



Inclement Weather Update

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Wintery Mix Preparations

The initial weather forecast indicated a cold front to arrive early Thursday, Jan. 20, bringing temperatures as low as the mid-20's and with some wintery mix precipitation.

Across departments, PEC staff made preparations for potential weather-related service response, hazardous conditions, and keeping close communication with PEC members and employees.

PEC has not activated its Emergency Operations Plan (EOP) but continues to monitor this cold-front, and along with the Texas Division of Emergency Management, is watching future forecasts.



Inclement Weather Preparations

This week, Operations staff coordinated many activities:

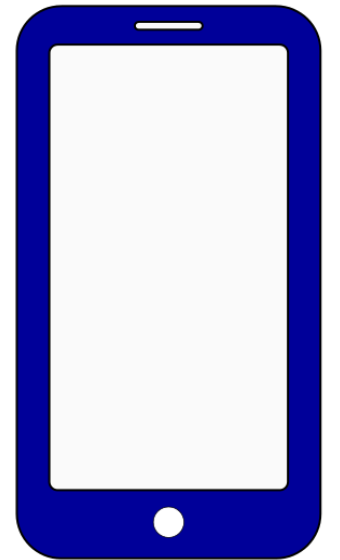
- The Control Center placed all district operations staff on standby, assigned after-hour call outs, and created continuous shifts.
- District Operations prepared crews to suspend construction work if system-wide outages occurred.
- Contractor crews were placed on notice for restoration support.
- Staff have held weekly coordination meetings with vendors to secure additional equipment and supplies if required.
- Member Relations changed IVR messaging to direct members to winter preparedness information on the website.



Inclement Weather Preparations

Member and employee communications shared this week:

- An all-member and local official email, highlighting weather safety tips and PEC's winter preparations.
- Additional winter weather safety tips on social media platforms and to all Google business locations.
- Updated the website homepage to prominently feature safety tips.
- Community Relations used updated contacts to prepare critical load communications supporting the Markets Team.
- Posted a winter-readiness employee message from the Chief Operations Officer to Wired and Employee News on PEC's intranet.



Employee Readiness

The employee message on Jan 19 included instruction on cooperative wide support in the event we activate the EOP or need localized support:

- Last fall, an EOP Preparedness Survey went to all employees where non-field staff were able to designate a nearby and safe office to report to, as well as their preferred support function (member communications, meals and lodging, transportation, outage and phone support).
- Member Relations and IT are managing the assignments when needed.

This additional support should keep PEC resources from being strained in the event of another prolonged emergency.

Staff are preparing their households and family care to be able to move into action to support the membership when needed.

