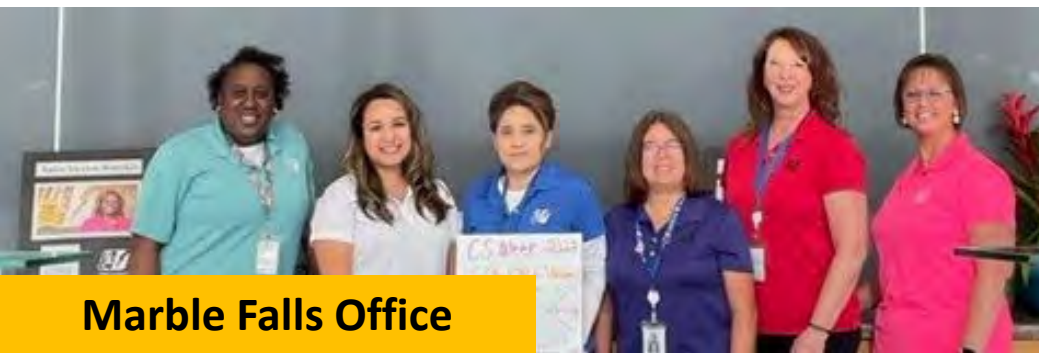


Cedar Park Office



Liberty Hill Office

Celebrating Customer Service Week October 3-7!



October Is Cybersecurity Awareness Month



- PEC is recognizing Cybersecurity Awareness Month with weekly tips
- Committed to keeping our employees, members, and infrastructure safe
 - Internal scam and phishing exercises
 - Required security trainings
 - Dedicated team to mitigate issues

Shred Secure Documents!

- November 2 from noon – 2 p.m.
- Marble Falls office
- Bring up to five boxes
 - White or colored paper
 - Stapled or scotch-taped pages
 - Envelopes with plastic windows
- No packing tape, cardboard, newspapers, magazines, plastic, electronics

SHRED DAY



In recognition of Cybersecurity Awareness Month, you're invited to stop by our PEC office in Marble Falls to securely dispose of personal papers that shouldn't be tossed in the trash!

November 2, 2022
Noon – 2 p.m.

(If it rains, event will be moved to November 16.)

PEC Marble Falls office
4302 N. U.S. 281
Marble Falls, Texas 78654



Bring up to 5 boxes

White and colored paper
Stapled or Scotch-taped paper
Envelopes with plastic windows



Leave home

Items with packing tape
Binders and hanging files
Cardboard, newspapers, and magazines
Plastic, styrofoam, and other materials
Electronics and batteries



Participants are encouraged to bring two non-perishable food items for the Central Texas Food Bank.

Protect your information

Protect yourself from identity theft! Never toss the following types of information in unsecured trash or recycling bins.

- Personal information (birthdate, Social Security number, etc.)
- Account information (account numbers, PINs)
- Payment and financial information (including tax forms)
- Child- and school-related documentation
- Usernames and passwords
- Junk mail (the barcode can sometimes contain identifying info)

Employee Facility Security Training

- Employees across the cooperative have completed mandatory security training
- PEC's goal is to keep employees, members, facilities, and assets safe 24/7
- Training covers proper use of security badges, accessing secure gates and doors, plus reporting incidents



PEC Good Samaritans

“It was pretty severe — to the point where I could not breathe. Jacob did the Heimlich maneuver on me. I have to give him a huge ‘thank you,’ because I don’t believe I would have made it through if he wouldn’t have been there.”

- PEC Member



Jacob Simons

Lineworker Apprentice 3
Liberty Hill

Employee Kudos*



Pam Bryant

Member Relations
Analyst
Bertram



Monica Harper

Member Relations
Analyst
Dripping Springs



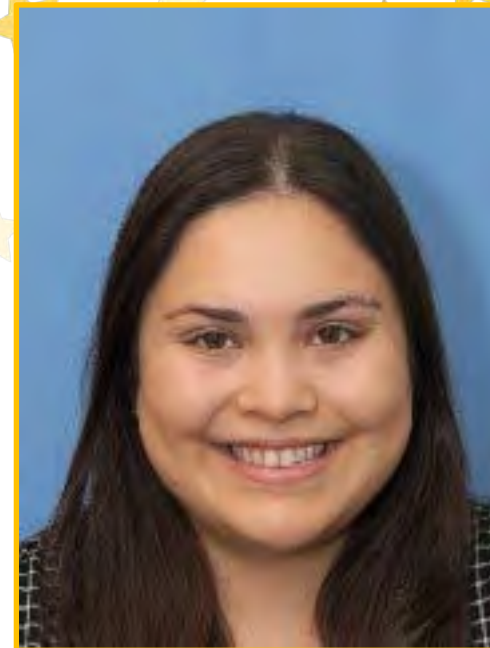
Nick Wall

Journeyworker
Marble Falls



**Patricia
Alexander**

Member Relations
Analyst
Bertram



**Samantha
Torres**

Member Relations
Agent
Cedar Park

**These were selected from the hundreds of kudos PEC receives each month*

