



Cooperative Update

Julie C. Parsley, Chief Executive Officer

April 17, 2020

Board Meeting | Open Session

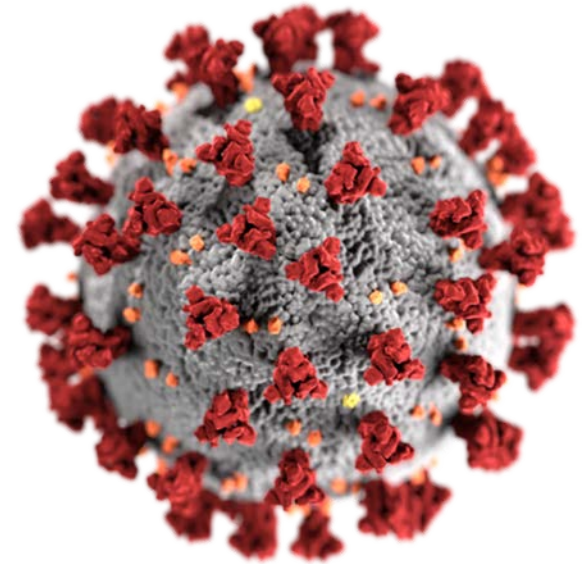
PEC's Response to COVID-19

Activation of our Emergency Operations Plan

Closed offices to member interactions

Reduced in-office staff to promote social distancing and limit in-person interaction

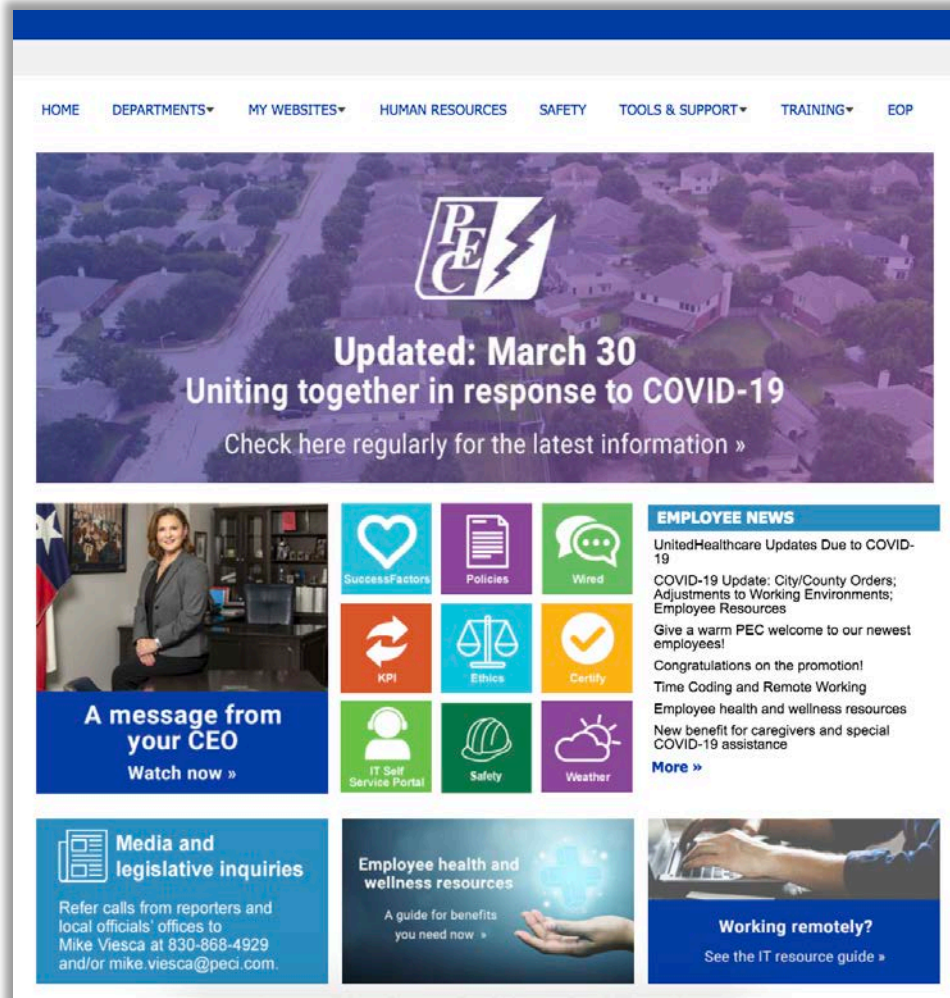
- Full-time remote from home
- Rotating remote
- Dispatch from home
- Essential employees continuing to report to offices and in the field
 - Critical employee acknowledgement form
 - Initiating temperature self-screenings



PEC's response to COVID-19 (cont'd)

Comprehensive internal communication

- Videos from the CEO
- All-user, manager, and targeted employee emails
- HR resources, health and wellness benefits
- Tools and tips for working remotely
- Quick access to latest information and trusted resources



Thank You from Members

"With the stay-at-home orders and having a very high-risk daughter, we stocked up our fridge to avoid going out. Thank you for saving our food so we would not have to go in public for a long time. We know there are office people who support this team, too. A big thank you to them as well!"

The Kipperman Family
Cedar Park District

"About 4:00 pm my power suddenly went out after a clearly audible bang. I reported an outage after surveying the high-voltage lines and that two fuses had tripped. About 5:15 pm my power was restored. I have experienced several outages since September 1997 and have never been unsatisfied with the PEC's responses to restore service. Convey my sincere thanks to all in the chain of command for this crew's performance. The PEC's lineman are simply the best."

Merle L. Moden
Kyle District



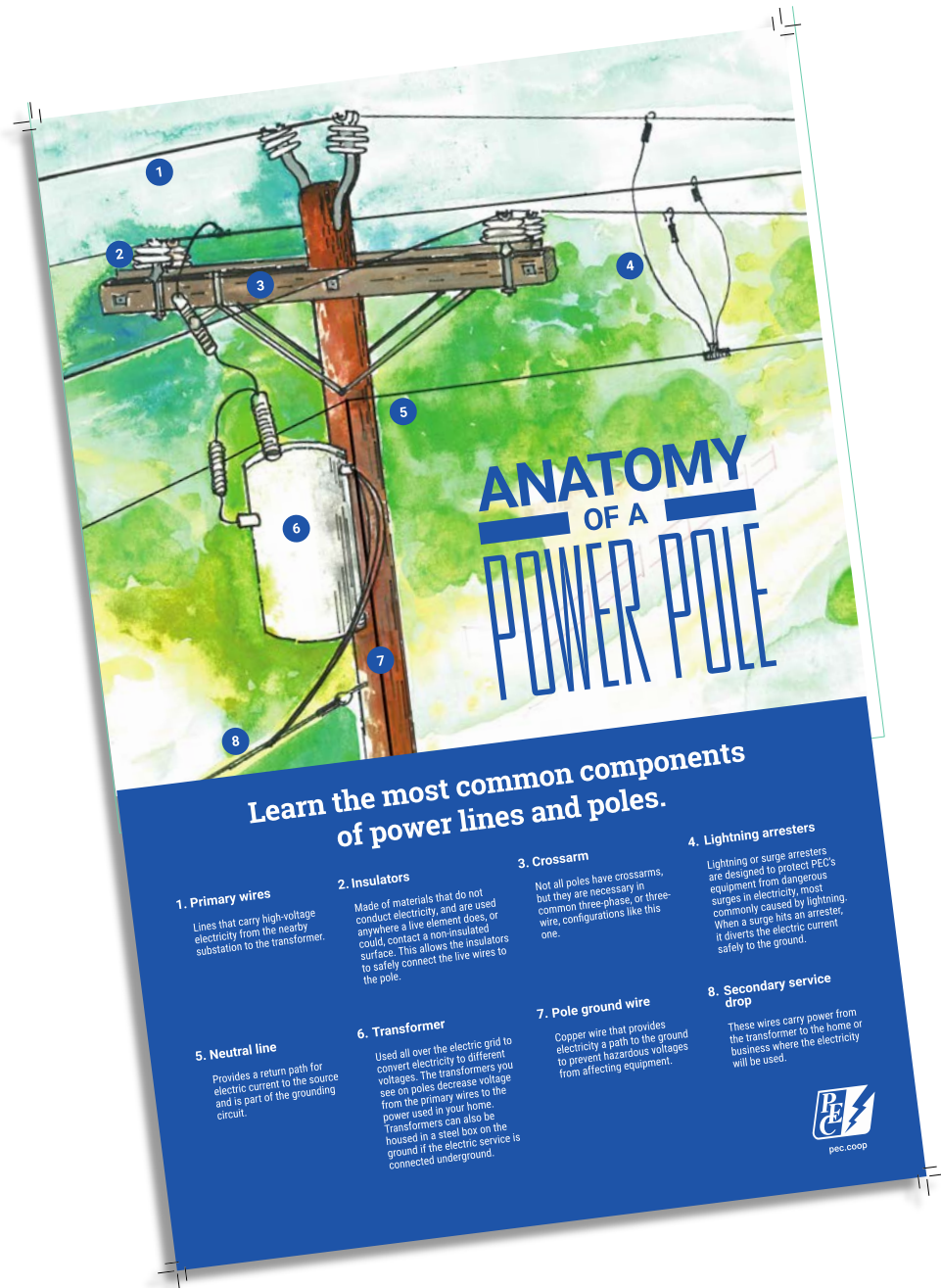
National Lineman Appreciation Day is April 18



LCRA Grant



East Lake Buchanan VFD is receiving a \$25,000 grant from the Lower Colorado River Authority (LCRA) to purchase a forward-looking infrared system and a new tube for its rescue boat.



NRECA's Spotlight on Excellence Award

Communications and Marketing team won silver for best graphic design for "Anatomy of a Pole" watercolor



May is National
Electrical
SAFETY
Month!





PEC Youth Tour Winners

Scholarship Awards



