



Cooperative Update

John D. Hewa, CEO

May 15, 2017

Co-op Snapshot

38.9%

Equity
(April 2017)

\$16.4M

Margin
(April 2017)

731

Employees
(As of May 1)

291,623

Active Accounts
(As of May 1)



91%

April
service level

00:13

Average phone
wait time

12,954

Members served
in offices

25,065

Phone calls
answered

Member Satisfaction

As of May 1, 2017



Update on the PEC Election

2017 PEC **ELECTION**

Voting begins May 18



Join us at the 2017 PEC Annual Meeting!



June 17, 2017

Don Tew Performing Arts Center
Leander High School
3301 S. Bagdad Road
Leander, Texas 78641

pec.coop/annual-meeting





pec.coop