

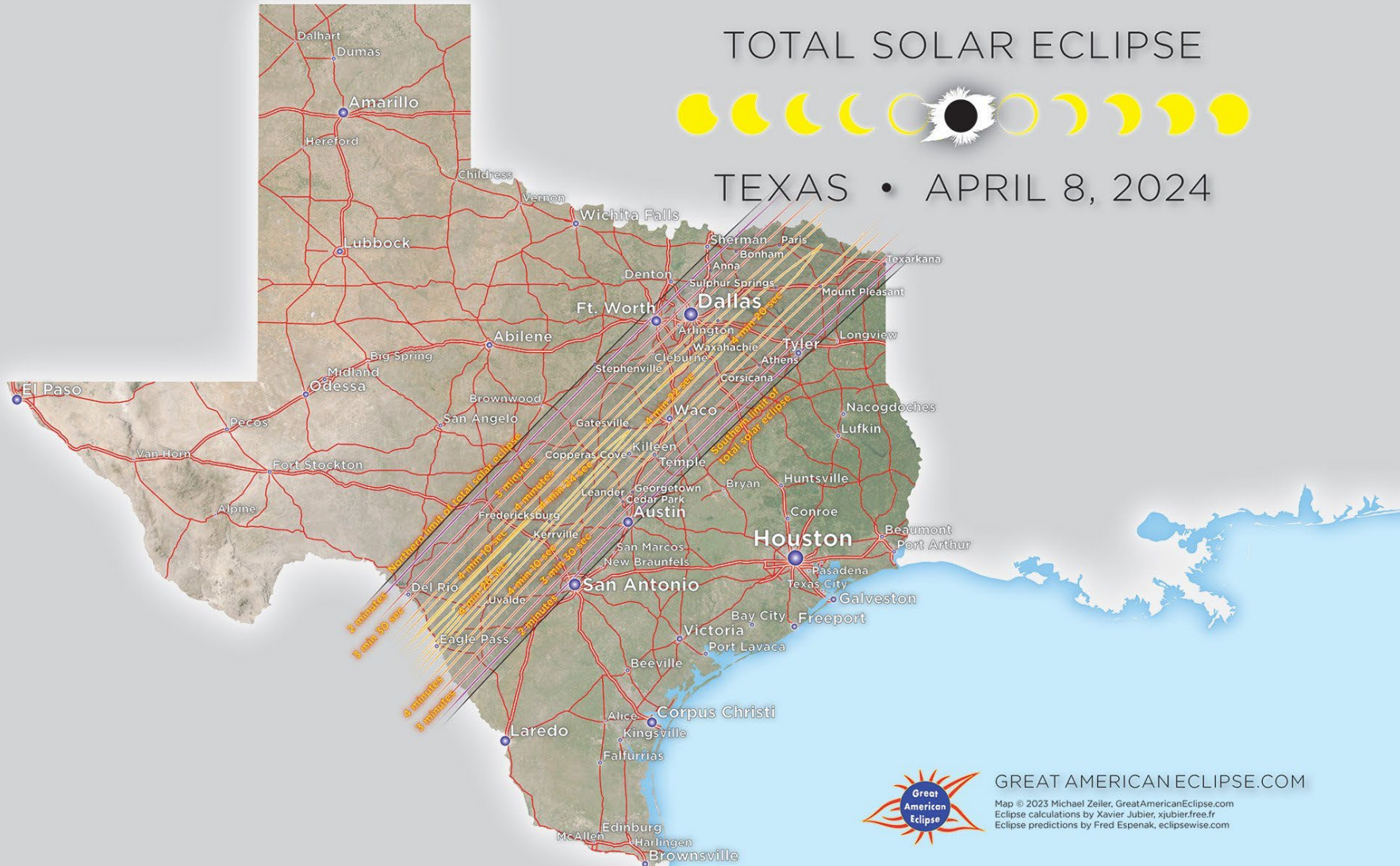


April 8 Eclipse Update

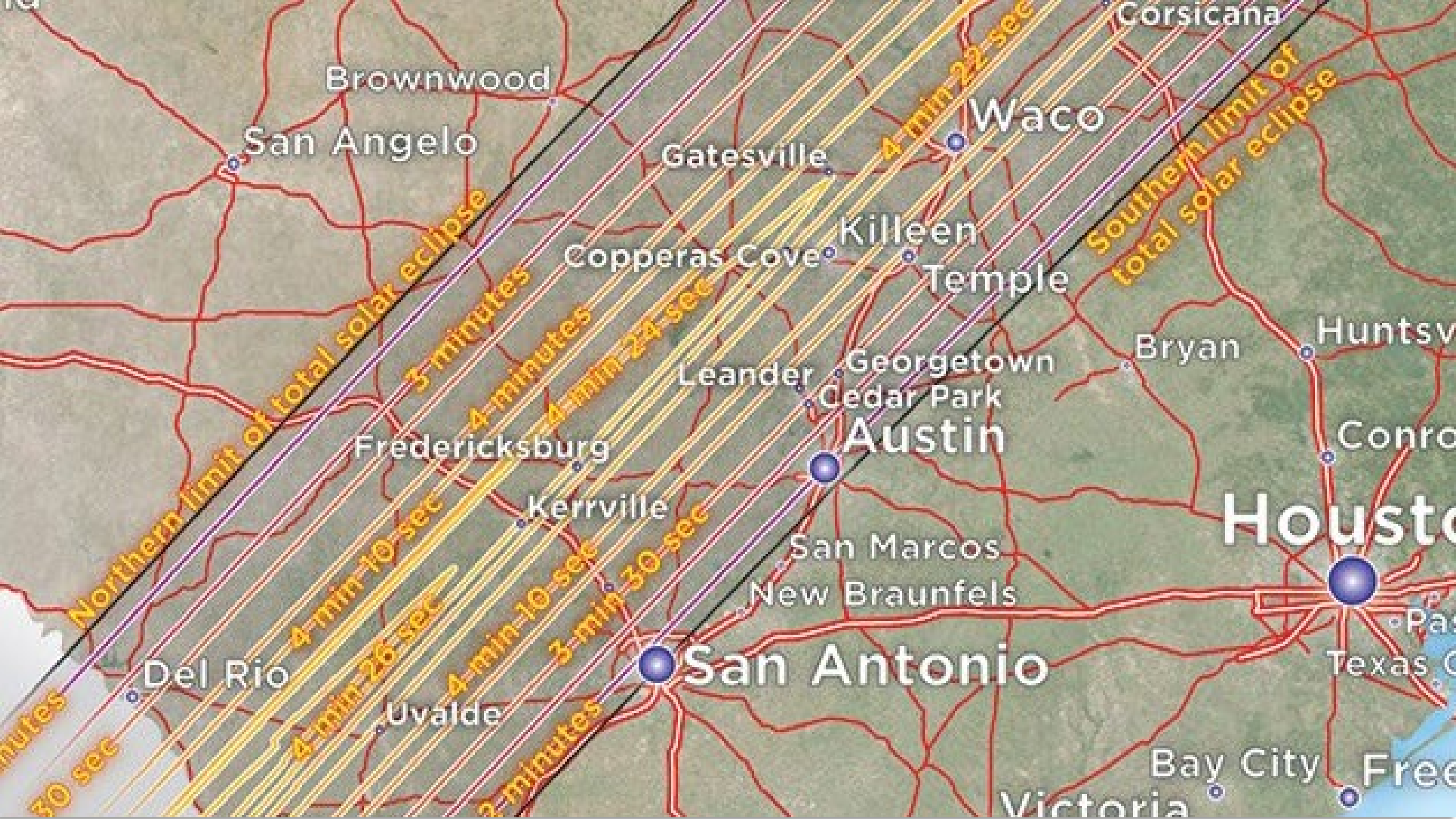
Virgil Maldonado | VP, Operations

Caroline Tinsley Porter | Director, External Relations

PEC Eclipse Planning



- Partial eclipse will begin around 12:15 p.m.
- Total eclipse is predicted to be near 1:30 p.m. — areas of PEC's service territory could experience 4 minutes of the total eclipse
- After totality, another partial eclipse will last until approximately 3:00 p.m.



San Angelo

Brownwood

Waco

Gatesville

Killeen

Copperas Cove

Temple

Leander

Georgetown

Cedar Park

Austin

Fredericksburg

Kerrville

San Marcos

New Braunfels

San Antonio

Del Rio

Uvalde

Bryan

Huntsville

Conroe

Houston

Texas City

Bay City

Victoria

Freeport

Northern limit of total solar eclipse

Southern limit of total solar eclipse

30 sec

4 min 10 sec

3 min 30 sec

4 min 22 sec

3 minutes

4 minutes

4 min 24 sec

2 minutes

PEC Eclipse Planning

- PEC's service territory will be a prime viewing destination — more than 1 million visitors expected statewide, with 200,000 in the Hill Country alone
- Anticipating the normal one-hour trip from Marble Falls to Austin could take more than six hours to complete surrounding the eclipse
- Most schools in our service area will be closed on April 8



Area Communication Concerns

- Hardwired internet and landlines should operate as normal
 - Cities, counties, and first responders will default to radios if needed
- Cell service will be slow — similar to being in a large, crowded area; Wi-Fi calling is encouraged
- Text messages should behave normally; images will be slow to send or fail
- Cities and counties are partnering with mobile providers to bring in additional cell towers



PEC Eclipse Planning: Staffing Plan

- Goal to have as many employees as possible working remotely on Monday, April 8
- DOC will run in parallel beginning Friday, April 5 at backup operations center and fully transition activities over the weekend
- Operations crews will be at offices and strategic staging for power restoration activities and will use radios as a first line of communication; law enforcement assistance is possible



PEC Eclipse Planning: Operations/Engineering

- Completing facility and resource management plan
 - Closure of PEC parking lots
 - Monitoring HQ and Marble Falls campuses
 - Fuel supply
- Locating areas with high chance of lockout, installing reclosers in problematic areas
- Determining crew and equipment staging areas
- Beginning Friday, April 5, the following will be paused until Wednesday, April 10:
 - Construction work orders
 - AMI installations
 - Delinquency disconnects

PEC Eclipse Planning: External Relations

- Employee communications on remote work and in-office reporting expectations will be shared
- Outage management
 - Member relations agents will work remotely
 - IVR message communicating potential restoration delays due to eclipse traffic
 - Updated Kubra outage map banners notifying members of eclipse
 - Modified text messaging template — acknowledge potential delay due to eclipse activities and roadway congestion
- Street lights will not be turned off for eclipse



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