

2022 Year in Review

Julie C. Parsley I Chief Executive Officer

Open Session – December 16, 2022

Pedernales

Record-breaking growth across the cooperative:

- 384,445 active accounts*
- 382,193 meters; added 17,477 meters*
- Anticipate ending 2022 with 386,000 accounts and 384,000 meters
- 36,756 member applications processed*
- Completed 18,914 line extensions*;
 20,600 expected by EOY
- Added 515 miles of line*; more than 24,300 miles total



Total Meters and Accounts



* As of November 30,2022

Forecasting PEC Meters



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- Inspected 15 distribution main feeder lines using UAV/drone program*
- Inspected more than 35,341 wood poles*
- Nearly **700 poles** replaced or restored*
- 2,510 URD equipment locations inspected and restored
- Pruned **395 miles** of line*
- Upgraded **15 substations**
- Worked on **15 transmission projects**
- **15** apprentice lineworkers promoted



Engineering launched a **member growth study** for future planning with on-going trend updates **forecasted through the next 20 years**

- Provides areas where future substations would be needed
- District feeder and substation maps with projected loads, subdivisions, and needed projects
- Summer and winter load forecasts of expected growth detailing each feeder, substation bank, and transferred loads
- Electric vehicle (EV) study



Construction is on schedule for completing our Transmission Control Center in Q2 2023, which brings many benefits:

- Improved reliability through better management of transmission outages
- More influence over transmission built in our service area
- More direction over transmission maintenance and planning



- Debuted new Career Lines program to help employees across cooperative further develop and plan for their respective career paths
- Expanded recruiting efforts in trade programs, schools, and local communities to **attract top talent**
- Introduced expanded engagement and training programs for managers



Training the Next Generation

For more than a decade, PEC has invested in the next generation of lineworkers!

- **99 apprentices** currently enrolled in program
- 233 apprentices have completed PEC's program
- Created in 2012; Safety and Technical Training Center opened in 2020
- PEC's program is recognized by U.S. Department of Labor



- Implemented new Utilities International platform on time and below budget with input from key internal stakeholders
 - New ability to balance labor, plan capital projects by type of cost and priority, forecast cash and debt needs, expand OPEX planning, and provide robust and real-time dashboards for reporting
- Automated accounts payable processes
 - Manually processed more than 40,000 invoices previously
 - Accounts Payable, Procurement, IT, and Program Management worked together to automate 90% of invoices received
 - Successful pilot complete; will roll out to all vendors in 2023



- In January, PEC issued \$150M in bonds with delayed funding feature
 - Allowed to lock in interest rates but not incur interest expense until January 2023 when bonds fund
 - Hedged against 2.5% increase in rates, saving PEC \$3.5M in interest expense annually over the next five years and \$43.4M over the life of the bonds



- Fitch Ratings affirmed PEC's AArating and revised outlook to stable
 - Provides PEC with continued access to low-cost financing to fund future system growth and guard against unforeseen financial impacts
- Successfully managed supply chain shortfalls and locked in competitive pricing with proactive contracts and addition of third material alliance partner

AA-FitchRatings

Focusing on Members

Sanjeanette



Focusing on Members

- Performed more than 300 energy audits
- 1,874 interconnect inspections
- Proactively worked with members
 on more than 14,582
 payment arrangements
- Answered more than
 274,800 member calls



*As of November 30, 2022

Focusing on Members

- Deployed SMS texting program for members and employees
 - Provides emergency notifications and outage reporting
- Launched new online application; accepted 2,207 applications
- Implemented successful paperless and auto-pay campaigns, enrolling nearly 41,000 members



*As of November 30, 2022

BOYS & GIRLS CLUB OF THE HIGHLAND LAKES

Serving Communities



Serving Communities

- Shared virtual Read Across America event with 250 local educators and donated books to local school libraries
- **\$100,000** in support for graduating high school seniors and adults pursuing higher education
- \$23,000 in support for local education foundations
- Welcomed back annual **Youth Tour** program
- Doubled participation in Camp Save-A-Watt to nearly 400 campers



Serving Communities



- United Charities gave more than \$236,000 to 242 nonprofits
- Through Power of Change, **14 nonprofits** received **more than \$64,000** in grants

POWER of **CHANGE** ROUND UP YOUR BILL FOR CHARITY

23,000 members and growing!

- New logo, marketing campaign, and enrollment website launched in June
- Nearly 5,000 members enrolled this year alone — 6.2% of membership participating
- Power of Change now funds majority of PEC charitable giving



Budding Manne Celebrating Successes

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PEC PROUD!

We're PEC Proud to be named a Top Workplace by the San Antonio Express-News and to be recognized NATIONALLY as a Top Workplace for Cultural Excellence by a Woman-Led Business



Awards and Successes

- NRECA Spotlight on Excellence Awards
 - Best Special Publication
 - Best Individual Ad
- Bonfire Procurement Award



 Vegetation Maintenance program recognized in T&D World magazine



International Lineman's Rodeo



1st Place Overall Apprentice
Best-of-the-Best
1st Place Apprentice REA Division
1st Place Apprentice Written Test
1st Place Journeyworker Hurtman Rescue

2nd Place Overall Apprentice
Best-of-the-Best
2nd Place Apprentice REA Division
2nd Place Apprentice Written Test

3rd Place Apprentice REA Division
 3rd Place in Journeyworker
 REA Division
 5th Place Journeyworker
 Hurtman Rescue

2022 Employee Kudos



David Mead, Member Relations, Headquarters Priscilla Chapa, Member Relations, Canyon Lake Blythe Nodecker, Member Relations, Cedar Park Chris Scott, Journeyworker, Bertram Boyd Edwards, Regional Operations Supervisor, Bertram Garrit Afman, Journeyworker, Canyon Lake Michael Burkhardt, Lineworker, Canyon Lake Allen Kristoff, Electrical Distribution Designer, Kyle Scott Lindquist, Vegetation Maintenance, Headquarters Edgar Craig, Journeyworker, Bertram Rosie Vasquez, Member Relations, Junction John Hert, Lineworker, Marble Falls Jeff Niemeyer, Electrical Distribution Designer, Oak Hill Theresa Goodnight, Member Relations, Dripping Springs Sandra Garza, Member Relations, Marble Falls Brian Snively, Journeyworker, Kyle **Delores Tracy, Member Relations, Oak Hill** Dobie New, Journeyworker, Liberty Hill Cris Hernandez, Member Relations, Kyle Art Lopez, Member Relations, Marble Falls Melissa Griswold, Member Relations, Headquarters **Amber Bales,** Distribution Planner, *Marble Falls* Clay Riedel, Journeyworker, Canyon Lake Kayleigh Childress, Member Relations, Junction Lee Dixson, Social Media Specialist, Headquarters Luther Schumann, Mechanic, Johnson City Jay Sanchez, John Croft, Jason Sumner, Matt Gilger, Shelly Flowers, Michael Graham, and Pat Lehoski, IT Department, Johnson City

2022 Employee Kudos



Pete Zepeda, Journeyworker, Oak Hill Lori Hartsfield, Distribution Planner, Cedar Park **Debbie Martinez,** Member Relations, *Dripping Springs* Kimberly Thigpen, Member Relations, Marble Falls Patrick Marley, Journeyworker, Kyle Jessica Martinez, Member Relations, Dripping Springs Spencer Ray, Journeyworker, Marble Falls Delia Garza, Member Relations, Kyle Sam Castro, Journeyworker, Oak Hill Austin Hernandez, Lineworker, Oak Hill Pam Bryant, Member Relations, Bertram Monica Harper, Member Relations, Dripping Springs Nick Wall, Journeyworker, Marble Falls Patricia Alexander, Member Relations, Bertram Samantha Torres, Member Relations, Cedar Park Jacob Simons, Lineworker, Liberty Hill David Mendez, Member Relations Field Technician, Kyle Rachel Christian, Member Relations, Marble Falls Christi Adams, Member Relations, Junction James Turner, Senior Energy Service Advisor, *Cedar Park* **Debra Ulbricht,** Distribution Planner, *Liberty Hill*

