



Cooperative Update

John D. Hewa, CEO

May 15, 2017

Co-op Snapshot

38.9%

Equity
(April 2017)

\$16.4M

Margin
(April 2017)

731

Employees
(As of May 1)

291,623

Active Accounts
(As of May 1)



91%

April
service level

12,954

Members served
in offices

00:13

Average phone
wait time

25,065

Phone calls
answered

Member Satisfaction

As of May 1, 2017



Update on the PEC Election

2017 PEC ELECTION

Voting begins May 18



Join us at the
2017 PEC Annual
Meeting!

June 17, 2017

Don Tew Performing Arts Center

Leander High School

3301 S. Bagdad Road

Leander, Texas 78641

pec.coop/annual-meeting





pec.coop