



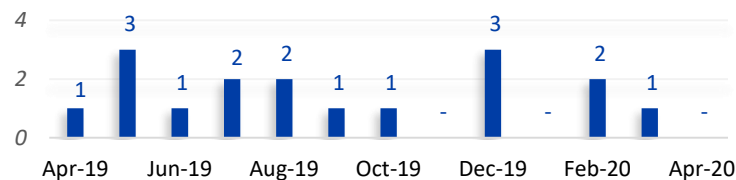
Operations Report

Eddie Dauterive | Chief Operations Officer

Safety & Technical Training

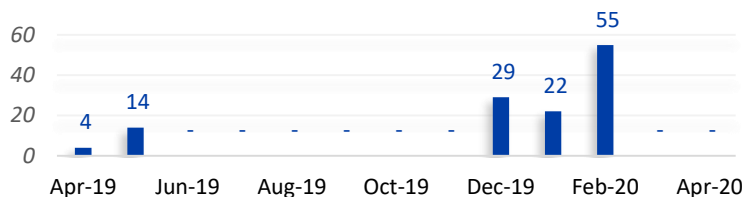
Personal Incidents

Reportable Injuries



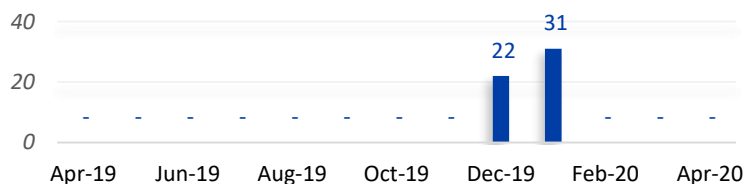
Apr: 0
YTD: 3

Restricted Duty Days



Apr: 0
YTD: 77

Lost Time Days

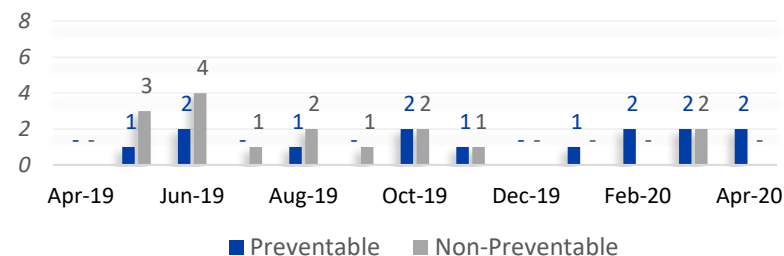


Apr: 0
YTD: 31

Restricted Duty is the ability to perform another activity without missing work.

Vehicle Incidents

Preventable & Non-Preventable Vehicle Accidents



Preventable:

Apr: 2
YTD: 7

Non-Preventable:

Apr: 0
YTD: 2

Incident Notes:

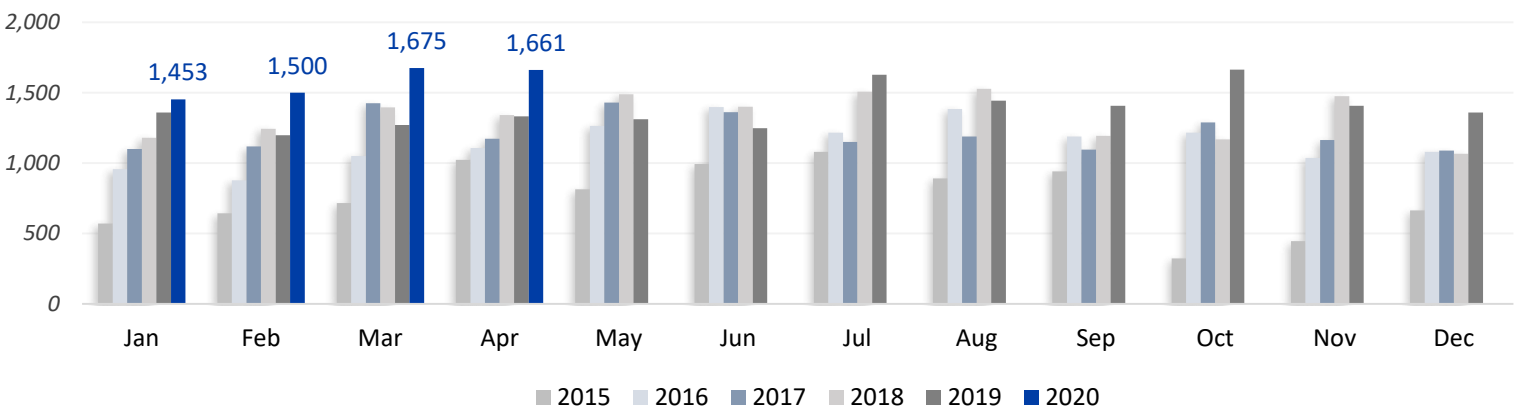
Vehicle Incidents (2):

- Preventable - Backing incident.
- Preventable - PEC vehicle's side-mirror hit mailbox causing minor damage to the vehicle. A mirror and mailbox were replaced.

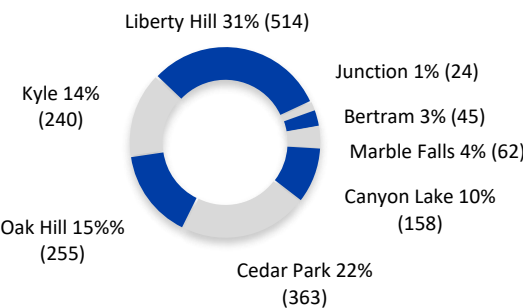
System Growth

Annual Line Extension Comparison

2018 Total: 15,893
2019 Total: 16,640

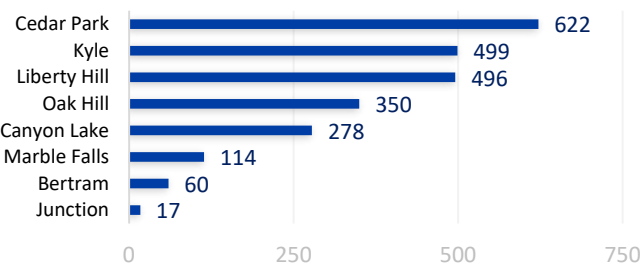


Line Extensions by District (1,661)



New Member Applications

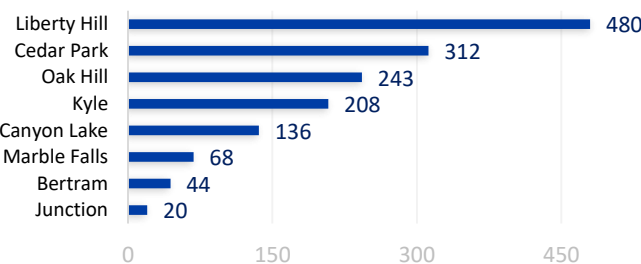
2020: Apr. - 2,436, YTD - 9,697



2019: Apr. - 2,589, YTD - 8,572, Total - 30,662

Meter Growth

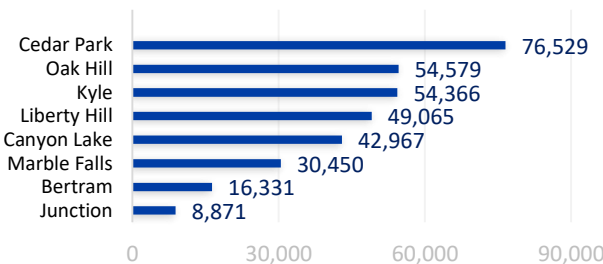
2020: Apr. - 1,511, YTD - 5,352



2019: Apr. - 1,372, YTD - 4,036, Total - 15,606

Meter Totals

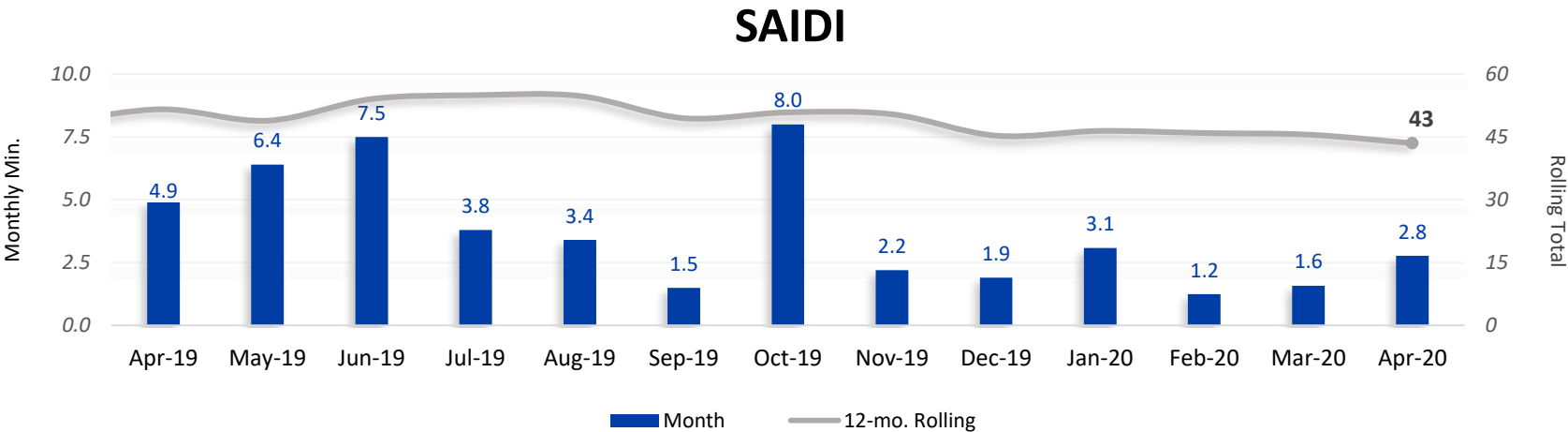
2020: Apr. - 333,158



2019: Apr. - 316,236



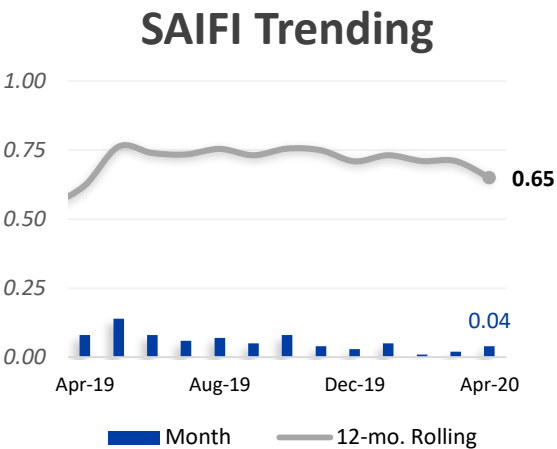
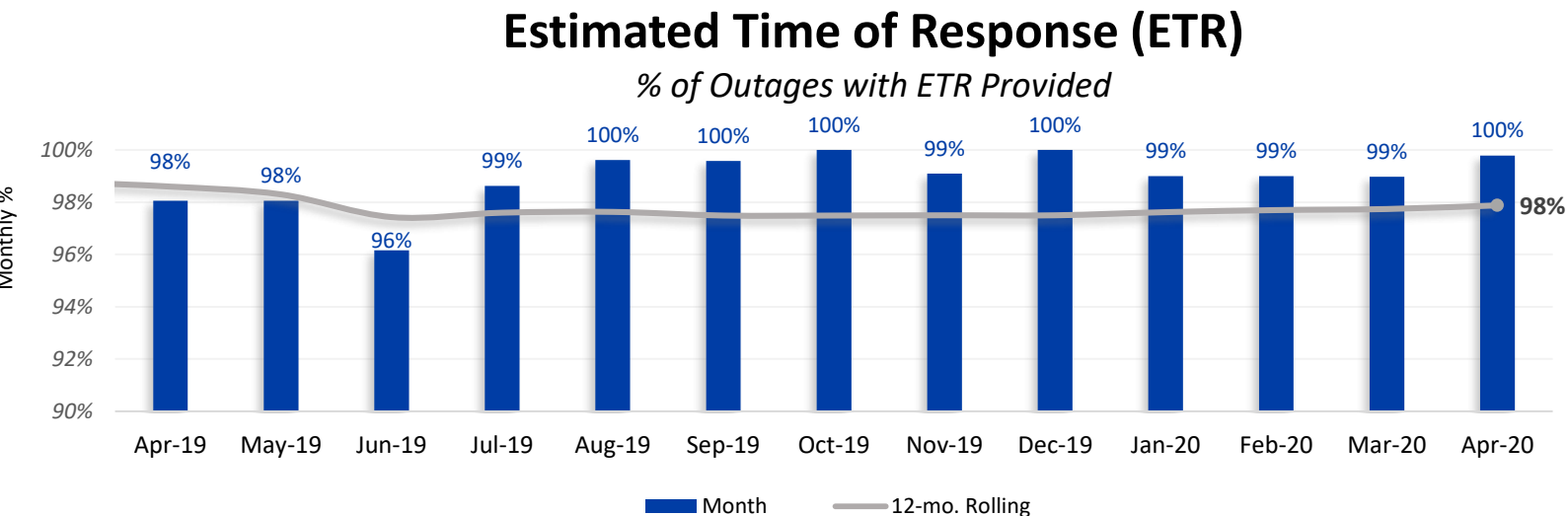
Reliability



KPI Status

SAIDI:
43
Platinum KPI

ETR:
98%
Gold KPI

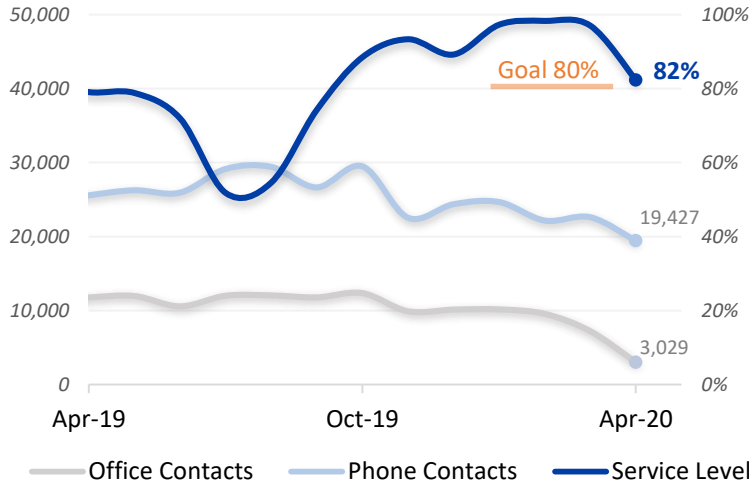


Member Relations

Summary

- Most business operations continue as normal.
- Collection activity, energy audits, and member access to offices have been temporarily suspended.
- The number of aged balances peaked in early-April and has since leveled-off at a consistent total.
- The weekly totals of payment arrangement requests have been decreasing through April.

Service Level

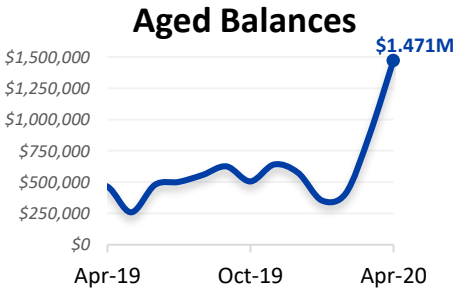
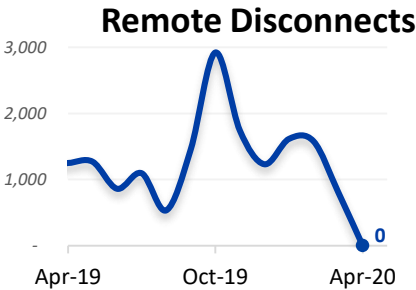


Contact Types

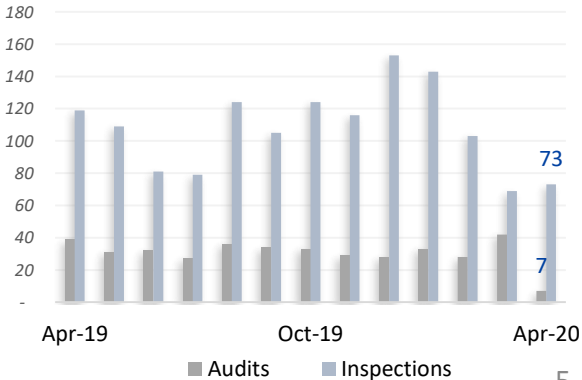
Main Contact Types	Apr. Totals	
Service Request	7K	29%
Payment	4K	16%
Billing Inquiry	3K	14%
Payment Arrangement	2K	7%
Account Update	1K	4%

Collections

Limited collection activity



Energy Services



Engineering

Transmission Project Updates

- **Blanco - Devil's Hill** distribution under-build re-conductor (*Canyon Lake*)
 - Rebuild 1.75 miles of transmission line
 - Phase 2: Contractor mobilized week of Apr. 27, construction through May 2020
- **Wirtz - Mountain Top** line upgrade (*Marble Falls*)
 - Rebuild 25 miles of 69 kV line and convert to 138 kV
 - T313 Wirtz to Johnson City – replace of temporary sections Sep. – Dec. 2020
 - T317 line construction completed monitoring re-vegetation of right-of-way
- **Dripping Springs - Rutherford** relocation (*Oak Hill*)
 - Construction on hold
- **Whitestone - Blockhouse - Leander** line upgrade (*Cedar Park*)
 - Pole contract awarded, construction bid in May 2020
 - Construction start between Leander and Blockhouse - Sep. 2020
- **Burnet - Bertram - Andice** line upgrade (*Bertram*)
 - Pole contract awarded, construction bid in May 2020
 - Construction start between Leander and Blockhouse - Sep. 2020



Engineering

Transmission Project Updates

- **System-wide LIDAR Survey**
 - Conducting transmission system LIDAR survey to comply with HB 4150
 - Aerial survey completed, data analysis ongoing with completion expected in Q2 2020
 - As of Apr. 30, received 166 of 250 miles to be analyzed
- **Engineering for the following projects has begun**
 - Andice to Pipeline to Seward Junction - fiber addition
 - Marshall Ford to Trading Post - structural analysis for storm hardening
 - Buda Substation Upgrade - re-terminate Buda to Lehigh and Buda to Rutherford
 - Wirtz to Flatrock to Paleface - re-conductor to 440 MVA capacity



Engineering

Substation Projects

- **Spanish Oak Substation** (*Liberty Hill/Cedar Park*) - LCRA to construct substation on the LCRA Summer 2020. Cedar Park District is working with land owner Round Rock - Leander transmission line:
 - PEC to purchase distribution section of the substation.
 - The substation construction started May 2019 and completed in Mar. 2020. Transformer is energized.
 - The feeder exits are estimated to be completed in summer 2020. Cedar Park District is working with land owners for feeder easements.
- **Ridgmar Substation** (*Liberty Hill*) - LCRA to construct substation on the LCRA Round Rock - Leander transmission line:
 - PEC to purchase distribution section of the substation.
 - The substation construction started Jun. 2019. All substation work is completed except for the animal deterrent fence and feeder exit conduits. The feeder exits completed on May 1st. Load transferred to Ridgmar on May 4th.



Engineering

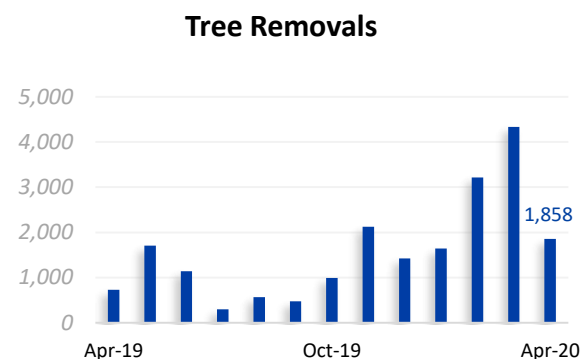
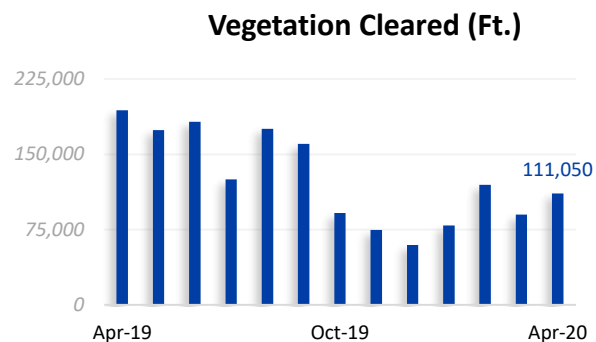
Substation Projects

- **Leander Substation** (*Cedar Park*) - Rebuild 138 kV bus for improved reliability and add line terminal for LCRA transmission line:
 - Construction in progress, projected completion end is May 31st.
- **Wirtz, Johnson City, Mountain Top Substations** (*Marble Falls*) - Line terminal work at the substations associated with the transmission line upgrade:
 - Line terminal substation construction complete Mar. 2020. All fiber is installed and wiring checks are complete. Waiting on relay settings to be complete. Relaying was completed in Apr. 2020.
- **Crosswinds Substation** (*Kyle*) - New substation with one 46.7 MVA power transformer:
 - Engineering complete, PEC contractor started in Jan. 2020 and is projected to be completed in Jun. 2020. Contractor had shut down construction for 2 weeks for Covid-19 precautions and have now continued.
- **Buttercup Substation** (*Cedar Park*) - Upgrade 22.4 MVA power transformer to 46.7 MVA and improve 138 kV bus:
 - Construction started in Jan. 2020 and is projected to be completed in Dec. 2021.



System Maintenance

Vegetation Management

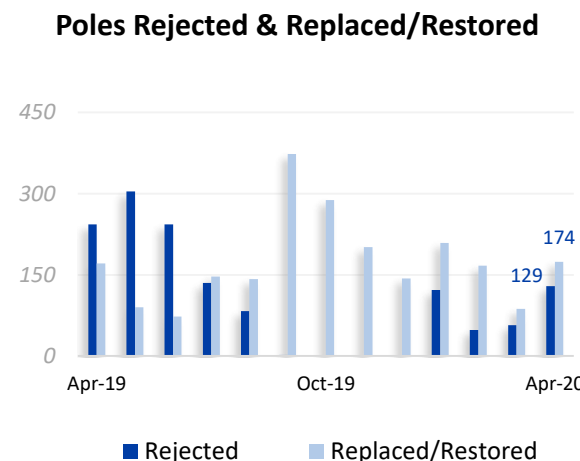
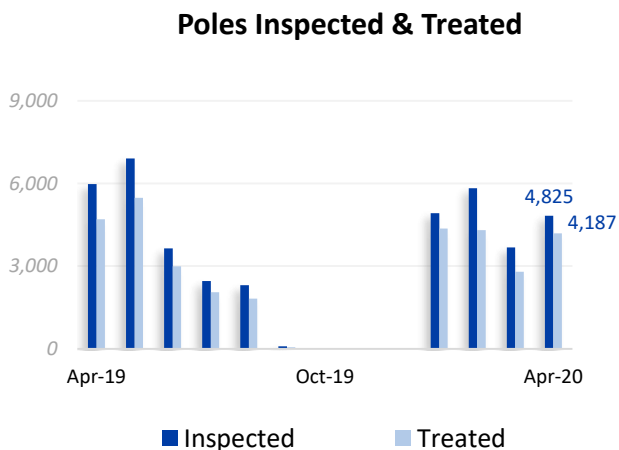


Notes:

- Pandemic caused little impact to operations.
- Crews are dispatching from home and able to meet contract crews when needed, following CDC guidelines.



Pole Testing & Treatment (PTT)



Notes:

- Inspection and replacement activity picked back up this month after process adjustments made last month.





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