

TARIFF AND BUSINESS RULES FOR ELECTRIC SERVICE

Pedernales Electric Cooperative, Inc. 201 South Avenue F P.O. Box 1 Johnson City, Texas 78636-0001

Tariff and Business Rules for Electric Service Pedernales Electric Cooperative, Inc.

Section 300: General Service Rules and Regulations

Applicable: Entire Certified Service Area

Effective Date: June 1, 2024 Page 22 of 106

The Cooperative will advise the Member that the connecting electric utility may not provide service to Member until such connecting utility has evidence that the Member has paid all charges provided for under this tariff.

All fee amounts are per Section 500.8, Fee Schedule.

300.9.9 RECONNECTION FEE

The Cooperative will assess a fee for reconnection after nonpayment. Service reconnections for nonpayment after business hours are at the Cooperative's discretion. In the event the Cooperative performs any service reconnections for nonpayment after business hours on Monday through Sunday, the Member must pay a non-refundable same day service fee prior to reconnection. This fee is in addition to the past due balance, reconnection fee, deposits and any other fees required. All fee amounts are per Section 500.8, Fee Schedule.

300.9.10 MEDICAL NECESSITY PROGRAM

The Cooperative will maintain a registry of Residential Service locations where people rely on life-sustaining electrical equipment. To be considered for this program a Member must complete, submit and have approved by the Cooperative a Medical Necessity Program Application, Appendix 700.4.

To qualify, the location must house someone diagnosed by a physician in one of the following categories:

- Chronic Having been diagnosed by a physician as requiring an electric-powered device to prevent the impairment of major life function. To maintain chronic designation, Members must reapply once a year;
- 2. Chronic, lifelong Same as chronic, but does not require annual application;
- 3. Critical care Having been diagnosed by a physician as requiring an electric-powered device to sustain life. To maintain critical care designation, Members must reapply once every two (2) years; or
- 4. Critical care, lifelong Same as critical care, but does not require biennial application.

When planned outages or service interruptions for nonpayment are scheduled, the Cooperative will attempt advance notice so preparations can be made. This Program does not guarantee priority electric service restoration, and locations registered in the program are not exempt from planned service interruptions, nor are registered Members exempt from their financial responsibilities or from the termination of service.

300.9.11 CRITICAL LOAD PROGRAM

The Cooperative will maintain a registry of non-residential service locations which will be managed and reviewed on a recurring basis. To be considered for this program, a Member must complete and submit a Critical Load Program application through PEC's website and have it approved by the Cooperative. Qualification requirements for PEC's Critical Load Program are found on PEC's website.

When planned outages or service interruptions for nonpayment are scheduled, the Cooperative will attempt to provide advance notice so preparations can be made. This Program does not guarantee priority electric service restoration, and locations registered in the program are not exempt from planned service interruptions, nor are registered Members exempt from their financial responsibilities or from the termination of service.