

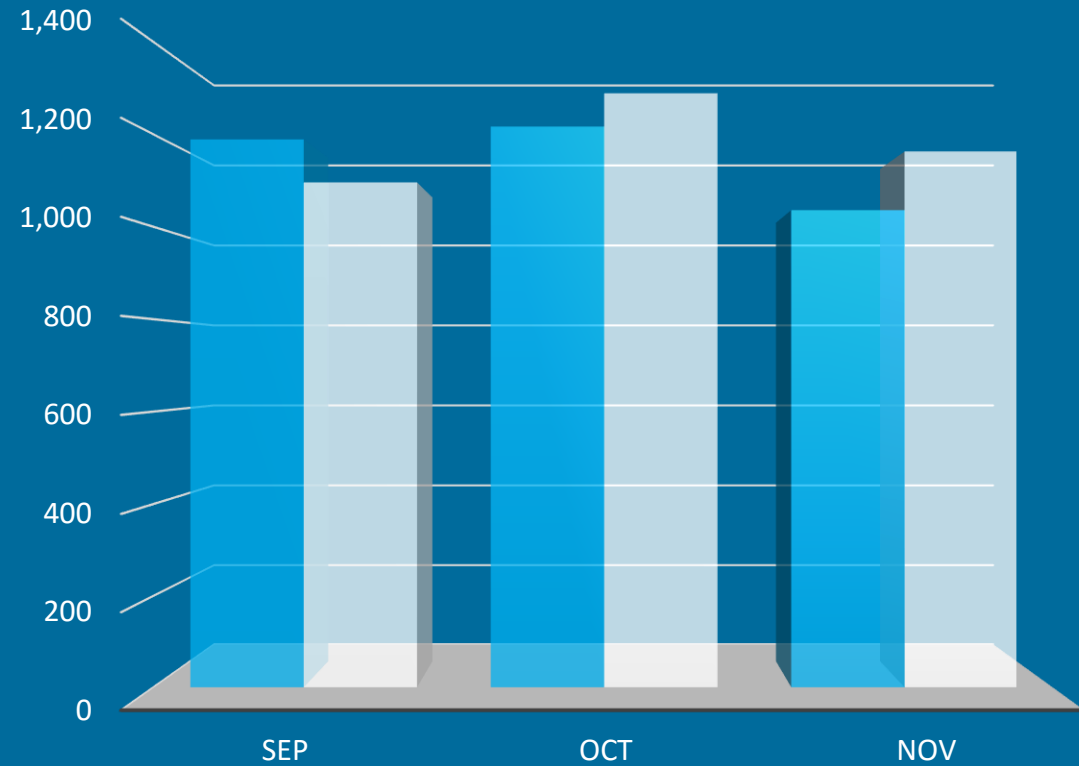
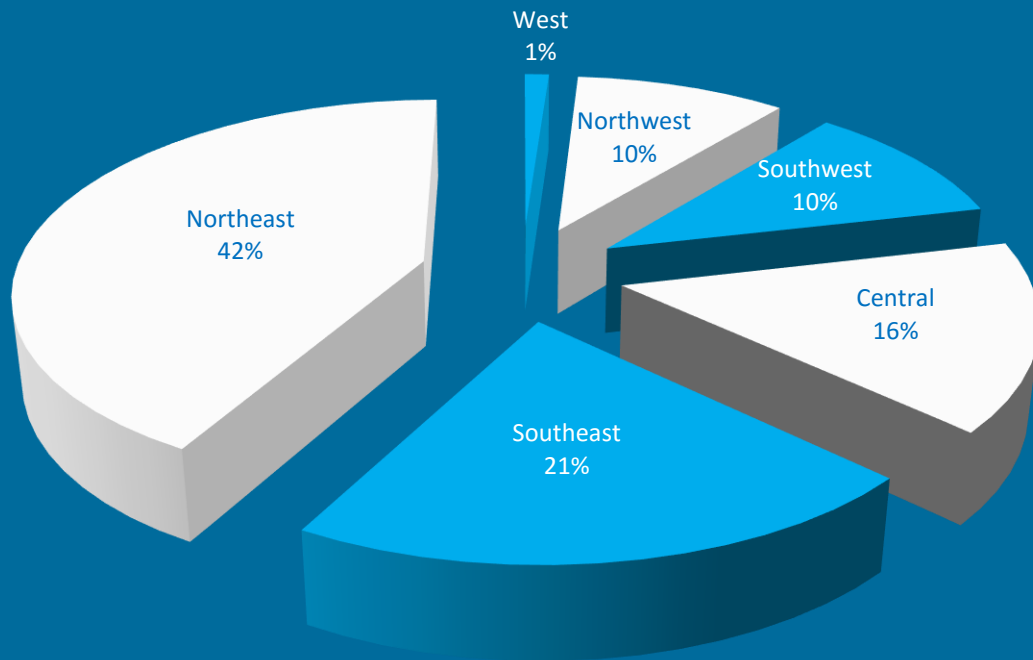


Operations Update

Wayne McKee, Vice President, Operations

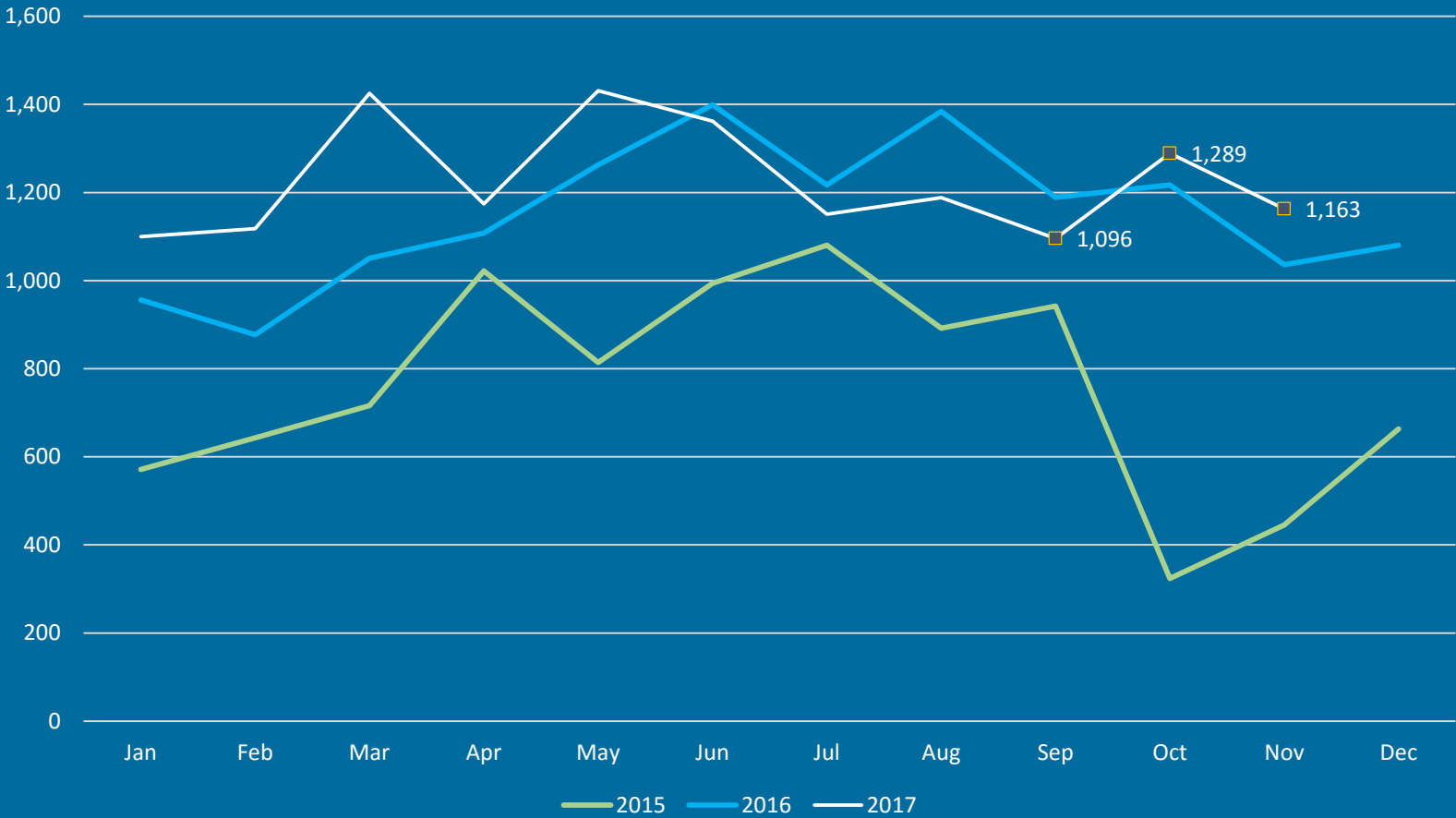
System Growth: Line Extensions September, October, & November

**Line Extensions by Region
September, October, & November**



	Sep	Oct	Nov
2016	1,189	1,217	1,036
2017	1,096	1,289	1,163

System Growth: Annual Line Extensions Comparison*

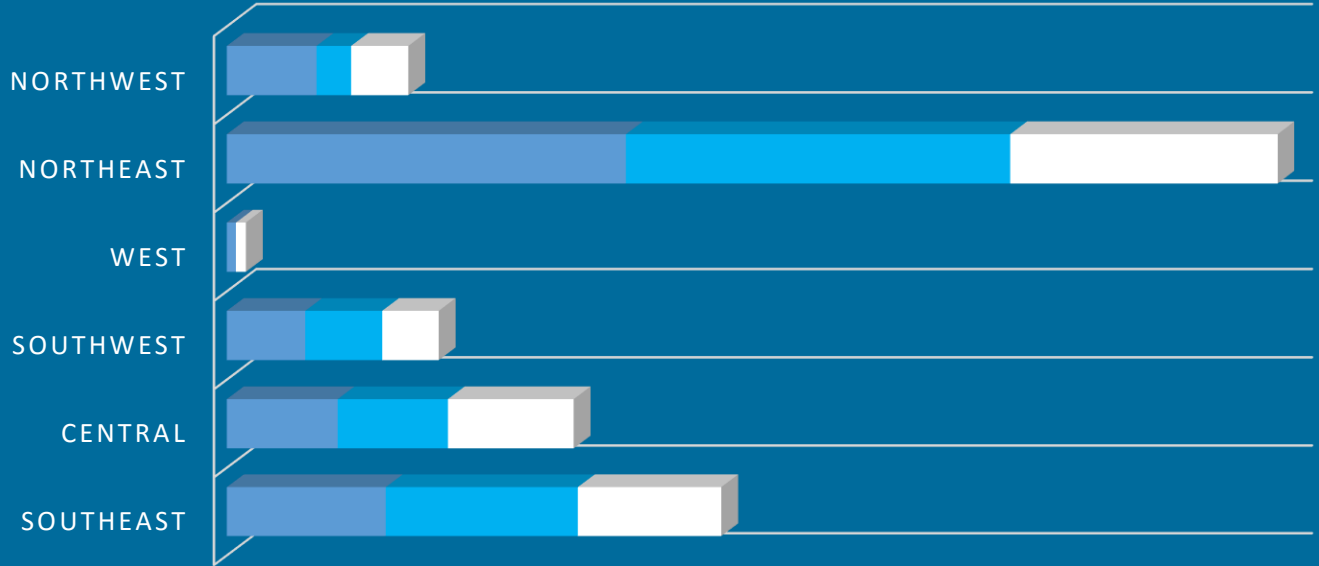


*Data acquired from NISC October 2015 Forward



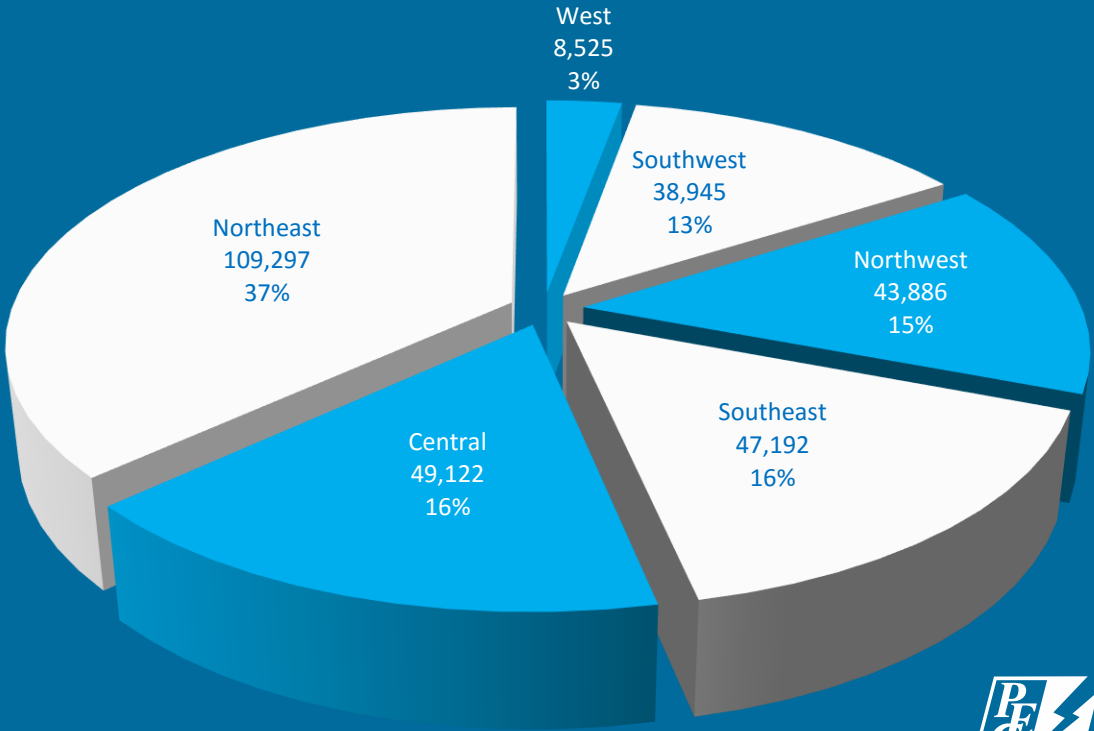
System Growth: Meters September, October, & November

GROWTH BY REGION

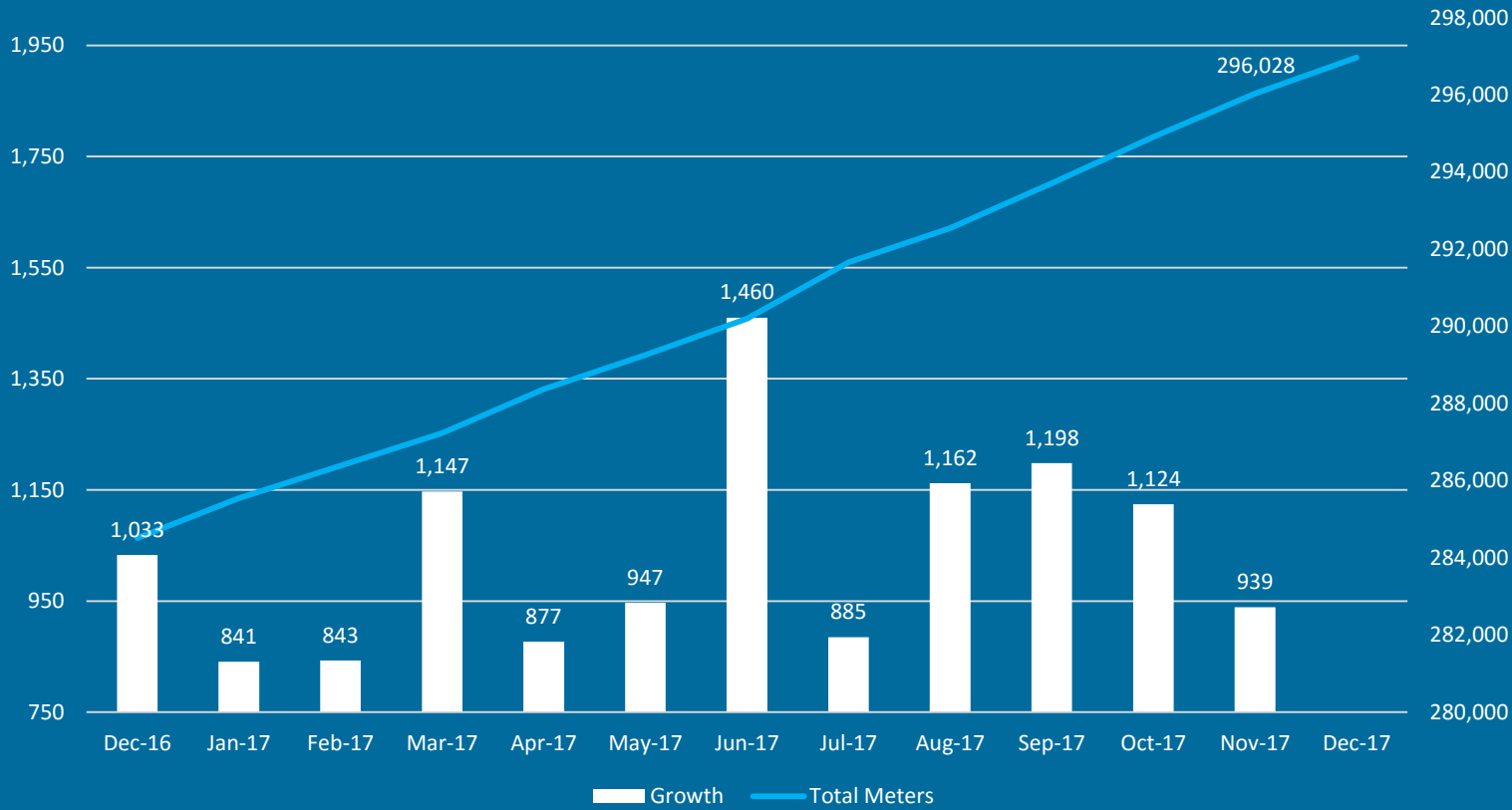


	Southeast	Central	Southwest	West	Northeast	Northwest
■ September	225	157	111	13	565	127
■ October	272	156	109	-6	544	49
■ November	203	178	80	14	383	81

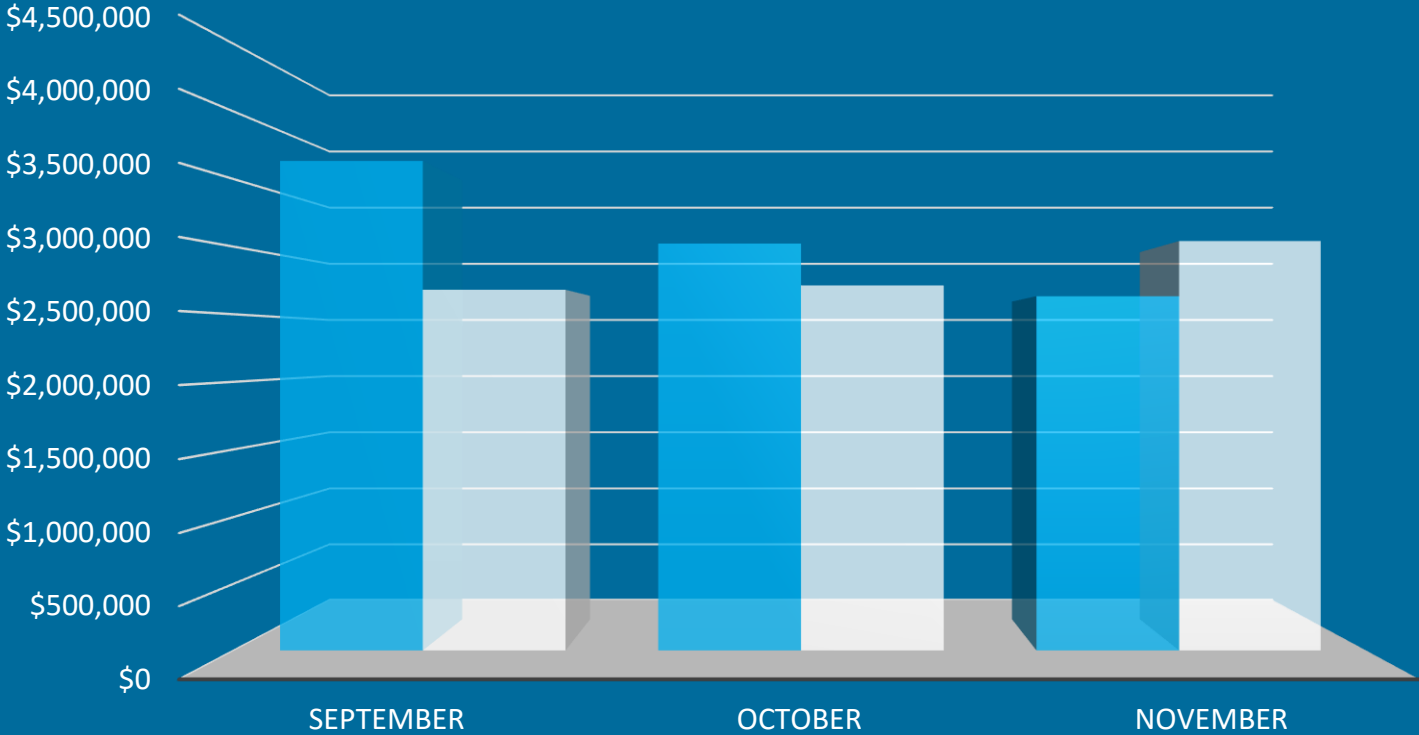
Total Meters by Region



Meters: YTD Growth



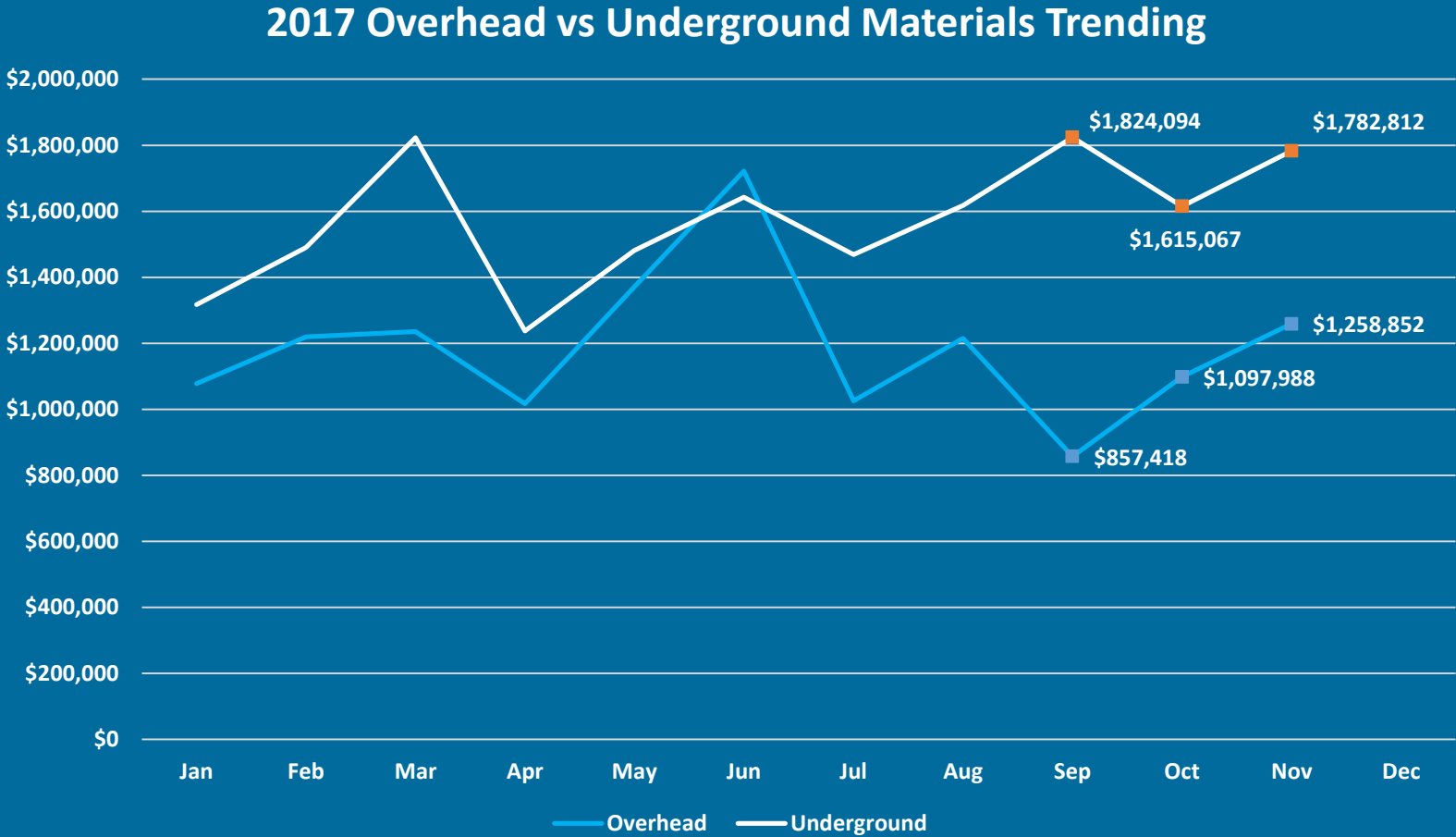
Materials: Issued Coop Wide



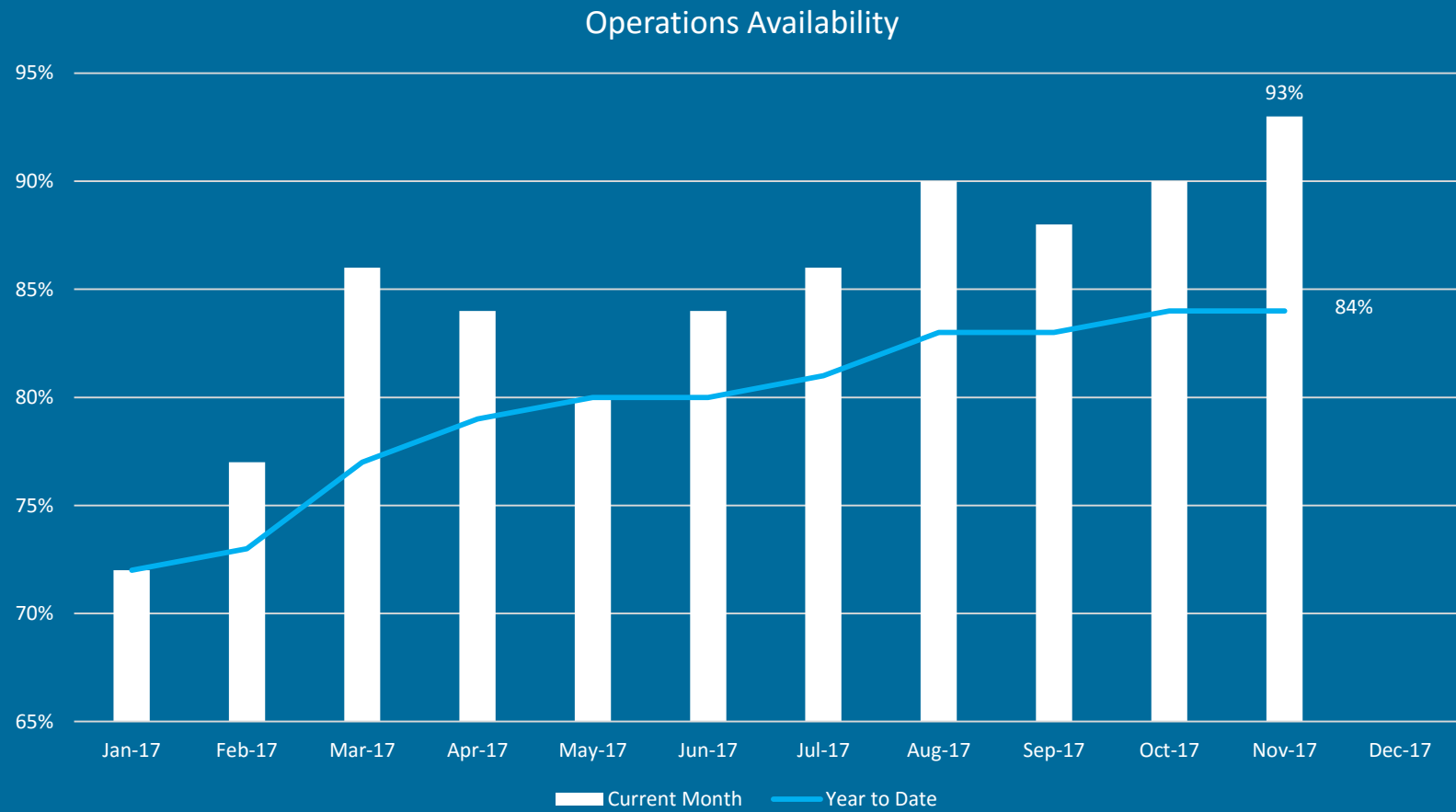
	September	October	November
2016	\$3,634,440	\$3,022,873	\$2,633,452
2017	\$2,681,512	\$2,713,055	\$3,041,664



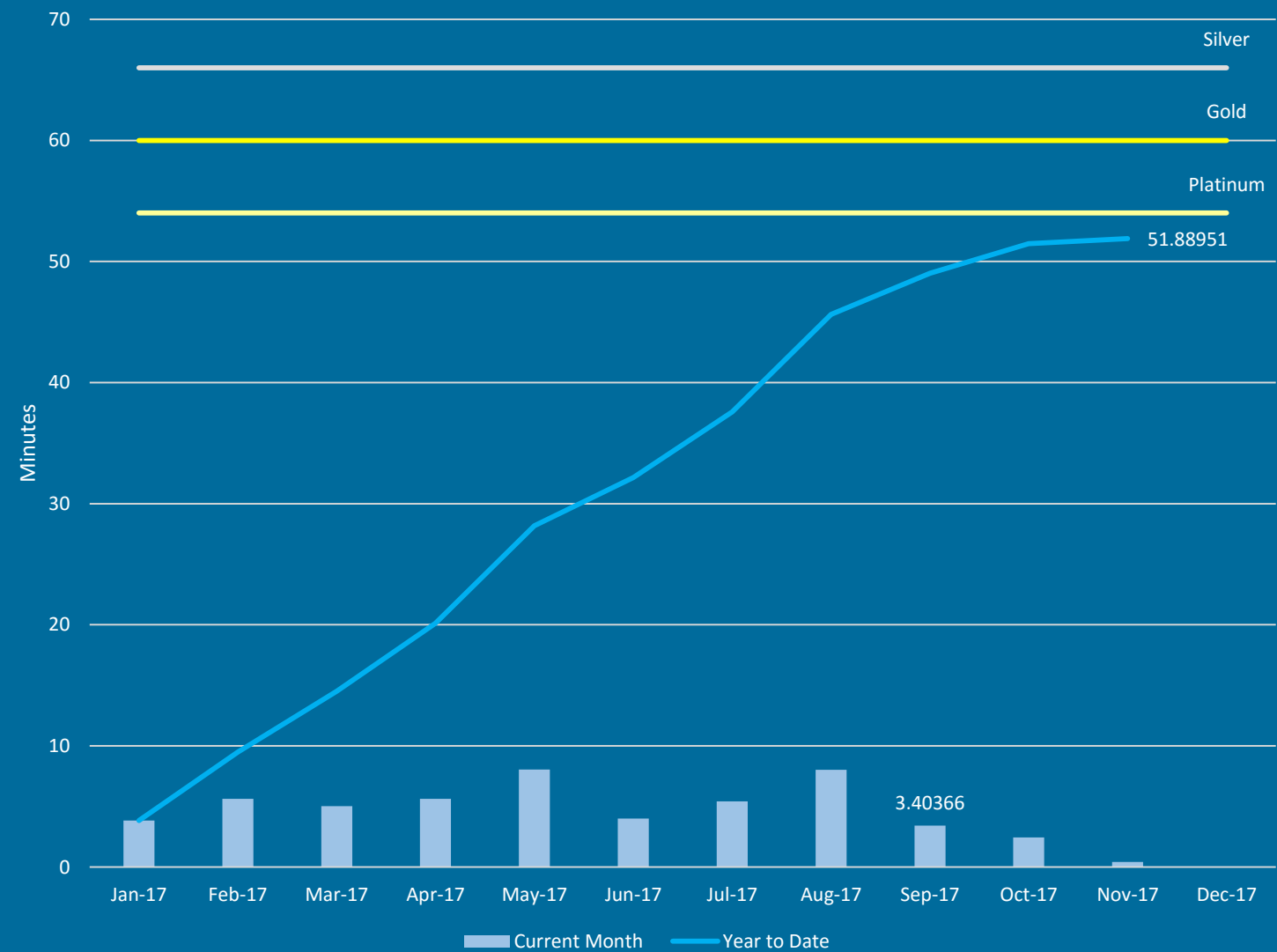
Materials: Issued by Type



KPI:
ARCOS

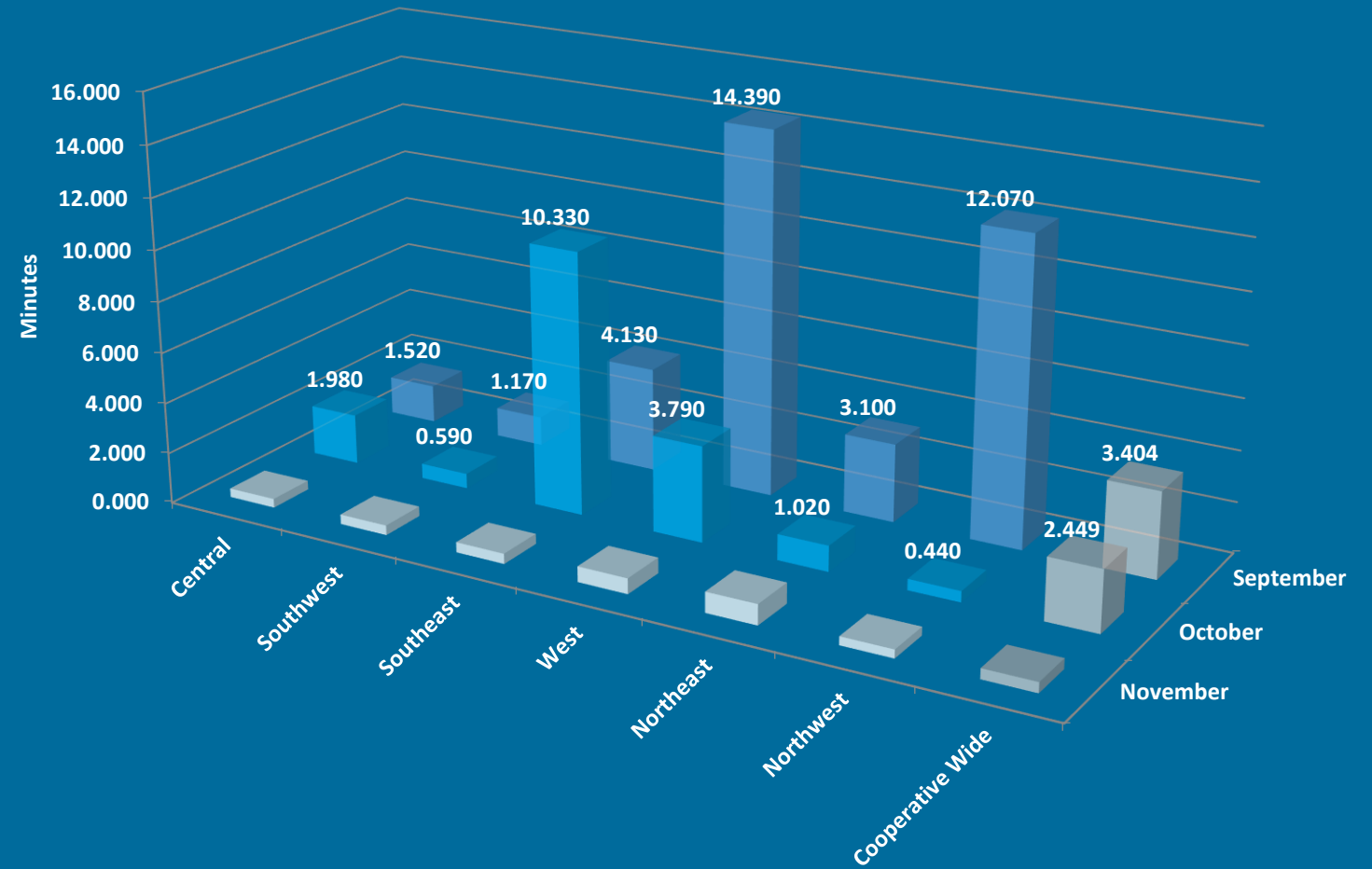


KPI:
SAIDI – YTD



Reliability: SAIDI – By Region

September, October, & November



EOP: Review of Emergency Operations Plan



Emergency Operations Plan - Goals

- Provide structure, policies, and processes to guide organization
- Restore service in a systematic and efficient manner
- Provide ability to recover from emergency conditions
- Enable PEC, neighboring utilities, and communities to communicate effectively and share resources

Emergency Operations Plan – Action Plans

- Employee Assignments
- Emergency Ops Center
- Critical Loads Registry*
- Communications Plan*
- Telecommunications Support
- Curtailment Priorities*
- Restoration Priorities and Procedures*
- Pandemic Plan and Procedures*
- Wildfire Mitigation Plan*
- Severe Weather Identification*
- Pre-arranged Supplies Plan*
- Emergency Staffing Plan*
- Hurricane Plan*
- NIMS/FEMA Statement*
- Mutual Aid Procedures

*Required by Texas Public Utility Commission



Emergency Operations Plan – 2017 Activity

- Drill conducted on March 15
 - Three scenarios addressing:
 - Hacking of computer systems
 - Major storm with associated system damage
 - Pandemic affecting management and staff
- EOP activated August 25 for Hurricane Harvey
 - Began monitoring Harvey's progress August 21
 - Storm hit PEC service area morning of August 26
 - 512 outages affecting 19,500 members
 - Deactivated August 28

Emergency Operations Plan: 2017 Mutual Aid Activity

Hurricane Harvey

- Assisted Jackson EC in Ganado, TX
- 2 Construction Crews, 3 Service Crews, and Drone Crew
- Deployed Monday, August 28 to Saturday, September 2

Hurricane Irma

- Assisted Talquin EC, Quincy, FL and Clay EC, Palatka, FL
- 2 construction crews, 2 Service Crews, and Drone Crew
- Deployed Monday, Sept. 11 to Wednesday, Sept. 20

